




Performance Dashboard Year End 2015/16

This dashboard details our Year End performance against our 2015/16 service plan measures

2015/16 performance by department

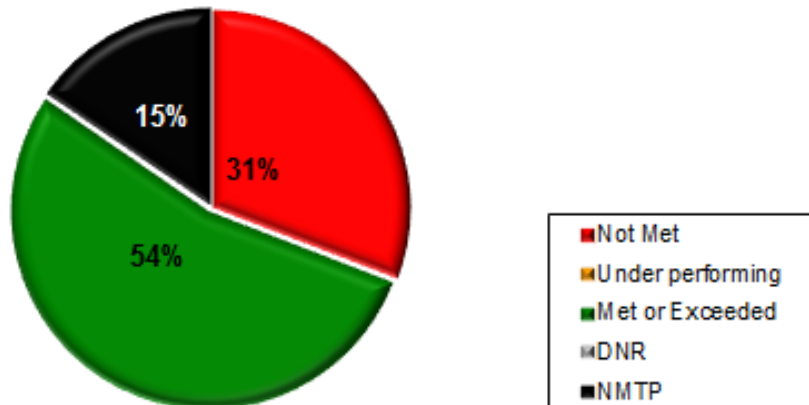
Dept							DNR		NMTP		Total
	No	%	No	%	No	%	No	%	No	%	
C&H	8	24		0	15	44		0	11	32	34
CS	15	39		0	20	53		0	3	8	38
CSF	7	32		0	12	55		0	3	14	22
E&R	28	30		0	54	57		0	12	13	94
Total	58	31	0	0	101	54	0	0	29	15	188

Click on Department below to view performance indicators

(Use the Alt and Left Arrow buttons to return)

Community & Housing	Corporate Services
Children Schools & Families	Environment & Regeneration
Corporate Measures	
Dashboard Key	

Overall council performance Year End 2016





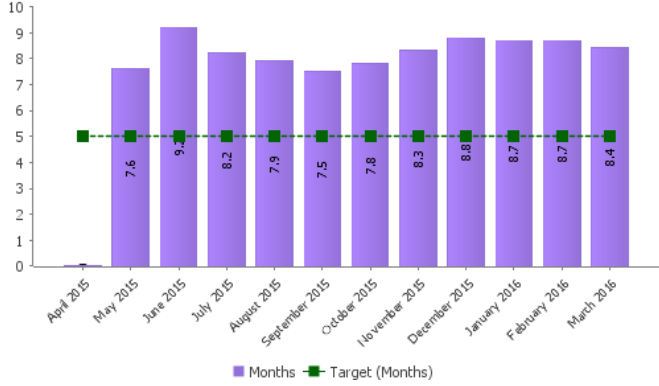

The data used to compile this report was extracted from the performance database at 10 on 13 May 2016. Any data submitted thereafter will be reported in next month's dashboard.

End of Year Performance 2015-16 Community & Housing





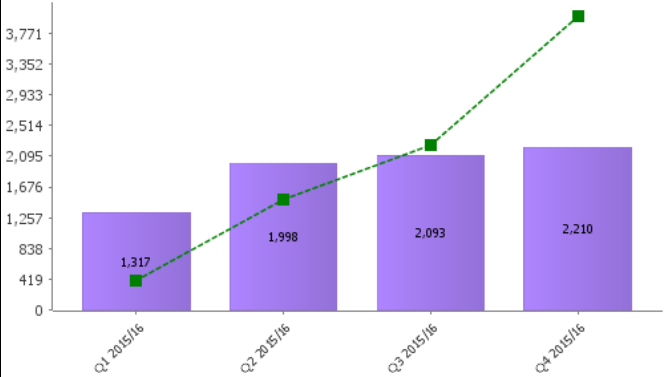
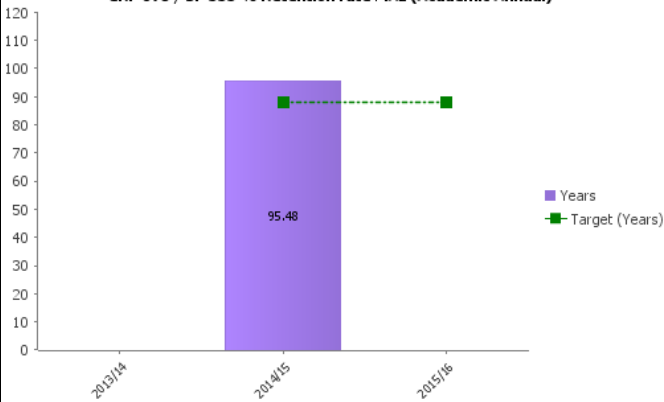
Community & Housing Department

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Adult Social Care; Community & Housing	CRP 054 / SP039 % People with 'long term' services receiving Self-Directed Support (SDS)	High	98%	95%			<p>CRP 054 / SP039 % People with 'long term' services receiving Self-Directed Support (SDS)</p> <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>97.7%</td><td>95%</td></tr> <tr><td>May 2015</td><td>97.7%</td><td>95%</td></tr> <tr><td>June 2015</td><td>97.9%</td><td>95%</td></tr> <tr><td>July 2015</td><td>98%</td><td>95%</td></tr> <tr><td>August 2015</td><td>98.2%</td><td>95%</td></tr> <tr><td>September 2015</td><td>98%</td><td>95%</td></tr> <tr><td>October 2015</td><td>98.6%</td><td>95%</td></tr> <tr><td>November 2015</td><td>99.6%</td><td>95%</td></tr> <tr><td>December 2015</td><td>99.6%</td><td>95%</td></tr> <tr><td>January 2016</td><td>100%</td><td>95%</td></tr> <tr><td>February 2016</td><td>100%</td><td>95%</td></tr> <tr><td>March 2016</td><td>98%</td><td>95%</td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	97.7%	95%	May 2015	97.7%	95%	June 2015	97.9%	95%	July 2015	98%	95%	August 2015	98.2%	95%	September 2015	98%	95%	October 2015	98.6%	95%	November 2015	99.6%	95%	December 2015	99.6%	95%	January 2016	100%	95%	February 2016	100%	95%	March 2016	98%	95%
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Adult Social Care; Community & Housing	CRP 055 / SP275 The rate of delayed transfers of care from hospital (both Merton & NHS responsible)	Low	8.4	5			<p>CRP 055 / SP275 The rate of delayed transfers of care from hospital (both Merton & NHS responsible)</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0.0</td><td>5.0</td></tr> <tr><td>May 2015</td><td>7.6</td><td>5.0</td></tr> <tr><td>June 2015</td><td>9.3</td><td>5.0</td></tr> <tr><td>July 2015</td><td>8.2</td><td>5.0</td></tr> <tr><td>August 2015</td><td>7.9</td><td>5.0</td></tr> <tr><td>September 2015</td><td>7.5</td><td>5.0</td></tr> <tr><td>October 2015</td><td>7.8</td><td>5.0</td></tr> <tr><td>November 2015</td><td>8.3</td><td>5.0</td></tr> <tr><td>December 2015</td><td>8.8</td><td>5.0</td></tr> <tr><td>January 2016</td><td>8.7</td><td>5.0</td></tr> <tr><td>February 2016</td><td>8.7</td><td>5.0</td></tr> <tr><td>March 2016</td><td>8.4</td><td>5.0</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	0.0	5.0	May 2015	7.6	5.0	June 2015	9.3	5.0	July 2015	8.2	5.0	August 2015	7.9	5.0	September 2015	7.5	5.0	October 2015	7.8	5.0	November 2015	8.3	5.0	December 2015	8.8	5.0	January 2016	8.7	5.0	February 2016	8.7	5.0	March 2016	8.4	5.0
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Adult Social Care; Community & Housing	CRP 056SP054MP21 No. of Carers receiving services and / or information and advice	High	967	930			<p>CRP 056SP054MP21 No. of Carers receiving services and / or information and advice</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>298</td><td>298</td></tr> <tr><td>May 2015</td><td>387</td><td>387</td></tr> <tr><td>June 2015</td><td>463</td><td>463</td></tr> <tr><td>July 2015</td><td>482</td><td>482</td></tr> <tr><td>August 2015</td><td>493</td><td>493</td></tr> <tr><td>September 2015</td><td>541</td><td>541</td></tr> <tr><td>October 2015</td><td>599</td><td>599</td></tr> <tr><td>November 2015</td><td>699</td><td>699</td></tr> <tr><td>December 2015</td><td>765</td><td>765</td></tr> <tr><td>January 2016</td><td>957</td><td>957</td></tr> <tr><td>February 2016</td><td>967</td><td>967</td></tr> <tr><td>March 2016</td><td>967</td><td>967</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	298	298	May 2015	387	387	June 2015	463	463	July 2015	482	482	August 2015	493	493	September 2015	541	541	October 2015	599	599	November 2015	699	699	December 2015	765	765	January 2016	957	957	February 2016	967	967	March 2016	967	967
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
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Adult Social Care; Community & Housing	CRP 057 / SP274 % people receiving 'long term' community services	High	80%	71%	✓	↑	<p>CRP 057 / SP274 % people receiving 'long term' community services</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>77%</td></tr> <tr><td>May 2015</td><td>77%</td></tr> <tr><td>June 2015</td><td>78%</td></tr> <tr><td>July 2015</td><td>79%</td></tr> <tr><td>August 2015</td><td>79%</td></tr> <tr><td>September 2015</td><td>80%</td></tr> <tr><td>October 2015</td><td>81%</td></tr> <tr><td>November 2015</td><td>81%</td></tr> <tr><td>December 2015</td><td>81%</td></tr> <tr><td>January 2016</td><td>82%</td></tr> <tr><td>February 2016</td><td>82%</td></tr> <tr><td>March 2016</td><td>80%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	77%	May 2015	77%	June 2015	78%	July 2015	79%	August 2015	79%	September 2015	80%	October 2015	81%	November 2015	81%	December 2015	81%	January 2016	82%	February 2016	82%	March 2016	80%
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March 2016	80%																																
Community & Housing; Libraries	CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months	High	65,269	55,000	✓	↑	<p>CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>62,525</td></tr> <tr><td>May 2015</td><td>61,948</td></tr> <tr><td>June 2015</td><td>61,319</td></tr> <tr><td>July 2015</td><td>65,591</td></tr> <tr><td>August 2015</td><td>65,128</td></tr> <tr><td>September 2015</td><td>65,108</td></tr> <tr><td>October 2015</td><td>65,362</td></tr> <tr><td>November 2015</td><td>66,219</td></tr> <tr><td>December 2015</td><td>63,493</td></tr> <tr><td>January 2016</td><td>63,540</td></tr> <tr><td>February 2016</td><td>65,979</td></tr> <tr><td>March 2016</td><td>65,269</td></tr> </tbody> </table>	Month	Value	April 2015	62,525	May 2015	61,948	June 2015	61,319	July 2015	65,591	August 2015	65,128	September 2015	65,108	October 2015	65,362	November 2015	66,219	December 2015	63,493	January 2016	63,540	February 2016	65,979	March 2016	65,269
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Community & Housing; Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line	High	232,472	170,000	✓	↑	<p>CRP 060 / SP 009 No. of visitors accessing the library service on line</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>15,000</td><td>10,000</td></tr> <tr><td>May 2015</td><td>35,000</td><td>25,000</td></tr> <tr><td>June 2015</td><td>53,200</td><td>40,000</td></tr> <tr><td>July 2015</td><td>73,483</td><td>55,000</td></tr> <tr><td>August 2015</td><td>92,612</td><td>70,000</td></tr> <tr><td>September 2015</td><td>112,314</td><td>85,000</td></tr> <tr><td>October 2015</td><td>132,147</td><td>100,000</td></tr> <tr><td>November 2015</td><td>151,342</td><td>115,000</td></tr> <tr><td>December 2015</td><td>169,270</td><td>130,000</td></tr> <tr><td>January 2016</td><td>190,634</td><td>145,000</td></tr> <tr><td>February 2016</td><td>211,317</td><td>160,000</td></tr> <tr><td>March 2016</td><td>232,472</td><td>170,000</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	15,000	10,000	May 2015	35,000	25,000	June 2015	53,200	40,000	July 2015	73,483	55,000	August 2015	92,612	70,000	September 2015	112,314	85,000	October 2015	132,147	100,000	November 2015	151,342	115,000	December 2015	169,270	130,000	January 2016	190,634	145,000	February 2016	211,317	160,000	March 2016	232,472	170,000
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Community & Housing; Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions	High	561	550	✓	↓	<p>CRP 062 / SP 035 No. of homelessness preventions</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>61</td><td>40</td></tr> <tr><td>May 2015</td><td>110</td><td>70</td></tr> <tr><td>June 2015</td><td>139</td><td>100</td></tr> <tr><td>July 2015</td><td>191</td><td>130</td></tr> <tr><td>August 2015</td><td>259</td><td>160</td></tr> <tr><td>September 2015</td><td>284</td><td>190</td></tr> <tr><td>October 2015</td><td>333</td><td>220</td></tr> <tr><td>November 2015</td><td>391</td><td>250</td></tr> <tr><td>December 2015</td><td>439</td><td>280</td></tr> <tr><td>January 2016</td><td>460</td><td>310</td></tr> <tr><td>February 2016</td><td>509</td><td>340</td></tr> <tr><td>March 2016</td><td>561</td><td>370</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	61	40	May 2015	110	70	June 2015	139	100	July 2015	191	130	August 2015	259	160	September 2015	284	190	October 2015	333	220	November 2015	391	250	December 2015	439	280	January 2016	460	310	February 2016	509	340	March 2016	561	370
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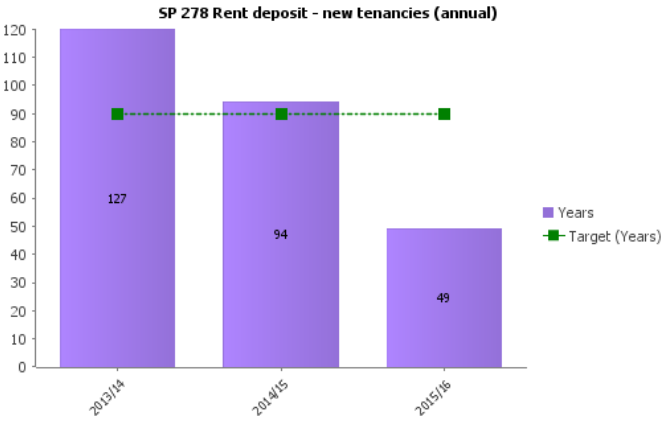


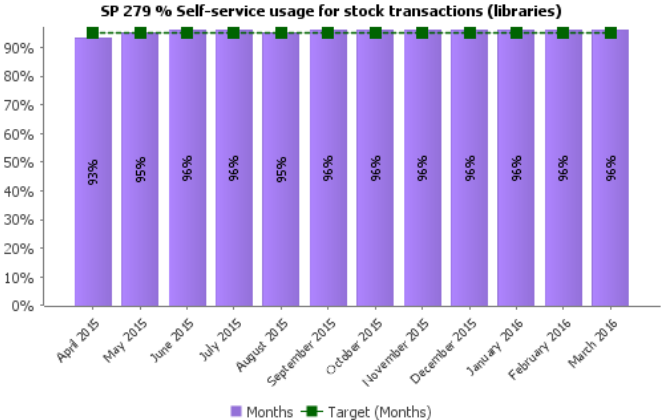
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
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Community & Housing; Merton Adult Education	CRP 063 / SP 242 No. of enrolments funded by SFA on non-accredited courses (CL - Community Learning) (Academic) (Quarterly)	High	2,210	4,000			<p>CRP 063 / SP 242 No. of enrolments funded by SFA on non-accredited courses (CL - Community Learning) (Academic) (Quarterly)</p>  <table border="1"> <caption>CRP 063 / SP 242 No. of enrolments funded by SFA on non-accredited courses (CL - Community Learning) (Academic) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>1,317</td> </tr> <tr> <td>Q2 2015/16</td> <td>1,998</td> </tr> <tr> <td>Q3 2015/16</td> <td>2,093</td> </tr> <tr> <td>Q4 2015/16</td> <td>2,210</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	1,317	Q2 2015/16	1,998	Q3 2015/16	2,093	Q4 2015/16	2,210		
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Community & Housing; Merton Adult Education	CRP 078 / SP 335 % Retention rate MAE (Academic Annual)	High	NMTP	88	NMTP Time lag in data provision Data will be available July 2016		<p>CRP 078 / SP 335 % Retention rate MAE (Academic Annual)</p>  <table border="1"> <caption>CRP 078 / SP 335 % Retention rate MAE (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>-</td> <td>-</td> </tr> <tr> <td>2014/15</td> <td>95.48</td> <td>90</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>90</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2013/14	-	-	2014/15	95.48	90	2015/16	-	90
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Community & Housing; Merton Adult Education	CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)	High	NMTP	96	NMTP		<p>CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)</p> <table border="1"> <caption>CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>-</td> <td>-</td> </tr> <tr> <td>2014/15</td> <td>93.16</td> <td>96</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>96</td> </tr> </tbody> </table> <p>NMTP Time lag in data provision Data will be available July 2016</p>	Year	Value	Target	2013/14	-	-	2014/15	93.16	96	2015/16	-	96																										
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Community & Housing; Housing Needs & Enabling	CRP 61SP036MP045 No. of households in temporary accommodation	Low	158.17	130		<table border="1"> <caption>CRP 61SP036MP045 No. of households in temporary accommodation</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>139</td><td>130</td></tr> <tr><td>May 2015</td><td>139</td><td>130</td></tr> <tr><td>June 2015</td><td>142</td><td>130</td></tr> <tr><td>July 2015</td><td>161</td><td>130</td></tr> <tr><td>August 2015</td><td>160</td><td>130</td></tr> <tr><td>September 2015</td><td>157</td><td>130</td></tr> <tr><td>October 2015</td><td>170</td><td>130</td></tr> <tr><td>November 2015</td><td>165</td><td>130</td></tr> <tr><td>December 2015</td><td>168</td><td>130</td></tr> <tr><td>January 2016</td><td>161</td><td>130</td></tr> <tr><td>February 2016</td><td>161</td><td>130</td></tr> <tr><td>March 2016</td><td>175</td><td>130</td></tr> </tbody> </table>	Month	Value	Target	April 2015	139	130	May 2015	139	130	June 2015	142	130	July 2015	161	130	August 2015	160	130	September 2015	157	130	October 2015	170	130	November 2015	165	130	December 2015	168	130	January 2016	161	130	February 2016	161	130	March 2016	175	130
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Community & Housing; Housing Needs & Enabling	SP 037 Highest No. of families in Bed and Breakfast accommodation during the year	Low	4.17	10	✓	↓	<p>SP 037 Highest No. of families in Bed and Breakfast accommodation during the year</p> <table border="1"> <caption>SP 037 Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>2</td><td>10</td></tr> <tr><td>May 2015</td><td>2</td><td>10</td></tr> <tr><td>June 2015</td><td>4</td><td>10</td></tr> <tr><td>July 2015</td><td>6</td><td>10</td></tr> <tr><td>August 2015</td><td>8</td><td>10</td></tr> <tr><td>September 2015</td><td>7</td><td>10</td></tr> <tr><td>October 2015</td><td>5</td><td>10</td></tr> <tr><td>November 2015</td><td>5</td><td>10</td></tr> <tr><td>December 2015</td><td>5</td><td>10</td></tr> <tr><td>January 2016</td><td>1</td><td>10</td></tr> <tr><td>February 2016</td><td>3</td><td>10</td></tr> <tr><td>March 2016</td><td>2</td><td>10</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	2	10	May 2015	2	10	June 2015	4	10	July 2015	6	10	August 2015	8	10	September 2015	7	10	October 2015	5	10	November 2015	5	10	December 2015	5	10	January 2016	1	10	February 2016	3	10	March 2016	2	10
Month	Months	Target (Months)																																												
April 2015	2	10																																												
May 2015	2	10																																												
June 2015	4	10																																												
July 2015	6	10																																												
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January 2016	1	10																																												
February 2016	3	10																																												
March 2016	2	10																																												
Community & Housing; Housing Needs & Enabling	SP 038 Highest No. of adults in Bed and Breakfast accommodation	Low	4.75	10	✓	↓	<p>SP 038 Highest No. of adults in Bed and Breakfast accommodation</p> <table border="1"> <caption>SP 038 Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>3</td><td>10</td></tr> <tr><td>May 2015</td><td>6</td><td>10</td></tr> <tr><td>June 2015</td><td>7</td><td>10</td></tr> <tr><td>July 2015</td><td>7</td><td>10</td></tr> <tr><td>August 2015</td><td>8</td><td>10</td></tr> <tr><td>September 2015</td><td>7</td><td>10</td></tr> <tr><td>October 2015</td><td>7</td><td>10</td></tr> <tr><td>November 2015</td><td>6</td><td>10</td></tr> <tr><td>December 2015</td><td>2</td><td>10</td></tr> <tr><td>January 2016</td><td>2</td><td>10</td></tr> <tr><td>February 2016</td><td>2</td><td>10</td></tr> <tr><td>March 2016</td><td>0</td><td>10</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	3	10	May 2015	6	10	June 2015	7	10	July 2015	7	10	August 2015	8	10	September 2015	7	10	October 2015	7	10	November 2015	6	10	December 2015	2	10	January 2016	2	10	February 2016	2	10	March 2016	0	10
Month	Months	Target (Months)																																												
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Adult Social Care; Community & Housing	SP 050 / MP020 % Older people still living at home following reablement (annual)	High	NMTP	85.8%	NMTP		<p>SP 050 / MP020 % Older people still living at home following reablement (annual)</p> <table border="1"> <caption>SP 050 / MP020 % Older people still living at home following reablement (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>-</td> <td>-</td> </tr> <tr> <td>2014/15</td> <td>81.2%</td> <td>85.8%</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>85.8%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	-	-	2014/15	81.2%	85.8%	2015/16	-	85.8%			
Year	Value	Target																				
2013/14	-	-																				
2014/15	81.2%	85.8%																				
2015/16	-	85.8%																				
Community & Housing; Merton Adult Education	SP 243 No. of enrolments funded by SFA on accredited courses (ASB - Adult Skills Budget) (academic) (Quarterly)	High	1,254	1,500			<p>SP 243 No. of enrolments funded by SFA on accredited courses (ASB - Adult Skills Budget) (academic) (Quarterly)</p> <table border="1"> <caption>SP 243 No. of enrolments funded by SFA on accredited courses (ASB - Adult Skills Budget) (academic) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>695</td> <td>1,500</td> </tr> <tr> <td>Q2 2015/16</td> <td>1,135</td> <td>1,500</td> </tr> <tr> <td>Q3 2015/16</td> <td>1,165</td> <td>1,500</td> </tr> <tr> <td>Q4 2015/16</td> <td>1,254</td> <td>1,500</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	695	1,500	Q2 2015/16	1,135	1,500	Q3 2015/16	1,165	1,500	Q4 2015/16	1,254	1,500
Quarter	Value	Target																				
Q1 2015/16	695	1,500																				
Q2 2015/16	1,135	1,500																				
Q3 2015/16	1,165	1,500																				
Q4 2015/16	1,254	1,500																				

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Community & Housing; Housing Needs & Enabling	SP 276 Affordable Homes delivered (annual)	High	NMTP	35	NMTP		<p>SP 276 Affordable Homes delivered (annual)</p> <table border="1"> <caption>SP 276 Affordable Homes delivered (annual)</caption> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>148</td> <td>150</td> </tr> <tr> <td>2014/15</td> <td>148</td> <td>70</td> </tr> <tr> <td>2015/16</td> <td>35</td> <td>40</td> </tr> </tbody> </table> <p>NMTP Time lag in data provision Data will be available June 2016</p>	Year	Actual (Years)	Target (Years)	2013/14	148	150	2014/15	148	70	2015/16	35	40			
Year	Actual (Years)	Target (Years)																				
2013/14	148	150																				
2014/15	148	70																				
2015/16	35	40																				
Community & Housing; Housing Needs & Enabling	SP 277 Social Housing Lets (Quarterly)	High	353	415			<p>SP 277 Social Housing Lets (Quarterly)</p> <table border="1"> <caption>SP 277 Social Housing Lets (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>78</td> <td>80</td> </tr> <tr> <td>Q2 2015/16</td> <td>158</td> <td>165</td> </tr> <tr> <td>Q3 2015/16</td> <td>259</td> <td>265</td> </tr> <tr> <td>Q4 2015/16</td> <td>353</td> <td>395</td> </tr> </tbody> </table> <p>↓</p>	Quarter	Actual (Years)	Target (Years)	Q1 2015/16	78	80	Q2 2015/16	158	165	Q3 2015/16	259	265	Q4 2015/16	353	395
Quarter	Actual (Years)	Target (Years)																				
Q1 2015/16	78	80																				
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Community & Housing; Housing Needs & Enabling	SP 278 Rent deposit - new tenancies (annual)	High	49	90			<p>SP 278 Rent deposit - new tenancies (annual)</p>  <table border="1"> <caption>SP 278 Rent deposit - new tenancies (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>127</td> <td>90</td> </tr> <tr> <td>2014/15</td> <td>94</td> <td>90</td> </tr> <tr> <td>2015/16</td> <td>49</td> <td>90</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2013/14	127	90	2014/15	94	90	2015/16	49	90																											
Year	Value	Target (Years)																																												
2013/14	127	90																																												
2014/15	94	90																																												
2015/16	49	90																																												
Community & Housing; Libraries	SP 279 % Self-service usage for stock transactions (libraries)	High	96%	95%			<p>SP 279 % Self-service usage for stock transactions (libraries)</p>  <table border="1"> <caption>SP 279 % Self-service usage for stock transactions (libraries)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>93%</td><td>95%</td></tr> <tr><td>May 2015</td><td>95%</td><td>95%</td></tr> <tr><td>June 2015</td><td>96%</td><td>95%</td></tr> <tr><td>July 2015</td><td>96%</td><td>95%</td></tr> <tr><td>August 2015</td><td>95%</td><td>95%</td></tr> <tr><td>September 2015</td><td>96%</td><td>95%</td></tr> <tr><td>October 2015</td><td>96%</td><td>95%</td></tr> <tr><td>November 2015</td><td>96%</td><td>95%</td></tr> <tr><td>December 2015</td><td>96%</td><td>95%</td></tr> <tr><td>January 2016</td><td>96%</td><td>95%</td></tr> <tr><td>February 2016</td><td>96%</td><td>95%</td></tr> <tr><td>March 2016</td><td>96%</td><td>95%</td></tr> </tbody> </table>	Month	Value	Target (Months)	April 2015	93%	95%	May 2015	95%	95%	June 2015	96%	95%	July 2015	96%	95%	August 2015	95%	95%	September 2015	96%	95%	October 2015	96%	95%	November 2015	96%	95%	December 2015	96%	95%	January 2016	96%	95%	February 2016	96%	95%	March 2016	96%	95%
Month	Value	Target (Months)																																												
April 2015	93%	95%																																												
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March 2016	96%	95%																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Community & Housing; Libraries	SP 280 No. of active volunteers in libraries (Rolling 12 Month)	High	337	200	✓	↑	<p>SP 280 No. of active volunteers in libraries (Rolling 12 Month)</p> <table border="1"> <caption>SP 280 No. of active volunteers in libraries (Rolling 12 Month)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>309</td><td>200</td></tr> <tr><td>May 2015</td><td>310</td><td>200</td></tr> <tr><td>June 2015</td><td>312</td><td>200</td></tr> <tr><td>July 2015</td><td>311</td><td>200</td></tr> <tr><td>August 2015</td><td>330</td><td>200</td></tr> <tr><td>September 2015</td><td>337</td><td>200</td></tr> <tr><td>October 2015</td><td>313</td><td>200</td></tr> <tr><td>November 2015</td><td>320</td><td>200</td></tr> <tr><td>December 2015</td><td>324</td><td>200</td></tr> <tr><td>January 2016</td><td>322</td><td>200</td></tr> <tr><td>February 2016</td><td>322</td><td>200</td></tr> <tr><td>March 2016</td><td>337</td><td>200</td></tr> </tbody> </table>	Month	Value	Target	April 2015	309	200	May 2015	310	200	June 2015	312	200	July 2015	311	200	August 2015	330	200	September 2015	337	200	October 2015	313	200	November 2015	320	200	December 2015	324	200	January 2016	322	200	February 2016	322	200	March 2016	337	200
Month	Value	Target																																												
April 2015	309	200																																												
May 2015	310	200																																												
June 2015	312	200																																												
July 2015	311	200																																												
August 2015	330	200																																												
September 2015	337	200																																												
October 2015	313	200																																												
November 2015	320	200																																												
December 2015	324	200																																												
January 2016	322	200																																												
February 2016	322	200																																												
March 2016	337	200																																												
Community & Housing; Libraries	SP 282 Partnership numbers (Libraries)	High	62	30	✓	↑	<p>SP 282 Partnership numbers (Libraries)</p> <table border="1"> <caption>SP 282 Partnership numbers (Libraries)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>62</td><td>30</td></tr> <tr><td>May 2015</td><td>62</td><td>30</td></tr> <tr><td>June 2015</td><td>62</td><td>30</td></tr> <tr><td>July 2015</td><td>62</td><td>30</td></tr> <tr><td>August 2015</td><td>62</td><td>30</td></tr> <tr><td>September 2015</td><td>62</td><td>30</td></tr> <tr><td>October 2015</td><td>62</td><td>30</td></tr> <tr><td>November 2015</td><td>62</td><td>30</td></tr> <tr><td>December 2015</td><td>62</td><td>30</td></tr> <tr><td>January 2016</td><td>62</td><td>30</td></tr> <tr><td>February 2016</td><td>62</td><td>30</td></tr> <tr><td>March 2016</td><td>62</td><td>30</td></tr> </tbody> </table>	Month	Value	Target	April 2015	62	30	May 2015	62	30	June 2015	62	30	July 2015	62	30	August 2015	62	30	September 2015	62	30	October 2015	62	30	November 2015	62	30	December 2015	62	30	January 2016	62	30	February 2016	62	30	March 2016	62	30
Month	Value	Target																																												
April 2015	62	30																																												
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Community & Housing; Merton Adult Education	SP 284 Qualification funding generation (YTD) (Academic Annual)	High	NMTP	£553,920	NMTP		<p>SP 284 Qualification funding generation (YTD) (Academic Annual)</p> <table border="1"> <caption>SP 284 Qualification funding generation (YTD) (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>£479,217</td> <td>~£660,000</td> </tr> <tr> <td>2014/15</td> <td>£750,142</td> <td>~£750,000</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>~£560,000</td> </tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2013/14	£479,217	~£660,000	2014/15	£750,142	~£750,000	2015/16	-	~£560,000
Year	Actual (Years)	Target (Years)																	
2013/14	£479,217	~£660,000																	
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2015/16	-	~£560,000																	
Community & Housing; Merton Adult Education	SP 285 % Success Rate MAE (Academic Annual)	High	NMTP	84	NMTP		<p>SP 285 % Success Rate MAE (Academic Annual)</p> <table border="1"> <caption>SP 285 % Success Rate MAE (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>84</td> <td>84</td> </tr> <tr> <td>2014/15</td> <td>88.95</td> <td>84</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>84</td> </tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2013/14	84	84	2014/15	88.95	84	2015/16	-	84
Year	Actual (Years)	Target (Years)																	
2013/14	84	84																	
2014/15	88.95	84																	
2015/16	-	84																	

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																						
			Value	Target	Status	Long Trend																																							
Community & Housing; Libraries	SP 286 % Customer satisfaction with Libraries (Annual)	High	NMTP	78	NMTP		<p>SP 286 % Customer satisfaction with Libraries (ARS - annual)</p> <table border="1"> <caption>SP 286 % Customer satisfaction with Libraries (ARS - annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>81</td> <td>80</td> </tr> <tr> <td>2014/15</td> <td>82</td> <td>80</td> </tr> <tr> <td>2015/16</td> <td>78</td> <td>80</td> </tr> </tbody> </table> <p>NMTP Performance data obtained from Annual residents Survey</p>	Year	Value	Target	2013/14	81	80	2014/15	82	80	2015/16	78	80																										
Year	Value	Target																																											
2013/14	81	80																																											
2014/15	82	80																																											
2015/16	78	80																																											
Community & Housing; Libraries	SP 287 Maintain Library Income	High	£361,486	£316,000		<p>SP 287 Maintain Library Income</p> <table border="1"> <caption>SP 287 Maintain Library Income</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>£18,000</td> <td></td> </tr> <tr> <td>May 2015</td> <td>£33,000</td> <td></td> </tr> <tr> <td>June 2015</td> <td>£66,567</td> <td></td> </tr> <tr> <td>July 2015</td> <td>£92,667</td> <td></td> </tr> <tr> <td>August 2015</td> <td>£119,001</td> <td></td> </tr> <tr> <td>September 2015</td> <td>£166,090</td> <td></td> </tr> <tr> <td>October 2015</td> <td>£205,853</td> <td></td> </tr> <tr> <td>November 2015</td> <td>£236,756</td> <td></td> </tr> <tr> <td>December 2015</td> <td>£290,417</td> <td></td> </tr> <tr> <td>January 2016</td> <td>£298,471</td> <td></td> </tr> <tr> <td>February 2016</td> <td>£330,187</td> <td></td> </tr> <tr> <td>March 2016</td> <td>£361,486</td> <td></td> </tr> </tbody> </table>	Month	Value	Target	April 2015	£18,000		May 2015	£33,000		June 2015	£66,567		July 2015	£92,667		August 2015	£119,001		September 2015	£166,090		October 2015	£205,853		November 2015	£236,756		December 2015	£290,417		January 2016	£298,471		February 2016	£330,187		March 2016	£361,486	
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart										
			Value	Target	Status	Long Trend											
Community & Housing; Housing Needs & Enabling	SP 360 No. of enforcement / improvement notices issued (Quarterly)	High	107	55	✔	↑	<p>SP 360 No. of enforcement / improvement notices issued (Quarterly)</p> <table border="1"> <caption>SP 360 No. of enforcement / improvement notices issued (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>11</td> </tr> <tr> <td>Q2 2015/16</td> <td>18</td> </tr> <tr> <td>Q3 2015/16</td> <td>72</td> </tr> <tr> <td>Q4 2015/16</td> <td>107</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	11	Q2 2015/16	18	Q3 2015/16	72	Q4 2015/16	107
Quarter	Value																
Q1 2015/16	11																
Q2 2015/16	18																
Q3 2015/16	72																
Q4 2015/16	107																
Community & Housing; Housing Needs & Enabling	SP 361 No. of Disabled Facilities Grants (DFG) approved (Quarterly)	High	34	75	✘	↓	<p>SP 361 No. of Disabled Facilities Grants (DFG) approved (Quarterly)</p> <table border="1"> <caption>SP 361 No. of Disabled Facilities Grants (DFG) approved (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>9</td> </tr> <tr> <td>Q2 2015/16</td> <td>17</td> </tr> <tr> <td>Q3 2015/16</td> <td>21</td> </tr> <tr> <td>Q4 2015/16</td> <td>34</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	9	Q2 2015/16	17	Q3 2015/16	21	Q4 2015/16	34
Quarter	Value																
Q1 2015/16	9																
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Community & Housing; Public Health	SP 362 / MP 040 % Late diagnosis of HIV rate	Low	38.5%	42%	✓	↑	<p>SP 362 / MP 040 % Late diagnosis of HIV rate</p> <table border="1"> <caption>SP 362 / MP 040 % Late diagnosis of HIV rate</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>44.9%</td> <td>42%</td> </tr> <tr> <td>2014/15</td> <td>38.8%</td> <td>42%</td> </tr> <tr> <td>2015/16</td> <td>38.5%</td> <td>42%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	44.9%	42%	2014/15	38.8%	42%	2015/16	38.5%	42%
Year	Value (%)	Target (%)																	
2013/14	44.9%	42%																	
2014/15	38.8%	42%																	
2015/16	38.5%	42%																	
Community & Housing; Public Health	SP 363 / MP 019 % excess weight in children aged 4-5 years (annual / academic)	Low	NMTP	36.3%	NMTP		<p>SP 363 / MP 019 % excess weight in children aged 4-5 years (annual / academic)</p> <table border="1"> <caption>SP 363 / MP 019 % excess weight in children aged 4-5 years (annual / academic)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>20.9%</td> <td>20%</td> </tr> <tr> <td>2014/15</td> <td>20%</td> <td>20%</td> </tr> <tr> <td>2015/16</td> <td>-</td> <td>20%</td> </tr> </tbody> </table> <p>NMTP Time lag in data provision Data will be available July 2016</p>	Year	Value (%)	Target (%)	2013/14	20.9%	20%	2014/15	20%	20%	2015/16	-	20%
Year	Value (%)	Target (%)																	
2013/14	20.9%	20%																	
2014/15	20%	20%																	
2015/16	-	20%																	

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Community & Housing; Public Health	SP 364 % Excess weight in children age 10-11 years (annual / academic)	Low	NMTP	35.5%	NMTP		<p>SP 364 % Excess weight in children age 10-11 years (annual / academic)</p> <table border="1"> <caption>SP 364 % Excess weight in children age 10-11 years (annual / academic)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>35.7%</td> <td>35.5%</td> </tr> <tr> <td>2015/16</td> <td>35.5%</td> <td>35.5%</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2014/15	35.7%	35.5%	2015/16	35.5%	35.5%						
Year	Value	Target (Years)																				
2014/15	35.7%	35.5%																				
2015/16	35.5%	35.5%																				
Community & Housing; Public Health	SP 366 / MP 039 % take up of NHS health check by those eligible (Quarterly)	High	46.93%	58.5%			<p>SP 366 / MP 039 % take up of NHS health check by those eligible (Quarterly)</p> <table border="1"> <caption>SP 366 / MP 039 % take up of NHS health check by those eligible (Quarterly)</caption> <thead> <tr> <th>Quarters</th> <th>Value</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>59.1%</td> <td>58.5%</td> </tr> <tr> <td>Q2 2015/16</td> <td>53.3%</td> <td>58.5%</td> </tr> <tr> <td>Q3 2015/16</td> <td>37.3%</td> <td>58.5%</td> </tr> <tr> <td>Q4 2015/16</td> <td>38%</td> <td>58.5%</td> </tr> </tbody> </table>	Quarters	Value	Target (Quarters)	Q1 2015/16	59.1%	58.5%	Q2 2015/16	53.3%	58.5%	Q3 2015/16	37.3%	58.5%	Q4 2015/16	38%	58.5%
Quarters	Value	Target (Quarters)																				
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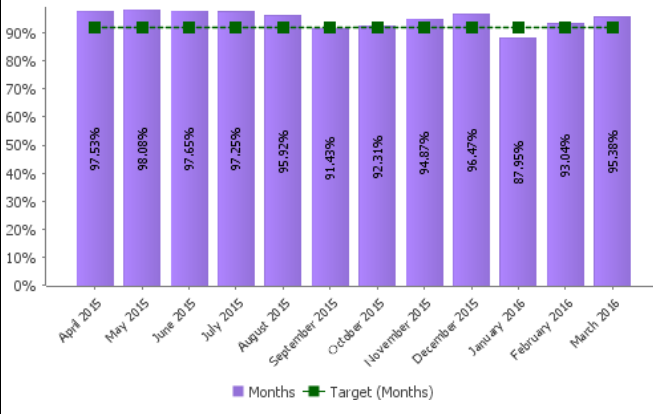
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Community & Housing; Public Health	SP 367 / MP 018 No. of smoking quitters (Quarterly)	High	NMTP	397	NMTP		<p>SP 367 / MP 018 No. of smoking quitters (Quarterly)</p> <table border="1"> <caption>SP 367 / MP 018 No. of smoking quitters (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Actual Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>110</td> <td>~140</td> </tr> <tr> <td>Q2 2015/16</td> <td>108</td> <td>~145</td> </tr> <tr> <td>Q3 2015/16</td> <td>105</td> <td>~110</td> </tr> <tr> <td>Q4 2015/16</td> <td>-</td> <td>~180</td> </tr> </tbody> </table>	Quarter	Actual Value	Target	Q1 2015/16	110	~140	Q2 2015/16	108	~145	Q3 2015/16	105	~110	Q4 2015/16	-	~180
Quarter	Actual Value	Target																				
Q1 2015/16	110	~140																				
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Q3 2015/16	105	~110																				
Q4 2015/16	-	~180																				
Community & Housing; Public Health	SP 369 Signed Memorandum Of Understanding (MOU) with MCCG for 2014-15 (annual)	High	1	1	✓		<p>SP 369 Signed Memorandum Of Understanding (MOU) with MCCG for 2014-15 (annual)</p> <table border="1"> <caption>SP 369 Signed Memorandum Of Understanding (MOU) with MCCG for 2014-15 (annual)</caption> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>0</td> </tr> <tr> <td>2014/15</td> <td>0</td> <td>1</td> </tr> <tr> <td>2015/16</td> <td>1</td> <td>1</td> </tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2013/14	0	0	2014/15	0	1	2015/16	1	1			
Year	Actual (Years)	Target (Years)																				
2013/14	0	0																				
2014/15	0	1																				
2015/16	1	1																				

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart											
			Value	Target	Status	Long Trend												
Community & Housing; Public Health	SP 409 % participation in National Child Measurement Programme at 4-5 years (Reception) and 10-11 years (Y6) (Annual)	High	NMTP	96%	NMTP Time lag in data provision	<p>SP 409 % participation in National Child Measurement Programme at 4-5 years (Reception) and 10-11 years (Y6) (Annual)</p> <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Year</th> <th>Actual (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>-</td> </tr> <tr> <td>2014/15</td> <td>0</td> <td>-</td> </tr> <tr> <td>2015/16</td> <td>96</td> <td>96</td> </tr> </tbody> </table>	Year	Actual (%)	Target (%)	2013/14	0	-	2014/15	0	-	2015/16	96	96
Year	Actual (%)	Target (%)																
2013/14	0	-																
2014/15	0	-																
2015/16	96	96																

End of Year Performance 2015-16 Corporate Services



Corporate Services Department

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	CRP 013 / SP 431 % of positive and neutral coverage tone	High	94.75%	92%			<p style="text-align: center;">CRP 013 / SP 431 % of positive and neutral coverage tone</p>  <table border="1" style="display: none;"> <caption>Monthly Performance Data for CRP 013 / SP 431 % of positive and neutral coverage tone</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>97.53%</td><td>92%</td></tr> <tr><td>May 2015</td><td>98.08%</td><td>92%</td></tr> <tr><td>June 2015</td><td>97.65%</td><td>92%</td></tr> <tr><td>July 2015</td><td>97.25%</td><td>92%</td></tr> <tr><td>August 2015</td><td>95.92%</td><td>92%</td></tr> <tr><td>September 2015</td><td>91.43%</td><td>92%</td></tr> <tr><td>October 2015</td><td>92.31%</td><td>92%</td></tr> <tr><td>November 2015</td><td>94.87%</td><td>92%</td></tr> <tr><td>December 2015</td><td>96.47%</td><td>92%</td></tr> <tr><td>January 2016</td><td>87.95%</td><td>92%</td></tr> <tr><td>February 2016</td><td>93.04%</td><td>92%</td></tr> <tr><td>March 2016</td><td>95.38%</td><td>92%</td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	97.53%	92%	May 2015	98.08%	92%	June 2015	97.65%	92%	July 2015	97.25%	92%	August 2015	95.92%	92%	September 2015	91.43%	92%	October 2015	92.31%	92%	November 2015	94.87%	92%	December 2015	96.47%	92%	January 2016	87.95%	92%	February 2016	93.04%	92%	March 2016	95.38%	92%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	CRP 014 / SP 426 % Ombudsman complaints answered in time (monthly in arrears)	High	75%	90%			<p>CRP 014 / SP 426 % Ombudsman complaints answered in time (monthly in arrears)</p> <table border="1"> <caption>CRP 014 / SP 426 % Ombudsman complaints answered in time (monthly in arrears)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>100%</td><td>90%</td></tr> <tr><td>May 2015</td><td>100%</td><td>90%</td></tr> <tr><td>June 2015</td><td>100%</td><td>90%</td></tr> <tr><td>July 2015</td><td>100%</td><td>90%</td></tr> <tr><td>August 2015</td><td>100%</td><td>90%</td></tr> <tr><td>September 2015</td><td>75%</td><td>90%</td></tr> <tr><td>October 2015</td><td>88.89%</td><td>90%</td></tr> <tr><td>November 2015</td><td>80%</td><td>90%</td></tr> <tr><td>December 2015</td><td>100%</td><td>90%</td></tr> <tr><td>January 2016</td><td>25%</td><td>90%</td></tr> <tr><td>February 2016</td><td>25%</td><td>90%</td></tr> <tr><td>March 2016</td><td>100%</td><td>90%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	100%	90%	May 2015	100%	90%	June 2015	100%	90%	July 2015	100%	90%	August 2015	100%	90%	September 2015	75%	90%	October 2015	88.89%	90%	November 2015	80%	90%	December 2015	100%	90%	January 2016	25%	90%	February 2016	25%	90%	March 2016	100%	90%
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Corporate Services	CRP 016 / SP 401 The level of CO2 emissions from the council's buildings (tonnes) (Quarterly in arrears)	Low	NMTP	2,925	NMTP	Q4 data not yet available due to time lag	<p>CRP 016 / SP 401 The level of CO2 emissions from the council's buildings (tonnes) (Quarterly in arrears)</p> <table border="1"> <caption>CRP 016 / SP 401 The level of CO2 emissions from the council's buildings (tonnes) (Quarterly in arrears)</caption> <thead> <tr> <th>Quarter</th> <th>Value (tonnes)</th> <th>Target (tonnes)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>1,236.24</td><td>1,000</td></tr> <tr><td>Q2 2015/16</td><td>906.84</td><td>1,000</td></tr> <tr><td>Q3 2015/16</td><td>1,394.45</td><td>1,000</td></tr> <tr><td>Q4 2015/16</td><td>Not available</td><td>1,000</td></tr> </tbody> </table>	Quarter	Value (tonnes)	Target (tonnes)	Q1 2015/16	1,236.24	1,000	Q2 2015/16	906.84	1,000	Q3 2015/16	1,394.45	1,000	Q4 2015/16	Not available	1,000																								
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	CRP 018 / SP 154 % Council Tax collected	High	97.49%	97.25%			<p>CRP 018 / SP 154 % Council Tax collected</p> <table border="1"> <caption>CRP 018 / SP 154 % Council Tax collected</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>1.94%</td><td></td></tr> <tr><td>May 2015</td><td>20.92%</td><td></td></tr> <tr><td>June 2015</td><td>30.04%</td><td></td></tr> <tr><td>July 2015</td><td>39.43%</td><td></td></tr> <tr><td>August 2015</td><td>48.17%</td><td></td></tr> <tr><td>September 2015</td><td>57.14%</td><td></td></tr> <tr><td>October 2015</td><td>66.27%</td><td></td></tr> <tr><td>November 2015</td><td>75.6%</td><td></td></tr> <tr><td>December 2015</td><td>85.12%</td><td></td></tr> <tr><td>January 2016</td><td>93.84%</td><td></td></tr> <tr><td>February 2016</td><td>96.39%</td><td></td></tr> <tr><td>March 2016</td><td>97.49%</td><td></td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	1.94%		May 2015	20.92%		June 2015	30.04%		July 2015	39.43%		August 2015	48.17%		September 2015	57.14%		October 2015	66.27%		November 2015	75.6%		December 2015	85.12%		January 2016	93.84%		February 2016	96.39%		March 2016	97.49%	
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Corporate Services	CRP 036 / SP 155 % Business Rates collected	High	97.71%	97.5%			<p>CRP 036 / SP 155 % Business Rates collected</p> <table border="1"> <caption>CRP 036 / SP 155 % Business Rates collected</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>1.38%</td><td></td></tr> <tr><td>May 2015</td><td>20.76%</td><td></td></tr> <tr><td>June 2015</td><td>30.05%</td><td></td></tr> <tr><td>July 2015</td><td>40.05%</td><td></td></tr> <tr><td>August 2015</td><td>47.42%</td><td></td></tr> <tr><td>September 2015</td><td>59.97%</td><td></td></tr> <tr><td>October 2015</td><td>65.64%</td><td></td></tr> <tr><td>November 2015</td><td>74.05%</td><td></td></tr> <tr><td>December 2015</td><td>83.13%</td><td></td></tr> <tr><td>January 2016</td><td>90.93%</td><td></td></tr> <tr><td>February 2016</td><td>95.14%</td><td></td></tr> <tr><td>March 2016</td><td>97.71%</td><td></td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	1.38%		May 2015	20.76%		June 2015	30.05%		July 2015	40.05%		August 2015	47.42%		September 2015	59.97%		October 2015	65.64%		November 2015	74.05%		December 2015	83.13%		January 2016	90.93%		February 2016	95.14%		March 2016	97.71%	
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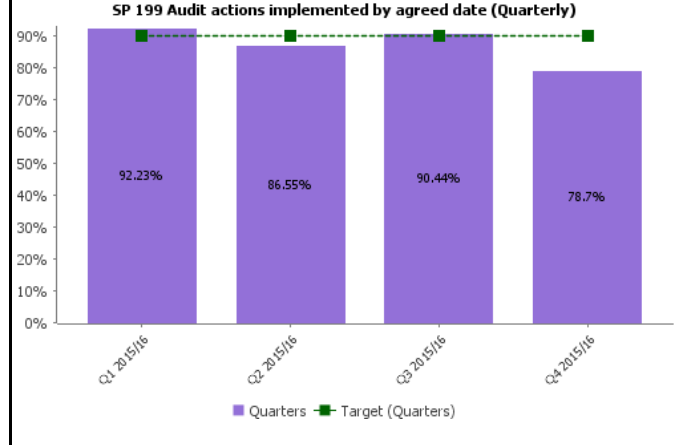


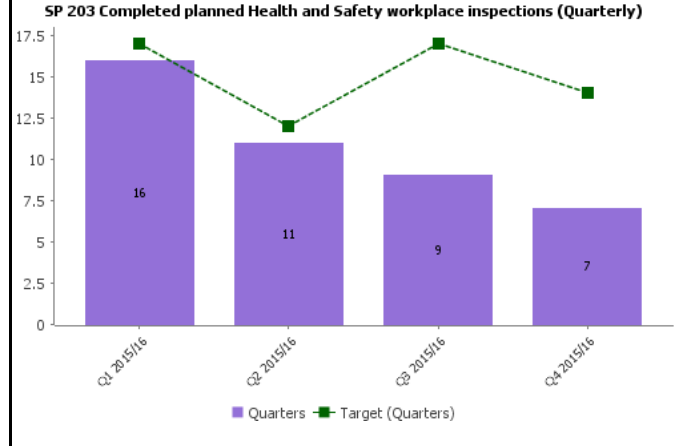
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	CRP 037 / SP 352 % complaints progressed to stage 2 (Quarterly)	Low	7.95%	9%			<p>CRP 037 / SP 352 % complaints progressed to stage 2 (Quarterly)</p>  <table border="1"> <caption>CRP 037 / SP 352 % complaints progressed to stage 2 (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>6.25%</td> <td>9%</td> </tr> <tr> <td>Q2 2015/16</td> <td>9.59%</td> <td>9%</td> </tr> <tr> <td>Q3 2015/16</td> <td>12.24%</td> <td>9%</td> </tr> <tr> <td>Q4 2015/16</td> <td>3.28%</td> <td>9%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	6.25%	9%	Q2 2015/16	9.59%	9%	Q3 2015/16	12.24%	9%	Q4 2015/16	3.28%	9%																								
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Corporate Services	CRP 041 / SP 192 % FOI requests dealt with in time (Monthly in arrears)	High	84.33%	90%			<p>CRP 041 / SP 192 % FOI requests dealt with in time (Monthly in arrears)</p>  <table border="1"> <caption>CRP 041 / SP 192 % FOI requests dealt with in time (Monthly in arrears)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>84.54%</td> <td>90%</td> </tr> <tr> <td>May 2015</td> <td>83.33%</td> <td>90%</td> </tr> <tr> <td>June 2015</td> <td>88.37%</td> <td>90%</td> </tr> <tr> <td>July 2015</td> <td>83.82%</td> <td>90%</td> </tr> <tr> <td>August 2015</td> <td>79.65%</td> <td>90%</td> </tr> <tr> <td>September 2015</td> <td>86.88%</td> <td>90%</td> </tr> <tr> <td>October 2015</td> <td>86.23%</td> <td>90%</td> </tr> <tr> <td>November 2015</td> <td>84.62%</td> <td>90%</td> </tr> <tr> <td>December 2015</td> <td>89.17%</td> <td>90%</td> </tr> <tr> <td>January 2016</td> <td>83.76%</td> <td>90%</td> </tr> <tr> <td>February 2016</td> <td>81.37%</td> <td>90%</td> </tr> <tr> <td>March 2016</td> <td>80.85%</td> <td>90%</td> </tr> </tbody> </table>	Month	Value	Target	April 2015	84.54%	90%	May 2015	83.33%	90%	June 2015	88.37%	90%	July 2015	83.82%	90%	August 2015	79.65%	90%	September 2015	86.88%	90%	October 2015	86.23%	90%	November 2015	84.62%	90%	December 2015	89.17%	90%	January 2016	83.76%	90%	February 2016	81.37%	90%	March 2016	80.85%	90%
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Corporate Services	CRP 042 % FOI requests (where information requested is not exempt) answered in full inc. information already published or not held (monthly in arrears)	High	84.13%	85%			<p>CRP 042 % FOI requests (where information requested is not exempt) answered in full inc. information already published or not held (monthly in arrears)</p> <table border="1"> <caption>CRP 042 % FOI requests (where information requested is not exempt) answered in full inc. information already published or not held (monthly in arrears)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>78.18%</td><td>85%</td></tr> <tr><td>May 2015</td><td>82.29%</td><td>85%</td></tr> <tr><td>June 2015</td><td>87.6%</td><td>85%</td></tr> <tr><td>July 2015</td><td>91.91%</td><td>85%</td></tr> <tr><td>August 2015</td><td>79.65%</td><td>85%</td></tr> <tr><td>September 2015</td><td>77.87%</td><td>85%</td></tr> <tr><td>October 2015</td><td>90.58%</td><td>85%</td></tr> <tr><td>November 2015</td><td>88.89%</td><td>85%</td></tr> <tr><td>December 2015</td><td>77.5%</td><td>85%</td></tr> <tr><td>January 2016</td><td>78.63%</td><td>85%</td></tr> <tr><td>February 2016</td><td>84.47%</td><td>85%</td></tr> <tr><td>March 2016</td><td>87.94%</td><td>85%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	78.18%	85%	May 2015	82.29%	85%	June 2015	87.6%	85%	July 2015	91.91%	85%	August 2015	79.65%	85%	September 2015	77.87%	85%	October 2015	90.58%	85%	November 2015	88.89%	85%	December 2015	77.5%	85%	January 2016	78.63%	85%	February 2016	84.47%	85%	March 2016	87.94%	85%
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March 2016	87.94%	85%																																												
Corporate Services	CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)	High	1,100	1,400			<p>CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)</p> <table border="1"> <caption>CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>1,166</td><td>1,400</td></tr> <tr><td>Q2 2015/16</td><td>1,078</td><td>1,400</td></tr> <tr><td>Q3 2015/16</td><td>1,102</td><td>1,400</td></tr> <tr><td>Q4 2015/16</td><td>1,100</td><td>1,400</td></tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	1,166	1,400	Q2 2015/16	1,078	1,400	Q3 2015/16	1,102	1,400	Q4 2015/16	1,100	1,400																								
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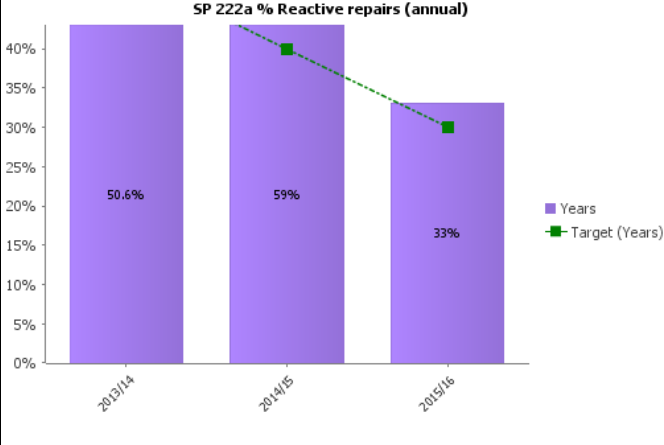


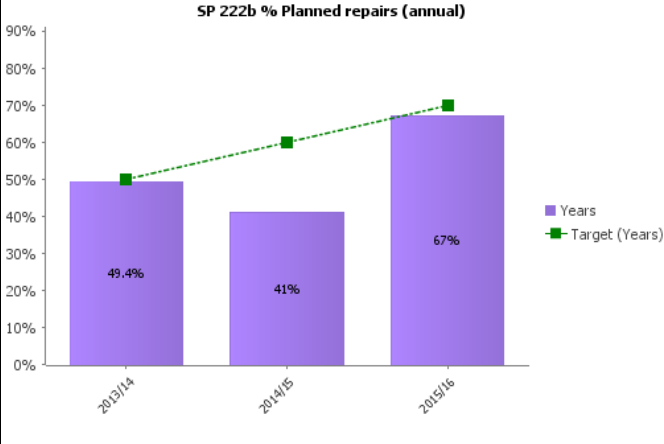
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools	Low	9.37	8			<p>CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools</p>  <table border="1"> <caption>CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>9.07</td><td>8.0</td></tr> <tr><td>May 2015</td><td>8.64</td><td>8.0</td></tr> <tr><td>June 2015</td><td>8.85</td><td>8.0</td></tr> <tr><td>July 2015</td><td>8.68</td><td>8.0</td></tr> <tr><td>August 2015</td><td>8.91</td><td>8.0</td></tr> <tr><td>September 2015</td><td>9.26</td><td>8.0</td></tr> <tr><td>October 2015</td><td>9.25</td><td>8.0</td></tr> <tr><td>November 2015</td><td>8.99</td><td>8.0</td></tr> <tr><td>December 2015</td><td>9.31</td><td>8.0</td></tr> <tr><td>January 2016</td><td>9.51</td><td>8.0</td></tr> <tr><td>February 2016</td><td>9.3</td><td>8.0</td></tr> <tr><td>March 2016</td><td>9.37</td><td>8.0</td></tr> </tbody> </table>	Month	Value	Target	April 2015	9.07	8.0	May 2015	8.64	8.0	June 2015	8.85	8.0	July 2015	8.68	8.0	August 2015	8.91	8.0	September 2015	9.26	8.0	October 2015	9.25	8.0	November 2015	8.99	8.0	December 2015	9.31	8.0	January 2016	9.51	8.0	February 2016	9.3	8.0	March 2016	9.37	8.0
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Corporate Services	SP 157 % Merton Bailiff Service files paid in full (excluding parking and miscellaneous debt)	High	54.58%	58%			<p>SP 157 % Merton Bailiff Service files paid in full (excluding parking and miscellaneous debt)</p>  <table border="1"> <caption>SP 157 % Merton Bailiff Service files paid in full (excluding parking and miscellaneous debt)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>71.64%</td><td>60%</td></tr> <tr><td>May 2015</td><td>51.33%</td><td>60%</td></tr> <tr><td>June 2015</td><td>60.56%</td><td>60%</td></tr> <tr><td>July 2015</td><td>59.44%</td><td>60%</td></tr> <tr><td>August 2015</td><td>49.72%</td><td>60%</td></tr> <tr><td>September 2015</td><td>49.36%</td><td>60%</td></tr> <tr><td>October 2015</td><td>48.42%</td><td>60%</td></tr> <tr><td>November 2015</td><td>71.99%</td><td>60%</td></tr> <tr><td>December 2015</td><td>47.8%</td><td>60%</td></tr> <tr><td>January 2016</td><td>75.16%</td><td>60%</td></tr> <tr><td>February 2016</td><td>39.27%</td><td>60%</td></tr> <tr><td>March 2016</td><td>54.97%</td><td>60%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	71.64%	60%	May 2015	51.33%	60%	June 2015	60.56%	60%	July 2015	59.44%	60%	August 2015	49.72%	60%	September 2015	49.36%	60%	October 2015	48.42%	60%	November 2015	71.99%	60%	December 2015	47.8%	60%	January 2016	75.16%	60%	February 2016	39.27%	60%	March 2016	54.97%	60%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Corporate Services	SP 175 % Councillors who agree L&D is good in terms of relevance, convenience and quality (Quarterly)	High	93%	83%			<p>SP 175 % Councillors who agree L&D is good in terms of relevance, convenience and quality (Quarterly)</p> <table border="1"> <caption>SP 175 % Councillors who agree L&D is good in terms of relevance, convenience and quality (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>83%</td> <td>83%</td> </tr> <tr> <td>Q2 2015/16</td> <td>83%</td> <td>83%</td> </tr> <tr> <td>Q3 2015/16</td> <td>88%</td> <td>83%</td> </tr> <tr> <td>Q4 2015/16</td> <td>98%</td> <td>83%</td> </tr> </tbody> </table>	Quarter	Value (%)	Target (%)	Q1 2015/16	83%	83%	Q2 2015/16	83%	83%	Q3 2015/16	88%	83%	Q4 2015/16	98%	83%
Quarter	Value (%)	Target (%)																				
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Q2 2015/16	83%	83%																				
Q3 2015/16	88%	83%																				
Q4 2015/16	98%	83%																				
Corporate Services	SP 189 No. supplementary agendas issued (Quarterly)	Low	23	24			<p>SP 189 No. supplementary agendas issued (Quarterly)</p> <table border="1"> <caption>SP 189 No. supplementary agendas issued (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>5</td> <td>24</td> </tr> <tr> <td>Q2 2015/16</td> <td>5</td> <td>24</td> </tr> <tr> <td>Q3 2015/16</td> <td>4</td> <td>24</td> </tr> <tr> <td>Q4 2015/16</td> <td>9</td> <td>24</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	5	24	Q2 2015/16	5	24	Q3 2015/16	4	24	Q4 2015/16	9	24
Quarter	Value	Target																				
Q1 2015/16	5	24																				
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Q3 2015/16	4	24																				
Q4 2015/16	9	24																				



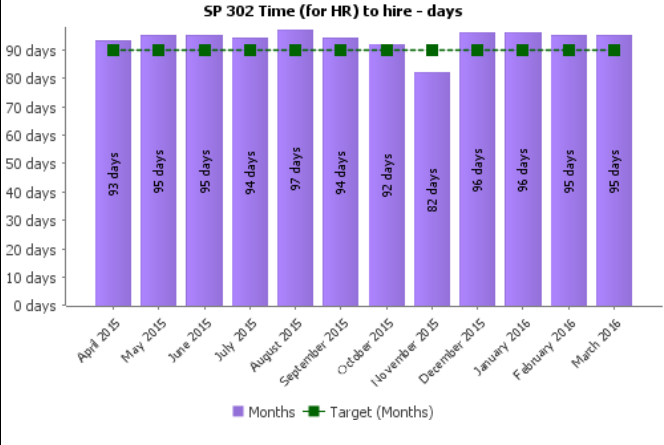
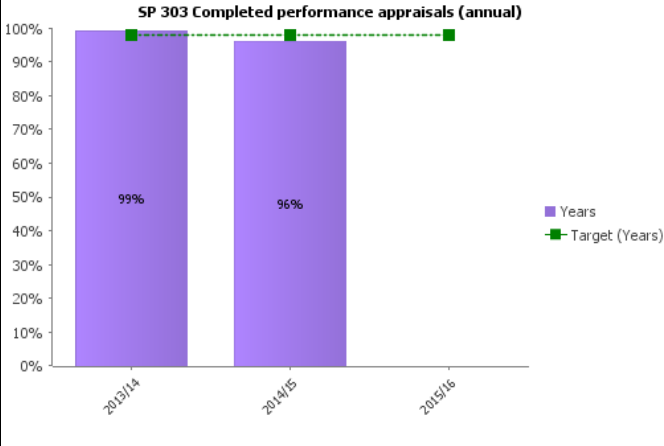
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	SP 193 % Complaints dealt with in time (Monthly in arrears)	High	83.11%	90%			<p>SP 193 % Complaints dealt with in time (Monthly in arrears)</p>  <table border="1"> <caption>SP 193 % Complaints dealt with in time (Monthly in arrears)</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>94.02%</td><td>90%</td></tr> <tr><td>May 2015</td><td>89.42%</td><td>90%</td></tr> <tr><td>June 2015</td><td>80.15%</td><td>90%</td></tr> <tr><td>July 2015</td><td>76.32%</td><td>90%</td></tr> <tr><td>August 2015</td><td>72.59%</td><td>90%</td></tr> <tr><td>September 2015</td><td>67.91%</td><td>90%</td></tr> <tr><td>October 2015</td><td>82.61%</td><td>90%</td></tr> <tr><td>November 2015</td><td>89.39%</td><td>90%</td></tr> <tr><td>December 2015</td><td>90.53%</td><td>90%</td></tr> <tr><td>January 2016</td><td>85.38%</td><td>90%</td></tr> <tr><td>February 2016</td><td>89.17%</td><td>90%</td></tr> <tr><td>March 2016</td><td>87.2%</td><td>90%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months)	April 2015	94.02%	90%	May 2015	89.42%	90%	June 2015	80.15%	90%	July 2015	76.32%	90%	August 2015	72.59%	90%	September 2015	67.91%	90%	October 2015	82.61%	90%	November 2015	89.39%	90%	December 2015	90.53%	90%	January 2016	85.38%	90%	February 2016	89.17%	90%	March 2016	87.2%	90%
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March 2016	87.2%	90%																																												
Corporate Services	SP 198 No. of audits completed against plan (Quarterly)	High	90%	90%			<p>SP 198 No. of audits completed against plan (Quarterly)</p>  <table border="1"> <caption>SP 198 No. of audits completed against plan (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>93.33%</td><td>90%</td></tr> <tr><td>Q2 2015/16</td><td>96.67%</td><td>90%</td></tr> <tr><td>Q3 2015/16</td><td>81.82%</td><td>90%</td></tr> <tr><td>Q4 2015/16</td><td>89.83%</td><td>90%</td></tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters)	Q1 2015/16	93.33%	90%	Q2 2015/16	96.67%	90%	Q3 2015/16	81.82%	90%	Q4 2015/16	89.83%	90%																								
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Corporate Services	SP 199 Audit actions implemented by agreed date (Quarterly)	High	78.7%	90%			<p>SP 199 Audit actions implemented by agreed date (Quarterly)</p>  <table border="1"> <caption>SP 199 Audit actions implemented by agreed date (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1-2015/16</td> <td>92.23%</td> <td>90%</td> </tr> <tr> <td>Q2-2015/16</td> <td>86.55%</td> <td>90%</td> </tr> <tr> <td>Q3-2015/16</td> <td>90.44%</td> <td>90%</td> </tr> <tr> <td>Q4-2015/16</td> <td>78.7%</td> <td>90%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1-2015/16	92.23%	90%	Q2-2015/16	86.55%	90%	Q3-2015/16	90.44%	90%	Q4-2015/16	78.7%	90%
Quarter	Quarters (%)	Target (Quarters) (%)																				
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Corporate Services	SP 203 Completed planned Health and Safety workplace inspections (Quarterly)	High	43	60			<p>SP 203 Completed planned Health and Safety workplace inspections (Quarterly)</p>  <table border="1"> <caption>SP 203 Completed planned Health and Safety workplace inspections (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1-2015/16</td> <td>16</td> <td>17.5</td> </tr> <tr> <td>Q2-2015/16</td> <td>11</td> <td>12</td> </tr> <tr> <td>Q3-2015/16</td> <td>9</td> <td>17</td> </tr> <tr> <td>Q4-2015/16</td> <td>7</td> <td>14</td> </tr> </tbody> </table>	Quarter	Quarters	Target (Quarters)	Q1-2015/16	16	17.5	Q2-2015/16	11	12	Q3-2015/16	9	17	Q4-2015/16	7	14
Quarter	Quarters	Target (Quarters)																				
Q1-2015/16	16	17.5																				
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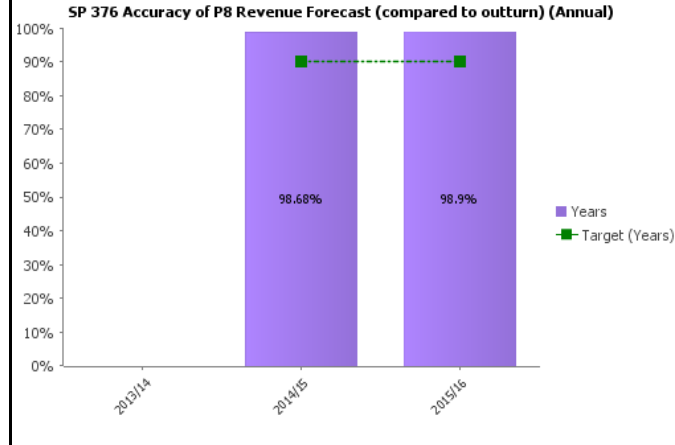
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Corporate Services	SP 213 Proactis invoices paid in 30 days of receipt by LBM	High	95.39%	95%			<p>SP 213 Proactis invoices paid in 30 days of receipt by LBM</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>95.99%</td></tr> <tr><td>May 2015</td><td>95.78%</td></tr> <tr><td>June 2015</td><td>95.61%</td></tr> <tr><td>July 2015</td><td>94.14%</td></tr> <tr><td>August 2015</td><td>95.26%</td></tr> <tr><td>September 2015</td><td>94.2%</td></tr> <tr><td>October 2015</td><td>96.24%</td></tr> <tr><td>November 2015</td><td>96.29%</td></tr> <tr><td>December 2015</td><td>96.49%</td></tr> <tr><td>January 2016</td><td>93.02%</td></tr> <tr><td>February 2016</td><td>95.69%</td></tr> <tr><td>March 2016</td><td>95.65%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	95.99%	May 2015	95.78%	June 2015	95.61%	July 2015	94.14%	August 2015	95.26%	September 2015	94.2%	October 2015	96.24%	November 2015	96.29%	December 2015	96.49%	January 2016	93.02%	February 2016	95.69%	March 2016	95.65%
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Corporate Services	SP 217 CareFirst invoices paid in 30 days from invoice date	High	91.89%	95%			<p>SP 217 CareFirst invoices paid in 30 days from invoice date</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>93.64%</td></tr> <tr><td>May 2015</td><td>95.12%</td></tr> <tr><td>June 2015</td><td>92.44%</td></tr> <tr><td>July 2015</td><td>89.43%</td></tr> <tr><td>August 2015</td><td>91.67%</td></tr> <tr><td>September 2015</td><td>87.69%</td></tr> <tr><td>October 2015</td><td>92.41%</td></tr> <tr><td>November 2015</td><td>94.04%</td></tr> <tr><td>December 2015</td><td>90.59%</td></tr> <tr><td>January 2016</td><td>92.11%</td></tr> <tr><td>February 2016</td><td>91.22%</td></tr> <tr><td>March 2016</td><td>93.37%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	93.64%	May 2015	95.12%	June 2015	92.44%	July 2015	89.43%	August 2015	91.67%	September 2015	87.69%	October 2015	92.41%	November 2015	94.04%	December 2015	90.59%	January 2016	92.11%	February 2016	91.22%	March 2016	93.37%
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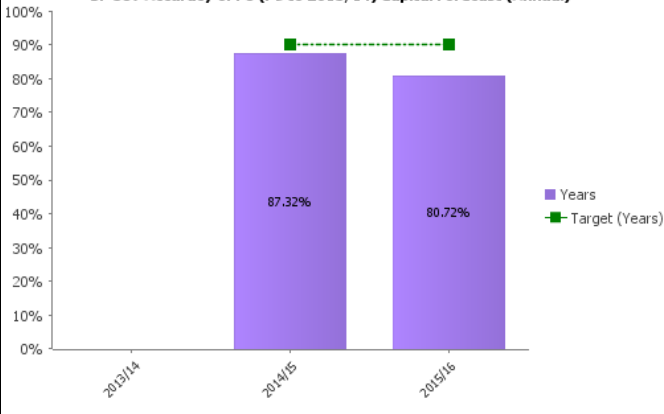


Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Corporate Services	SP 222a % Reactive repairs (annual)	Low	33%	30%			<p>SP 222a % Reactive repairs (annual)</p>  <table border="1"> <caption>SP 222a % Reactive repairs (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>50.6%</td> <td>50.6%</td> </tr> <tr> <td>2014/15</td> <td>59%</td> <td>59%</td> </tr> <tr> <td>2015/16</td> <td>33%</td> <td>30%</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2013/14	50.6%	50.6%	2014/15	59%	59%	2015/16	33%	30%
Year	Value	Target (Years)																	
2013/14	50.6%	50.6%																	
2014/15	59%	59%																	
2015/16	33%	30%																	
Corporate Services	SP 222b % Planned repairs (annual)	High	67%	70%			<p>SP 222b % Planned repairs (annual)</p>  <table border="1"> <caption>SP 222b % Planned repairs (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>49.4%</td> <td>50%</td> </tr> <tr> <td>2014/15</td> <td>41%</td> <td>60%</td> </tr> <tr> <td>2015/16</td> <td>67%</td> <td>70%</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2013/14	49.4%	50%	2014/15	41%	60%	2015/16	67%	70%
Year	Value	Target (Years)																	
2013/14	49.4%	50%																	
2014/15	41%	60%																	
2015/16	67%	70%																	



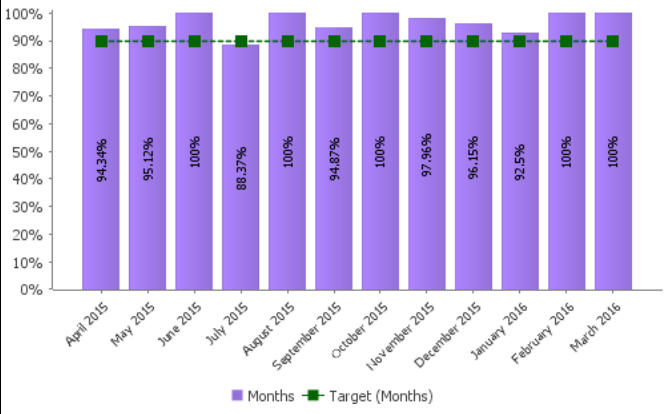

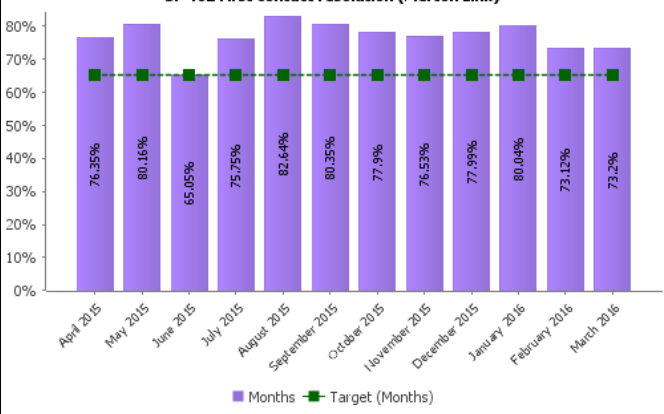
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	SP 223 Total external fee income (facilities management) (Quarterly)	High	£286,348	£270,000	✓	↓	<p>SP 223 Total external fee income (facilities management) (Quarterly)</p> <table border="1"> <caption>SP 223 Total external fee income (facilities management) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Actual (Quarters)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>£27,207</td> <td>~£100,000</td> </tr> <tr> <td>Q2 2015/16</td> <td>£89,321</td> <td>~£150,000</td> </tr> <tr> <td>Q3 2015/16</td> <td>£118,249</td> <td>~£200,000</td> </tr> <tr> <td>Q4 2015/16</td> <td>£286,348</td> <td>~£250,000</td> </tr> </tbody> </table>	Quarter	Actual (Quarters)	Target (Quarters)	Q1 2015/16	£27,207	~£100,000	Q2 2015/16	£89,321	~£150,000	Q3 2015/16	£118,249	~£200,000	Q4 2015/16	£286,348	~£250,000																								
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Corporate Services	SP 226 First time fix rate for IT Service Desk	High	71.44%	70%	✓	↑	<p>SP 226 First time fix rate for IT Service Desk</p> <table border="1"> <caption>SP 226 First time fix rate for IT Service Desk</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>67.64%</td> <td>70%</td> </tr> <tr> <td>May 2015</td> <td>67.78%</td> <td>70%</td> </tr> <tr> <td>June 2015</td> <td>70.56%</td> <td>70%</td> </tr> <tr> <td>July 2015</td> <td>69.33%</td> <td>70%</td> </tr> <tr> <td>August 2015</td> <td>71.05%</td> <td>70%</td> </tr> <tr> <td>September 2015</td> <td>74.85%</td> <td>70%</td> </tr> <tr> <td>October 2015</td> <td>72.51%</td> <td>70%</td> </tr> <tr> <td>November 2015</td> <td>74.3%</td> <td>70%</td> </tr> <tr> <td>December 2015</td> <td>72.77%</td> <td>70%</td> </tr> <tr> <td>January 2016</td> <td>73.86%</td> <td>70%</td> </tr> <tr> <td>February 2016</td> <td>69.92%</td> <td>70%</td> </tr> <tr> <td>March 2016</td> <td>72.04%</td> <td>70%</td> </tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	67.64%	70%	May 2015	67.78%	70%	June 2015	70.56%	70%	July 2015	69.33%	70%	August 2015	71.05%	70%	September 2015	74.85%	70%	October 2015	72.51%	70%	November 2015	74.3%	70%	December 2015	72.77%	70%	January 2016	73.86%	70%	February 2016	69.92%	70%	March 2016	72.04%	70%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	SP 302 Time (for HR) to hire - days	Low	94 days	90 days			<p>SP 302 Time (for HR) to hire - days</p>  <table border="1"> <caption>SP 302 Time (for HR) to hire - days</caption> <thead> <tr> <th>Month</th> <th>Value (Days)</th> <th>Target (Days)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>93</td><td>90</td></tr> <tr><td>May 2015</td><td>95</td><td>90</td></tr> <tr><td>June 2015</td><td>95</td><td>90</td></tr> <tr><td>July 2015</td><td>94</td><td>90</td></tr> <tr><td>August 2015</td><td>97</td><td>90</td></tr> <tr><td>September 2015</td><td>94</td><td>90</td></tr> <tr><td>October 2015</td><td>92</td><td>90</td></tr> <tr><td>November 2015</td><td>82</td><td>90</td></tr> <tr><td>December 2015</td><td>96</td><td>90</td></tr> <tr><td>January 2016</td><td>96</td><td>90</td></tr> <tr><td>February 2016</td><td>95</td><td>90</td></tr> <tr><td>March 2016</td><td>95</td><td>90</td></tr> </tbody> </table>	Month	Value (Days)	Target (Days)	April 2015	93	90	May 2015	95	90	June 2015	95	90	July 2015	94	90	August 2015	97	90	September 2015	94	90	October 2015	92	90	November 2015	82	90	December 2015	96	90	January 2016	96	90	February 2016	95	90	March 2016	95	90
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Corporate Services	SP 303 Completed performance appraisals (annual)	High	NMTP	98%	<p>NMTP</p> <p>Appraisal cycle not yet completed</p>		<p>SP 303 Completed performance appraisals (annual)</p>  <table border="1"> <caption>SP 303 Completed performance appraisals (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>99%</td><td>98%</td></tr> <tr><td>2014/15</td><td>96%</td><td>98%</td></tr> <tr><td>2015/16</td><td>98%</td><td>98%</td></tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	99%	98%	2014/15	96%	98%	2015/16	98%	98%																											
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Corporate Services	SP 305 No. of adjustments to draft accounts (annual)	Low	NMTP	0	<p>NMTP</p> <p>Results not yet available. Data</p>																																									

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	SP 307 Action plans in place for red risks (Quarterly)	High	93.75%	90%	✓	↓	<p>SP 307 Action plans in place for red risks (Quarterly)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>Q4 2015/16</td> <td>93.75%</td> <td>90%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	100%	90%	Q2 2015/16	100%	90%	Q3 2015/16	100%	90%	Q4 2015/16	93.75%	90%																								
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Corporate Services	SP 336 Chargeable hours (Shared Legal Services)	High	79,965	73,805	✓	↑	<p>SP 336 Chargeable hours (Shared Legal Services)</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>6,508</td> <td>7,380</td> </tr> <tr> <td>May 2015</td> <td>5,840</td> <td>7,380</td> </tr> <tr> <td>June 2015</td> <td>7,298</td> <td>7,380</td> </tr> <tr> <td>July 2015</td> <td>7,134</td> <td>7,380</td> </tr> <tr> <td>August 2015</td> <td>6,414</td> <td>7,380</td> </tr> <tr> <td>September 2015</td> <td>7,244</td> <td>7,380</td> </tr> <tr> <td>October 2015</td> <td>7,183</td> <td>7,380</td> </tr> <tr> <td>November 2015</td> <td>6,885</td> <td>7,380</td> </tr> <tr> <td>December 2015</td> <td>5,897</td> <td>7,380</td> </tr> <tr> <td>January 2016</td> <td>6,107</td> <td>7,380</td> </tr> <tr> <td>February 2016</td> <td>6,676</td> <td>7,380</td> </tr> <tr> <td>March 2016</td> <td>6,799</td> <td>7,380</td> </tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	6,508	7,380	May 2015	5,840	7,380	June 2015	7,298	7,380	July 2015	7,134	7,380	August 2015	6,414	7,380	September 2015	7,244	7,380	October 2015	7,183	7,380	November 2015	6,885	7,380	December 2015	5,897	7,380	January 2016	6,107	7,380	February 2016	6,676	7,380	March 2016	6,799	7,380
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
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Corporate Services	SP 339 % System Availability	High	99.3%	97%			<p>SP 339 % System Availability</p>  <table border="1"> <caption>SP 339 % System Availability Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>99.21%</td></tr> <tr><td>May 2015</td><td>99.63%</td></tr> <tr><td>June 2015</td><td>99.74%</td></tr> <tr><td>July 2015</td><td>95.73%</td></tr> <tr><td>August 2015</td><td>95.73%</td></tr> <tr><td>September 2015</td><td>99.75%</td></tr> <tr><td>October 2015</td><td>99.88%</td></tr> <tr><td>November 2015</td><td>99.88%</td></tr> <tr><td>December 2015</td><td>99.81%</td></tr> <tr><td>January 2016</td><td>99.68%</td></tr> <tr><td>February 2016</td><td>99.13%</td></tr> <tr><td>March 2016</td><td>99.84%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	99.21%	May 2015	99.63%	June 2015	99.74%	July 2015	95.73%	August 2015	95.73%	September 2015	99.75%	October 2015	99.88%	November 2015	99.88%	December 2015	99.81%	January 2016	99.68%	February 2016	99.13%	March 2016	99.84%
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Corporate Services	SP 376 Accuracy of P8 Revenue Forecast (compared to outturn) (Annual)	High	98.9%	90%			<p>SP 376 Accuracy of P8 Revenue Forecast (compared to outturn) (Annual)</p>  <table border="1"> <caption>SP 376 Accuracy of P8 Revenue Forecast Data</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>98.68%</td></tr> <tr><td>2015/16</td><td>98.9%</td></tr> </tbody> </table>	Year	Value (%)	2014/15	98.68%	2015/16	98.9%																				
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Corporate Services	SP 387 Accuracy of P8 (P9 to 2013/14) Capital Forecast (Annual)	High	80.72%	90%			<p>SP 387 Accuracy of P8 (P9 to 2013/14) Capital Forecast (Annual)</p>  <table border="1"> <caption>SP 387 Accuracy of P8 (P9 to 2013/14) Capital Forecast (Annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0%</td> <td>90%</td> </tr> <tr> <td>2014/15</td> <td>87.32%</td> <td>90%</td> </tr> <tr> <td>2015/16</td> <td>80.72%</td> <td>90%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	0%	90%	2014/15	87.32%	90%	2015/16	80.72%	90%			
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Corporate Services	SP 394 % Contracts, over threshold, overseen by Procurement Board (Quarterly)	High	100%	80%			<p>SP 394 % Contracts, over threshold, overseen by Procurement Board (Quarterly)</p>  <table border="1"> <caption>SP 394 % Contracts, over threshold, overseen by Procurement Board (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>80%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>80%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>80%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>80%</td> </tr> </tbody> </table>	Quarter	Value (%)	Target (%)	Q1 2015/16	100%	80%	Q2 2015/16	100%	80%	Q3 2015/16	100%	80%	Q4 2015/16	100%	80%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	SP 400 Customer satisfaction - Incident resolution	High	96.03%	90%			<p>SP 400 Customer satisfaction - Incident resolution</p>  <table border="1"> <caption>SP 400 Customer satisfaction - Incident resolution</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months) (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>94.34%</td><td>90%</td></tr> <tr><td>May 2015</td><td>95.12%</td><td>90%</td></tr> <tr><td>June 2015</td><td>100%</td><td>90%</td></tr> <tr><td>July 2015</td><td>88.37%</td><td>90%</td></tr> <tr><td>August 2015</td><td>100%</td><td>90%</td></tr> <tr><td>September 2015</td><td>94.87%</td><td>90%</td></tr> <tr><td>October 2015</td><td>100%</td><td>90%</td></tr> <tr><td>November 2015</td><td>97.96%</td><td>90%</td></tr> <tr><td>December 2015</td><td>96.15%</td><td>90%</td></tr> <tr><td>January 2016</td><td>92.5%</td><td>90%</td></tr> <tr><td>February 2016</td><td>100%</td><td>90%</td></tr> <tr><td>March 2016</td><td>96.03%</td><td>90%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months) (%)	April 2015	94.34%	90%	May 2015	95.12%	90%	June 2015	100%	90%	July 2015	88.37%	90%	August 2015	100%	90%	September 2015	94.87%	90%	October 2015	100%	90%	November 2015	97.96%	90%	December 2015	96.15%	90%	January 2016	92.5%	90%	February 2016	100%	90%	March 2016	96.03%	90%
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Corporate Services	SP 402 First contact resolution (Merton Link)	High	76.61%	65%			<p>SP 402 First contact resolution (Merton Link)</p>  <table border="1"> <caption>SP 402 First contact resolution (Merton Link)</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months) (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>76.35%</td><td>65%</td></tr> <tr><td>May 2015</td><td>80.16%</td><td>65%</td></tr> <tr><td>June 2015</td><td>65.05%</td><td>65%</td></tr> <tr><td>July 2015</td><td>75.75%</td><td>65%</td></tr> <tr><td>August 2015</td><td>82.64%</td><td>65%</td></tr> <tr><td>September 2015</td><td>80.35%</td><td>65%</td></tr> <tr><td>October 2015</td><td>77.9%</td><td>65%</td></tr> <tr><td>November 2015</td><td>76.53%</td><td>65%</td></tr> <tr><td>December 2015</td><td>77.99%</td><td>65%</td></tr> <tr><td>January 2016</td><td>80.04%</td><td>65%</td></tr> <tr><td>February 2016</td><td>73.12%</td><td>65%</td></tr> <tr><td>March 2016</td><td>76.61%</td><td>65%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months) (%)	April 2015	76.35%	65%	May 2015	80.16%	65%	June 2015	65.05%	65%	July 2015	75.75%	65%	August 2015	82.64%	65%	September 2015	80.35%	65%	October 2015	77.9%	65%	November 2015	76.53%	65%	December 2015	77.99%	65%	January 2016	80.04%	65%	February 2016	73.12%	65%	March 2016	76.61%	65%
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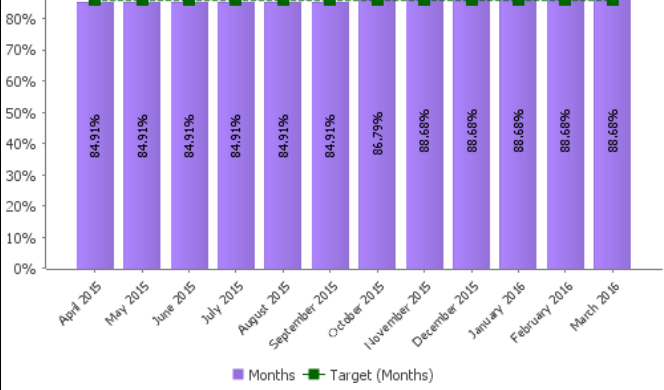


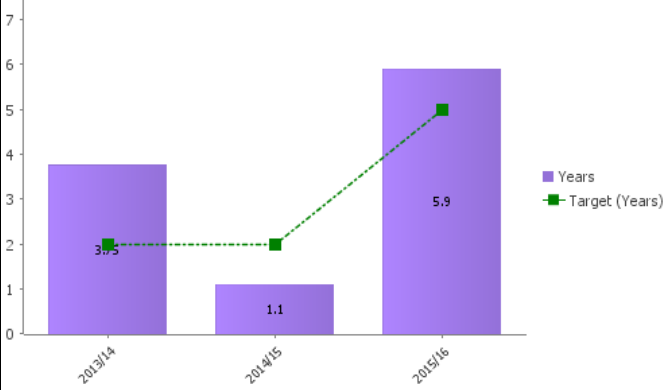
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Corporate Services	SP 403 Income from registrars events	High	£437,176	£400,000			<p>SP 403 Income from registrars events</p>  <table border="1"> <caption>SP 403 Income from registrars events (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Value (£)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£22,245</td></tr> <tr><td>May 2015</td><td>£28,736</td></tr> <tr><td>June 2015</td><td>£44,621</td></tr> <tr><td>July 2015</td><td>£35,018</td></tr> <tr><td>August 2015</td><td>£25,573</td></tr> <tr><td>September 2015</td><td>£33,834</td></tr> <tr><td>October 2015</td><td>£39,375</td></tr> <tr><td>November 2015</td><td>£27,778</td></tr> <tr><td>December 2015</td><td>£30,910</td></tr> <tr><td>January 2016</td><td>£39,744</td></tr> <tr><td>February 2016</td><td>£45,382</td></tr> <tr><td>March 2016</td><td>£63,910</td></tr> </tbody> </table>	Month	Value (£)	April 2015	£22,245	May 2015	£28,736	June 2015	£44,621	July 2015	£35,018	August 2015	£25,573	September 2015	£33,834	October 2015	£39,375	November 2015	£27,778	December 2015	£30,910	January 2016	£39,744	February 2016	£45,382	March 2016	£63,910
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March 2016	£63,910																																
Corporate Services	SP 410 % of on-line transactions (HB Claims)	High	57.92%	60%		N/a	<p>SP 410 / CRP 085 % of on-line transactions (HB Claims) CRP FROM 16/17 ONWARDS</p>  <table border="1"> <caption>SP 410 / CRP 085 % of on-line transactions (HB Claims) (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>55.56%</td></tr> <tr><td>May 2015</td><td>68.53%</td></tr> <tr><td>June 2015</td><td>63.16%</td></tr> <tr><td>July 2015</td><td>61.99%</td></tr> <tr><td>August 2015</td><td>65.35%</td></tr> <tr><td>September 2015</td><td>54.46%</td></tr> <tr><td>October 2015</td><td>60.44%</td></tr> <tr><td>November 2015</td><td>65.62%</td></tr> <tr><td>December 2015</td><td>54.54%</td></tr> <tr><td>January 2016</td><td>54.8%</td></tr> <tr><td>February 2016</td><td>59.77%</td></tr> <tr><td>March 2016</td><td>44.04%</td></tr> </tbody> </table>	Month	Percentage (%)	April 2015	55.56%	May 2015	68.53%	June 2015	63.16%	July 2015	61.99%	August 2015	65.35%	September 2015	54.46%	October 2015	60.44%	November 2015	65.62%	December 2015	54.54%	January 2016	54.8%	February 2016	59.77%	March 2016	44.04%
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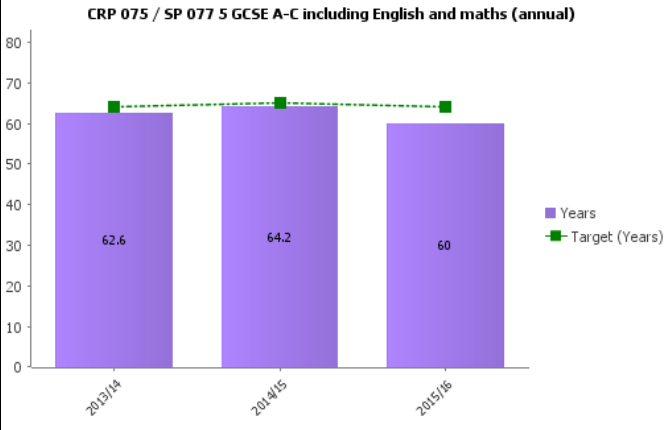


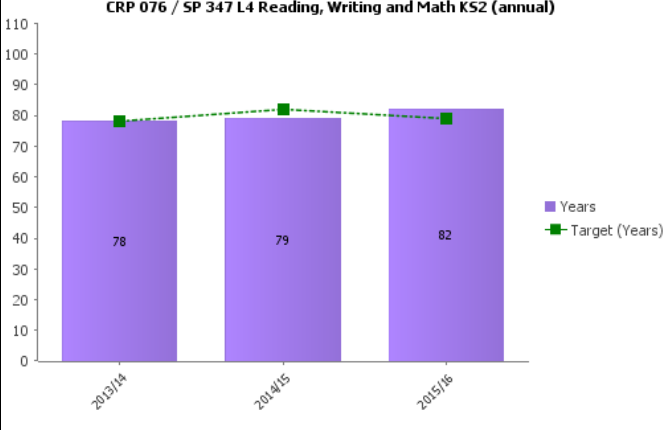
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart
			Value	Target	Status	Long Trend	
Corporate Services	SP 411 Time taken to process new Housing Benefit claims	Low	21 days	21 days			<p>SP 411 / CRP 086 Time taken to process new Housing Benefit claims CRP FROM 16/17 ONWARDS</p> 
Corporate Services	SP 412 Time taken to process Housing Benefit change of circumstances	Low	9 days	11 days			<p>SP 412 / CRP 087 Time taken to process Housing Benefit change of circumstances CRP FROM 16/17 ONWARDS</p> 



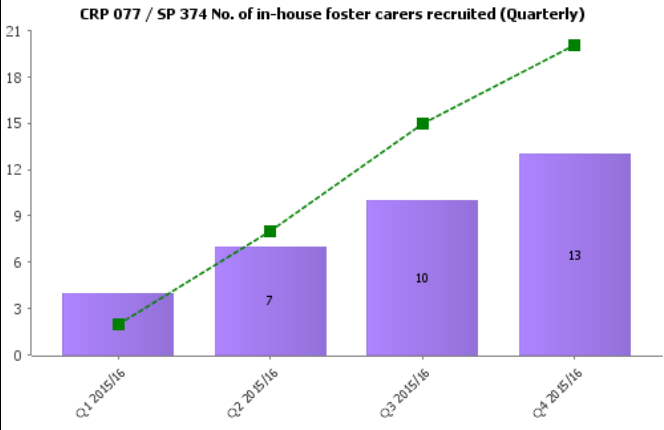


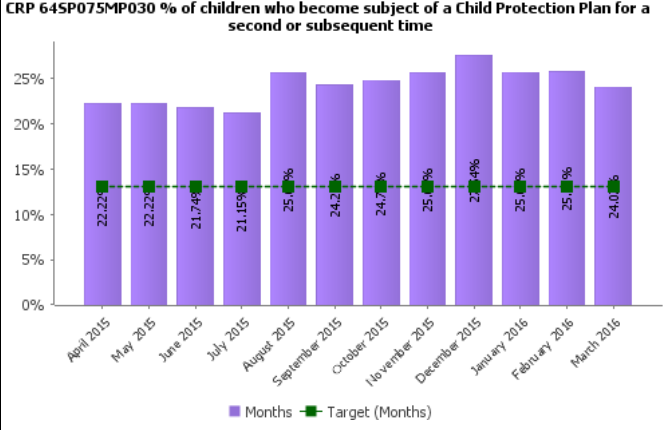


Children Schools & Families Department

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Children, Schools & Families; Comm. Strategy & Performance	CRP 066 / SP 290 % Looked After Children in external foster care placements (Quarterly)	Low	37.27%	46%	✓	↑	<p>CRP 066 / SP 290 % Looked After Children in external foster care placements (Quarterly)</p> <table border="1"> <caption>CRP 066 / SP 290 % Looked After Children in external foster care placements (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1-2015/16</td> <td>38.53%</td> <td>46%</td> </tr> <tr> <td>Q2-2015/16</td> <td>39%</td> <td>46%</td> </tr> <tr> <td>Q3-2015/16</td> <td>37.86%</td> <td>46%</td> </tr> <tr> <td>Q4-2015/16</td> <td>37.27%</td> <td>46%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1-2015/16	38.53%	46%	Q2-2015/16	39%	46%	Q3-2015/16	37.86%	46%	Q4-2015/16	37.27%	46%
Quarter	Value	Target																				
Q1-2015/16	38.53%	46%																				
Q2-2015/16	39%	46%																				
Q3-2015/16	37.86%	46%																				
Q4-2015/16	37.27%	46%																				
Children, Schools & Families; Education	CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)	High	100%	100%	✓	▬	<p>CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)</p> <table border="1"> <caption>CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1-2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q2-2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q3-2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q4-2015/16</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1-2015/16	100%	100%	Q2-2015/16	100%	100%	Q3-2015/16	100%	100%	Q4-2015/16	100%	100%
Quarter	Value	Target																				
Q1-2015/16	100%	100%																				
Q2-2015/16	100%	100%																				
Q3-2015/16	100%	100%																				
Q4-2015/16	100%	100%																				

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Children, Schools & Families; Education	CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding	High	88.68%	86%			<p>CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding</p>  <table border="1"> <caption>CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>May 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>June 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>July 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>August 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>September 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>October 2015</td><td>86.79%</td><td>86%</td></tr> <tr><td>November 2015</td><td>88.68%</td><td>86%</td></tr> <tr><td>December 2015</td><td>88.68%</td><td>86%</td></tr> <tr><td>January 2016</td><td>88.68%</td><td>86%</td></tr> <tr><td>February 2016</td><td>88.68%</td><td>86%</td></tr> <tr><td>March 2016</td><td>88.68%</td><td>86%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	84.51%	86%	May 2015	84.51%	86%	June 2015	84.51%	86%	July 2015	84.51%	86%	August 2015	84.51%	86%	September 2015	84.51%	86%	October 2015	86.79%	86%	November 2015	88.68%	86%	December 2015	88.68%	86%	January 2016	88.68%	86%	February 2016	88.68%	86%	March 2016	88.68%	86%
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March 2016	88.68%	86%																																												
Children, Schools & Families; Comm. Strategy & Performance	CRP 073 / SP 109 % vacancies in reception year of primary school (annual)	Low	5.9	5			<p>CRP 073 / SP 109 % vacancies in reception year of primary school (annual)</p>  <table border="1"> <caption>CRP 073 / SP 109 % vacancies in reception year of primary school (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>3.75</td><td>5</td></tr> <tr><td>2014/15</td><td>1.1</td><td>5</td></tr> <tr><td>2015/16</td><td>5.9</td><td>5</td></tr> </tbody> </table>	Year	Value	Target	2013/14	3.75	5	2014/15	1.1	5	2015/16	5.9	5																											
Year	Value	Target																																												
2013/14	3.75	5																																												
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2015/16	5.9	5																																												

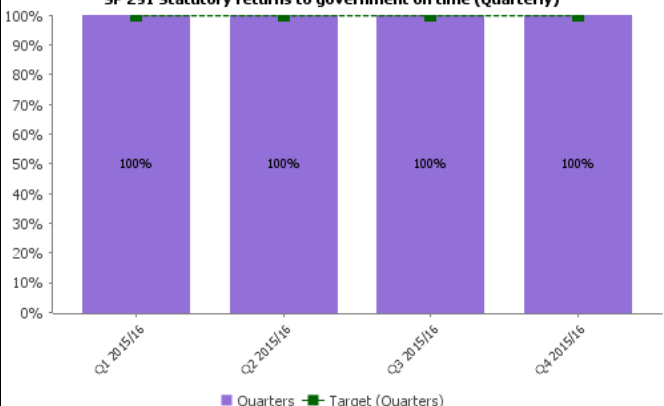
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Children, Schools & Families; Education	CRP 075 / SP 077 5 GCSE A-C including English and maths (annual)	High	60	64			<p>CRP 075 / SP 077 5 GCSE A-C including English and maths (annual)</p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>62.6</td> <td>64</td> </tr> <tr> <td>2014/15</td> <td>64.2</td> <td>64</td> </tr> <tr> <td>2015/16</td> <td>60</td> <td>64</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	62.6	64	2014/15	64.2	64	2015/16	60	64
Year	Years	Target (Years)																	
2013/14	62.6	64																	
2014/15	64.2	64																	
2015/16	60	64																	
Children, Schools & Families; Education	CRP 076 / SP 347 L4 Reading, Writing and Math KS2 (annual)	High	82	79			<p>CRP 076 / SP 347 L4 Reading, Writing and Math KS2 (annual)</p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>78</td> <td>79</td> </tr> <tr> <td>2014/15</td> <td>79</td> <td>79</td> </tr> <tr> <td>2015/16</td> <td>82</td> <td>79</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	78	79	2014/15	79	79	2015/16	82	79
Year	Years	Target (Years)																	
2013/14	78	79																	
2014/15	79	79																	
2015/16	82	79																	

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Children, Schools & Families; Comm. Strategy & Performance	CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)	High	13	20			<p>CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)</p>  <table border="1"> <caption>CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>4</td> </tr> <tr> <td>Q2 2015/16</td> <td>7</td> </tr> <tr> <td>Q3 2015/16</td> <td>10</td> </tr> <tr> <td>Q4 2015/16</td> <td>13</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	4	Q2 2015/16	7	Q3 2015/16	10	Q4 2015/16	13																
Quarter	Value																																
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Q2 2015/16	7																																
Q3 2015/16	10																																
Q4 2015/16	13																																
Children, Schools & Families; Childrens Social Care	CRP 64 / SP075 / MP030 % of children who become subject of a Child Protection Plan for a second or subsequent time	Low	24.02%	13%			<p>CRP 64SP075MP030 % of children who become subject of a Child Protection Plan for a second or subsequent time</p>  <table border="1"> <caption>CRP 64SP075MP030 % of children who become subject of a Child Protection Plan for a second or subsequent time</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>22.22%</td> </tr> <tr> <td>May 2015</td> <td>22.22%</td> </tr> <tr> <td>June 2015</td> <td>21.74%</td> </tr> <tr> <td>July 2015</td> <td>21.15%</td> </tr> <tr> <td>August 2015</td> <td>25.6%</td> </tr> <tr> <td>September 2015</td> <td>24.2%</td> </tr> <tr> <td>October 2015</td> <td>24.7%</td> </tr> <tr> <td>November 2015</td> <td>25.6%</td> </tr> <tr> <td>December 2015</td> <td>27.49%</td> </tr> <tr> <td>January 2016</td> <td>25.6%</td> </tr> <tr> <td>February 2016</td> <td>25.1%</td> </tr> <tr> <td>March 2016</td> <td>24.0%</td> </tr> </tbody> </table>	Month	Value (%)	April 2015	22.22%	May 2015	22.22%	June 2015	21.74%	July 2015	21.15%	August 2015	25.6%	September 2015	24.2%	October 2015	24.7%	November 2015	25.6%	December 2015	27.49%	January 2016	25.6%	February 2016	25.1%	March 2016	24.0%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Children, Schools & Families; Childrens Social Care	CRP 65 / SP095 / MP012 No. of special guardianship orders and adoptions finalised during the year ending 31 March	High	13	13	✓	↓	<p>CRP 65SP095MP012 No. of special guardianship orders and adoptions finalised during the year ending 31 March</p> <table border="1"> <caption>CRP 65SP095MP012 Performance Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0</td><td>0</td></tr> <tr><td>May 2015</td><td>4</td><td>0</td></tr> <tr><td>June 2015</td><td>4</td><td>4</td></tr> <tr><td>July 2015</td><td>5</td><td>5</td></tr> <tr><td>August 2015</td><td>5</td><td>5</td></tr> <tr><td>September 2015</td><td>8</td><td>8</td></tr> <tr><td>October 2015</td><td>11</td><td>11</td></tr> <tr><td>November 2015</td><td>11</td><td>11</td></tr> <tr><td>December 2015</td><td>11</td><td>11</td></tr> <tr><td>January 2016</td><td>13</td><td>13</td></tr> <tr><td>February 2016</td><td>13</td><td>13</td></tr> <tr><td>March 2016</td><td>13</td><td>13</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	0	0	May 2015	4	0	June 2015	4	4	July 2015	5	5	August 2015	5	5	September 2015	8	8	October 2015	11	11	November 2015	11	11	December 2015	11	11	January 2016	13	13	February 2016	13	13	March 2016	13	13
Month	Months	Target (Months)																																												
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March 2016	13	13																																												
Children, Schools & Families; Childrens Social Care	CRP 71 / SP091 / MP014 First time entrants to the Youth Justice System aged 10-17 years	Low	61	80	✓	↑	<p>CRP 71SP091MP014 First time entrants to the Youth Justice System aged 10-17 years</p> <table border="1"> <caption>CRP 71SP091MP014 Performance Data</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>3</td><td>3</td></tr> <tr><td>May 2015</td><td>5</td><td>5</td></tr> <tr><td>June 2015</td><td>9</td><td>9</td></tr> <tr><td>July 2015</td><td>16</td><td>16</td></tr> <tr><td>August 2015</td><td>19</td><td>19</td></tr> <tr><td>September 2015</td><td>21</td><td>21</td></tr> <tr><td>October 2015</td><td>24</td><td>24</td></tr> <tr><td>November 2015</td><td>34</td><td>34</td></tr> <tr><td>December 2015</td><td>38</td><td>38</td></tr> <tr><td>January 2016</td><td>48</td><td>48</td></tr> <tr><td>February 2016</td><td>48</td><td>48</td></tr> <tr><td>March 2016</td><td>61</td><td>61</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	3	3	May 2015	5	5	June 2015	9	9	July 2015	16	16	August 2015	19	19	September 2015	21	21	October 2015	24	24	November 2015	34	34	December 2015	38	38	January 2016	48	48	February 2016	48	48	March 2016	61	61
Month	Months	Target (Months)																																												
April 2015	3	3																																												
May 2015	5	5																																												
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August 2015	19	19																																												
September 2015	21	21																																												
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Children, Schools & Families; Childrens Social Care	CRP 72 / SP319 / MP034 % 16-19 year olds Not in Education, Employment or Training (NEET)	Low	3.6%	5%	✓	↑	<p>CRP 72SP319MP034 % 16-19 year olds Not in Education, Employment or Training (NEET)</p> <table border="1"> <caption>Monthly NEET Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>May 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>June 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>July 2015</td><td>4%</td><td>5%</td></tr> <tr><td>August 2015</td><td>4.1%</td><td>5%</td></tr> <tr><td>September 2015</td><td>5.5%</td><td>5%</td></tr> <tr><td>October 2015</td><td>4.3%</td><td>5%</td></tr> <tr><td>November 2015</td><td>2.5%</td><td>5%</td></tr> <tr><td>December 2015</td><td>3.2%</td><td>5%</td></tr> <tr><td>January 2016</td><td>3.5%</td><td>5%</td></tr> <tr><td>February 2016</td><td>3.7%</td><td>5%</td></tr> <tr><td>March 2016</td><td>3.6%</td><td>5%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	4.2%	5%	May 2015	4.2%	5%	June 2015	4.2%	5%	July 2015	4%	5%	August 2015	4.1%	5%	September 2015	5.5%	5%	October 2015	4.3%	5%	November 2015	2.5%	5%	December 2015	3.2%	5%	January 2016	3.5%	5%	February 2016	3.7%	5%	March 2016	3.6%	5%
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Children, Schools & Families; Education	SP 082 / MP037 Early Years foundation stage profile (annual)	High	68	60	✓	↑	<p>SP 082 / MP037 Early Years foundation stage profile (annual)</p> <table border="1"> <caption>Annual Early Years Profile Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>46</td><td>60</td></tr> <tr><td>2014/15</td><td>60</td><td>60</td></tr> <tr><td>2015/16</td><td>68</td><td>60</td></tr> </tbody> </table>	Year	Value	Target	2013/14	46	60	2014/15	60	60	2015/16	68	60																											
Year	Value	Target																																												
2013/14	46	60																																												
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2015/16	68	60																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Children, Schools & Families; Comm. Strategy & Performance	SP 088 Completion rates for parenting programmes (Academic) (Quarterly)	High	NMTP	80%	NMTP	Time lag in receiving data from partners	<p>SP 088 Completion rates for parenting programmes (Academic) (Quarterly)</p> <table border="1"> <caption>SP 088 Completion rates for parenting programmes (Academic) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>81%</td> <td>80%</td> </tr> <tr> <td>Q2 2015/16</td> <td>-</td> <td>80%</td> </tr> <tr> <td>Q3 2015/16</td> <td>-</td> <td>80%</td> </tr> <tr> <td>Q4 2015/16</td> <td>-</td> <td>80%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	81%	80%	Q2 2015/16	-	80%	Q3 2015/16	-	80%	Q4 2015/16	-	80%
Quarter	Quarters (%)	Target (Quarters) (%)																				
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Q2 2015/16	-	80%																				
Q3 2015/16	-	80%																				
Q4 2015/16	-	80%																				
Children, Schools & Families; Comm. Strategy & Performance	SP 103 Major capital projects % green/amber to time (Quarterly)	High	89.28%	90%			<p>SP 103 Major capital projects % green/amber to time (Quarterly)</p> <table border="1"> <caption>SP 103 Major capital projects % green/amber to time (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>90%</td> </tr> <tr> <td>Q2 2015/16</td> <td>85.7%</td> <td>90%</td> </tr> <tr> <td>Q3 2015/16</td> <td>85.7%</td> <td>90%</td> </tr> <tr> <td>Q4 2015/16</td> <td>85.7%</td> <td>90%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	100%	90%	Q2 2015/16	85.7%	90%	Q3 2015/16	85.7%	90%	Q4 2015/16	85.7%	90%
Quarter	Quarters (%)	Target (Quarters) (%)																				
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Children, Schools & Families; Comm. Strategy & Performance	SP 288 Secondary School Year 7 surplus places inc Academies (annual)	Low	12.6	5			<p>SP 288 / CRP 089 Secondary School Year 7 surplus places inc Academies (annual) CRP FROM 16/17 ONWARDS</p>  <table border="1"> <caption>SP 288 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Years (Value)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>12</td> <td>12</td> </tr> <tr> <td>2014/15</td> <td>11.32</td> <td>11.32</td> </tr> <tr> <td>2015/16</td> <td>12.6</td> <td>12.6</td> </tr> </tbody> </table>	Year	Years (Value)	Target (Years)	2013/14	12	12	2014/15	11.32	11.32	2015/16	12.6	12.6			
Year	Years (Value)	Target (Years)																				
2013/14	12	12																				
2014/15	11.32	11.32																				
2015/16	12.6	12.6																				
Children, Schools & Families; Comm. Strategy & Performance	SP 291 Statutory returns to government on time (Quarterly)	High	100%	100%			<p>SP 291 Statutory returns to government on time (Quarterly)</p>  <table border="1"> <caption>SP 291 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (Value)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quarter	Quarters (Value)	Target (Quarters)	Q1 2015/16	100%	100%	Q2 2015/16	100%	100%	Q3 2015/16	100%	100%	Q4 2015/16	100%	100%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Children, Schools & Families; Childrens Social Care	SP 346 % Single Assessments completed within the agreed timescale.	High	92.6%	82%	✓	↑	<p>SP 346 % Single Assessments completed within the agreed timescale.</p> <table border="1"> <caption>SP 346 % Single Assessments completed within the agreed timescale (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>93.41%</td><td>82%</td></tr> <tr><td>May 2015</td><td>93.41%</td><td>82%</td></tr> <tr><td>June 2015</td><td>91.55%</td><td>82%</td></tr> <tr><td>July 2015</td><td>92.6%</td><td>82%</td></tr> <tr><td>August 2015</td><td>93.1%</td><td>82%</td></tr> <tr><td>September 2015</td><td>94.2%</td><td>82%</td></tr> <tr><td>October 2015</td><td>94.7%</td><td>82%</td></tr> <tr><td>November 2015</td><td>93.6%</td><td>82%</td></tr> <tr><td>December 2015</td><td>94.9%</td><td>82%</td></tr> <tr><td>January 2016</td><td>92.9%</td><td>82%</td></tr> <tr><td>February 2016</td><td>90%</td><td>82%</td></tr> <tr><td>March 2016</td><td>92.6%</td><td>82%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	93.41%	82%	May 2015	93.41%	82%	June 2015	91.55%	82%	July 2015	92.6%	82%	August 2015	93.1%	82%	September 2015	94.2%	82%	October 2015	94.7%	82%	November 2015	93.6%	82%	December 2015	94.9%	82%	January 2016	92.9%	82%	February 2016	90%	82%	March 2016	92.6%	82%
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Children, Schools & Families; Education	SP 370 % Secondary school attendance (Annual)	High	95.2%	94%	✓	↓	<p>SP 370 % Secondary school attendance (Annual)</p> <table border="1"> <caption>SP 370 % Secondary school attendance (Annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>-</td><td>94%</td></tr> <tr><td>2014/15</td><td>95.4%</td><td>94%</td></tr> <tr><td>2015/16</td><td>95.2%</td><td>94%</td></tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	-	94%	2014/15	95.4%	94%	2015/16	95.2%	94%																											
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart														
			Value	Target	Status	Long Trend															
Children, Schools & Families; Education	SP 371 % Primary school attendance (Annual)	High	96%	95%	✓	↓	<p>SP 371 % Primary school attendance (Annual)</p> <table border="1"> <caption>SP 371 % Primary school attendance (Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>98%</td> <td>95%</td> </tr> <tr> <td>2015/16</td> <td>96%</td> <td>95%</td> </tr> </tbody> </table>	Year	Value	Target	2014/15	98%	95%	2015/16	96%	95%					
Year	Value	Target																			
2014/15	98%	95%																			
2015/16	96%	95%																			
Children, Schools & Families; Childrens Social Care	SP 372 26 week time limit for care proceedings (CAFCASS) (Quarterly)	Low	NMTP	37	NMTP Time lag in publishing data; validation required with the Children & Family Court Advisory & Support Service	<p>SP 372 26 week time limit for care proceedings (CAFCASS) (Quarterly)</p> <table border="1"> <caption>SP 372 26 week time limit for care proceedings (CAFCASS) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>28</td> <td>37</td> </tr> <tr> <td>Q2 2015/16</td> <td>31</td> <td>37</td> </tr> <tr> <td>Q3 2015/16</td> <td>37</td> <td>37</td> </tr> <tr> <td>Q4 2015/16</td> <td>37</td> <td>37</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	28	37	Q2 2015/16	31	37	Q3 2015/16	37	37	Q4 2015/16	37	37
Quarter	Value	Target																			
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Q4 2015/16	37	37																			



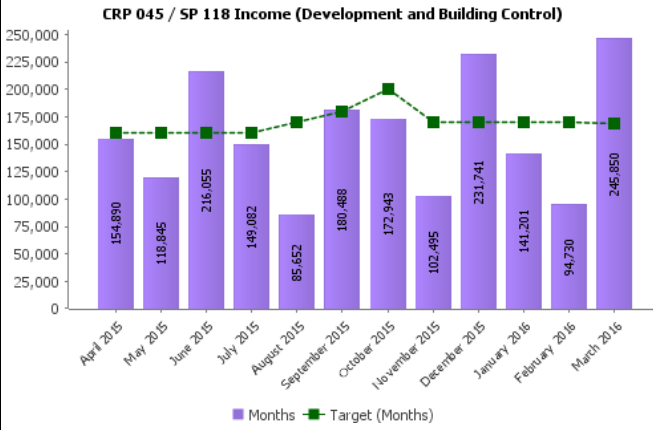


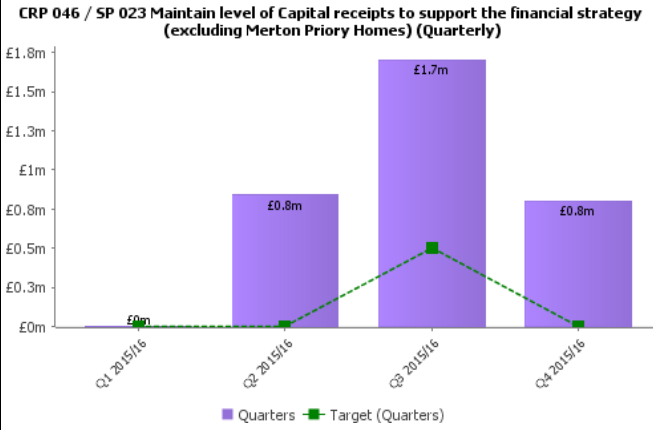
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Children, Schools & Families; Comm. Strategy & Performance	SP 375 % Commissioned services quarterly monitoring completed (Quarterly)	High	NMTP	100%	NMTP	Time lag in receiving data from partners	<p>SP 375 % Commissioned services quarterly monitoring completed (Quarterly)</p> <table border="1"> <caption>SP 375 % Commissioned services quarterly monitoring completed (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	100%	100%	Q2 2015/16	100%	100%	Q3 2015/16	100%	100%	Q4 2015/16	100%	100%
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Q2 2015/16	100%	100%																				
Q3 2015/16	100%	100%																				
Q4 2015/16	100%	100%																				
Children, Schools & Families; Education	SP 404 / CRP 088 % New EHCP requests completed within 20 weeks (Quarterly)	High	67.1%	85%		N/a	<p>SP 404 / CRP 088 % New EHCP requests completed within 20 weeks (Quarterly) CRP FROM 16/17 ONWARDS</p> <table border="1"> <caption>SP 404 / CRP 088 % New EHCP requests completed within 20 weeks (Quarterly) CRP FROM 16/17 ONWARDS</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>86.7%</td> <td>85%</td> </tr> <tr> <td>Q2 2015/16</td> <td>71.7%</td> <td>85%</td> </tr> <tr> <td>Q3 2015/16</td> <td>59.55%</td> <td>85%</td> </tr> <tr> <td>Q4 2015/16</td> <td>50.43%</td> <td>85%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	86.7%	85%	Q2 2015/16	71.7%	85%	Q3 2015/16	59.55%	85%	Q4 2015/16	50.43%	85%
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End of Year Performance 2015-16 Environment & Regeneration







Environment & Regeneration Department

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Parking Services	CRP 044 Parking services estimated revenue	High	12,297,026	15,480,549			<p>CRP 044 Parking services estimated revenue</p> <table border="1"> <caption>CRP 044 Parking services estimated revenue (Monthly Data)</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>1,011,204</td><td>1,011,204</td></tr> <tr><td>May 2015</td><td>1,035,090</td><td>1,035,090</td></tr> <tr><td>June 2015</td><td>1,008,906</td><td>1,008,906</td></tr> <tr><td>July 2015</td><td>1,150,861</td><td>1,150,861</td></tr> <tr><td>August 2015</td><td>910,617</td><td>910,617</td></tr> <tr><td>September 2015</td><td>977,526</td><td>977,526</td></tr> <tr><td>October 2015</td><td>1,066,842</td><td>1,066,842</td></tr> <tr><td>November 2015</td><td>1,056,461</td><td>1,056,461</td></tr> <tr><td>December 2015</td><td>955,371</td><td>955,371</td></tr> <tr><td>January 2016</td><td>1,040,695</td><td>1,040,695</td></tr> <tr><td>February 2016</td><td>1,009,714</td><td>1,009,714</td></tr> <tr><td>March 2016</td><td>1,073,739</td><td>1,073,739</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	1,011,204	1,011,204	May 2015	1,035,090	1,035,090	June 2015	1,008,906	1,008,906	July 2015	1,150,861	1,150,861	August 2015	910,617	910,617	September 2015	977,526	977,526	October 2015	1,066,842	1,066,842	November 2015	1,056,461	1,056,461	December 2015	955,371	955,371	January 2016	1,040,695	1,040,695	February 2016	1,009,714	1,009,714	March 2016	1,073,739	1,073,739
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart
			Value	Target	Status	Long Trend	
Environment & Regeneration; Development & Building Control	CRP 045 / SP 118 Income (Development and Building Control)	High	1,893,972	2,039,000			<p>CRP 045 / SP 118 Income (Development and Building Control)</p> 
Environment & Regeneration; Property	CRP 046 / SP 023 Maintain level of Capital receipts to support the financial strategy (excluding Merton Priory Homes) (Quarterly)	High	£3.3m	£0.5m			<p>CRP 046 / SP 023 Maintain level of Capital receipts to support the financial strategy (excluding Merton Priory Homes) (Quarterly)</p> 

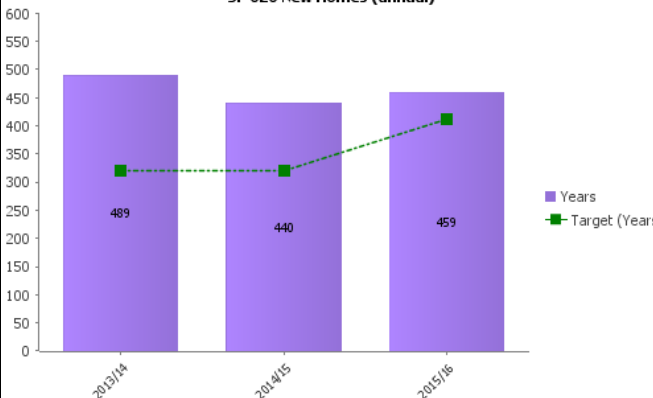
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Environment & Regeneration; Waste Management	CRP 047 / SP 068 No. of refuse collections including recycling and kitchen waste missed per 100,000	Low	50.56	55.00	✓	↑	<p>CRP 047 / SP 068 No. of refuse collections including recycling and kitchen waste missed per 100,000</p> <table border="1"> <caption>CRP 047 / SP 068 Data</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>56.12</td></tr> <tr><td>May 2015</td><td>54.43</td></tr> <tr><td>June 2015</td><td>64.56</td></tr> <tr><td>July 2015</td><td>70.89</td></tr> <tr><td>August 2015</td><td>56.96</td></tr> <tr><td>September 2015</td><td>45.99</td></tr> <tr><td>October 2015</td><td>43.04</td></tr> <tr><td>November 2015</td><td>45.15</td></tr> <tr><td>December 2015</td><td>34.60</td></tr> <tr><td>January 2016</td><td>58.23</td></tr> <tr><td>February 2016</td><td>40.08</td></tr> <tr><td>March 2016</td><td>36.71</td></tr> </tbody> </table>	Month	Value	April 2015	56.12	May 2015	54.43	June 2015	64.56	July 2015	70.89	August 2015	56.96	September 2015	45.99	October 2015	43.04	November 2015	45.15	December 2015	34.60	January 2016	58.23	February 2016	40.08	March 2016	36.71
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Environment & Regeneration; Street Cleaning	CRP 048 % of sites surveyed on local street inspections for litter that are below standard	Low	7.86%	8%	✓	↓	<p>CRP 048 % of sites surveyed on local street inspections for litter that are below standard</p> <table border="1"> <caption>CRP 048 Data</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>6.55%</td></tr> <tr><td>May 2015</td><td>5.24%</td></tr> <tr><td>June 2015</td><td>6.9%</td></tr> <tr><td>July 2015</td><td>10.05%</td></tr> <tr><td>August 2015</td><td>7.62%</td></tr> <tr><td>September 2015</td><td>5.95%</td></tr> <tr><td>October 2015</td><td>5.6%</td></tr> <tr><td>November 2015</td><td>13.1%</td></tr> <tr><td>December 2015</td><td>8.1%</td></tr> <tr><td>January 2016</td><td>6.19%</td></tr> <tr><td>February 2016</td><td>7.64%</td></tr> <tr><td>March 2016</td><td>10.83%</td></tr> </tbody> </table>	Month	Value	April 2015	6.55%	May 2015	5.24%	June 2015	6.9%	July 2015	10.05%	August 2015	7.62%	September 2015	5.95%	October 2015	5.6%	November 2015	13.1%	December 2015	8.1%	January 2016	6.19%	February 2016	7.64%	March 2016	10.83%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Environment & Regeneration; Street Cleaning	CRP 049 / SP 059 No. of fly tips reported in streets and parks	Low	3,372	3,696	✓	↑	<p>CRP 049 / SP 059 No. of fly tips reported in streets and parks</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>297</td><td>300</td></tr> <tr><td>May 2015</td><td>260</td><td>300</td></tr> <tr><td>June 2015</td><td>316</td><td>300</td></tr> <tr><td>July 2015</td><td>288</td><td>300</td></tr> <tr><td>August 2015</td><td>268</td><td>300</td></tr> <tr><td>September 2015</td><td>299</td><td>300</td></tr> <tr><td>October 2015</td><td>276</td><td>300</td></tr> <tr><td>November 2015</td><td>284</td><td>300</td></tr> <tr><td>December 2015</td><td>266</td><td>300</td></tr> <tr><td>January 2016</td><td>263</td><td>300</td></tr> <tr><td>February 2016</td><td>242</td><td>300</td></tr> <tr><td>March 2016</td><td>313</td><td>300</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	297	300	May 2015	260	300	June 2015	316	300	July 2015	288	300	August 2015	268	300	September 2015	299	300	October 2015	276	300	November 2015	284	300	December 2015	266	300	January 2016	263	300	February 2016	242	300	March 2016	313	300
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Environment & Regeneration; Development & Building Control	CRP 050 Volume of planning applications	High	2,462	2,040	✓	↑	<p>CRP 050 Volume of planning applications</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>222</td><td>175</td></tr> <tr><td>May 2015</td><td>194</td><td>175</td></tr> <tr><td>June 2015</td><td>204</td><td>175</td></tr> <tr><td>July 2015</td><td>264</td><td>175</td></tr> <tr><td>August 2015</td><td>198</td><td>175</td></tr> <tr><td>September 2015</td><td>203</td><td>175</td></tr> <tr><td>October 2015</td><td>199</td><td>175</td></tr> <tr><td>November 2015</td><td>179</td><td>175</td></tr> <tr><td>December 2015</td><td>190</td><td>175</td></tr> <tr><td>January 2016</td><td>199</td><td>175</td></tr> <tr><td>February 2016</td><td>200</td><td>175</td></tr> <tr><td>March 2016</td><td>210</td><td>175</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	222	175	May 2015	194	175	June 2015	204	175	July 2015	264	175	August 2015	198	175	September 2015	203	175	October 2015	199	175	November 2015	179	175	December 2015	190	175	January 2016	199	175	February 2016	200	175	March 2016	210	175
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Environment & Regeneration; Development & Building Control	CRP 051 / SP 114 % Major applications processed within 13 weeks	High	55.57%	55%			<p>CRP 051 / SP 114 % Major applications processed within 13 weeks</p> <table border="1"> <caption>CRP 051 / SP 114 % Major applications processed within 13 weeks</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months) (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0%</td><td>55%</td></tr> <tr><td>May 2015</td><td>100%</td><td>55%</td></tr> <tr><td>June 2015</td><td>50%</td><td>55%</td></tr> <tr><td>July 2015</td><td>0%</td><td>55%</td></tr> <tr><td>August 2015</td><td>66.67%</td><td>55%</td></tr> <tr><td>September 2015</td><td>100%</td><td>55%</td></tr> <tr><td>October 2015</td><td>25%</td><td>55%</td></tr> <tr><td>November 2015</td><td>100%</td><td>55%</td></tr> <tr><td>December 2015</td><td>66.67%</td><td>55%</td></tr> <tr><td>January 2016</td><td>0%</td><td>55%</td></tr> <tr><td>February 2016</td><td>66.67%</td><td>55%</td></tr> <tr><td>March 2016</td><td>66.67%</td><td>55%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months) (%)	April 2015	0%	55%	May 2015	100%	55%	June 2015	50%	55%	July 2015	0%	55%	August 2015	66.67%	55%	September 2015	100%	55%	October 2015	25%	55%	November 2015	100%	55%	December 2015	66.67%	55%	January 2016	0%	55%	February 2016	66.67%	55%	March 2016	66.67%	55%
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Environment & Regeneration; Development & Building Control	CRP 052 / SP 115 % of minor planning applications determined within 8 weeks	High	57.8%	60%			<p>CRP 052 / SP 115 % of minor planning applications determined within 8 weeks</p> <table border="1"> <caption>CRP 052 / SP 115 % of minor planning applications determined within 8 weeks</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months) (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>53.85%</td><td>60%</td></tr> <tr><td>May 2015</td><td>68.75%</td><td>60%</td></tr> <tr><td>June 2015</td><td>62.16%</td><td>60%</td></tr> <tr><td>July 2015</td><td>66.67%</td><td>60%</td></tr> <tr><td>August 2015</td><td>57.69%</td><td>60%</td></tr> <tr><td>September 2015</td><td>64%</td><td>60%</td></tr> <tr><td>October 2015</td><td>48%</td><td>60%</td></tr> <tr><td>November 2015</td><td>48.15%</td><td>60%</td></tr> <tr><td>December 2015</td><td>60%</td><td>60%</td></tr> <tr><td>January 2016</td><td>65.22%</td><td>60%</td></tr> <tr><td>February 2016</td><td>46.88%</td><td>60%</td></tr> <tr><td>March 2016</td><td>50%</td><td>60%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months) (%)	April 2015	53.85%	60%	May 2015	68.75%	60%	June 2015	62.16%	60%	July 2015	66.67%	60%	August 2015	57.69%	60%	September 2015	64%	60%	October 2015	48%	60%	November 2015	48.15%	60%	December 2015	60%	60%	January 2016	65.22%	60%	February 2016	46.88%	60%	March 2016	50%	60%
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Environment & Regeneration; Development & Building Control	CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)	High	82.57%	81%	✓	↑	<p>CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)</p> <table border="1"> <caption>CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>84.57%</td><td>81%</td></tr> <tr><td>May 2015</td><td>86.75%</td><td>81%</td></tr> <tr><td>June 2015</td><td>86.91%</td><td>81%</td></tr> <tr><td>July 2015</td><td>86.6%</td><td>81%</td></tr> <tr><td>August 2015</td><td>80.36%</td><td>81%</td></tr> <tr><td>September 2015</td><td>87.5%</td><td>81%</td></tr> <tr><td>October 2015</td><td>81.76%</td><td>81%</td></tr> <tr><td>November 2015</td><td>78.2%</td><td>81%</td></tr> <tr><td>December 2015</td><td>82.72%</td><td>81%</td></tr> <tr><td>January 2016</td><td>76.57%</td><td>81%</td></tr> <tr><td>February 2016</td><td>69.09%</td><td>81%</td></tr> <tr><td>March 2016</td><td>82.7%</td><td>81%</td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	84.57%	81%	May 2015	86.75%	81%	June 2015	86.91%	81%	July 2015	86.6%	81%	August 2015	80.36%	81%	September 2015	87.5%	81%	October 2015	81.76%	81%	November 2015	78.2%	81%	December 2015	82.72%	81%	January 2016	76.57%	81%	February 2016	69.09%	81%	March 2016	82.7%	81%
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Environment & Regeneration; Safer Merton	SP 147 / MP 009 % Residents feeling well informed about what is being done to tackle Anti Social Behaviour (annual)	High	NMTP	31%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 147 / MP 009 % Residents feeling well informed about what is being done to tackle Anti Social Behaviour (annual)</p> <table border="1"> <caption>SP 147 / MP 009 % Residents feeling well informed about what is being done to tackle Anti Social Behaviour (annual)</caption> <thead> <tr> <th>Year</th> <th>Years (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>35%</td><td>31%</td></tr> <tr><td>2014/15</td><td>29%</td><td>31%</td></tr> <tr><td>2015/16</td><td>31%</td><td>31%</td></tr> </tbody> </table>	Year	Years (%)	Target (%)	2013/14	35%	31%	2014/15	29%	31%	2015/16	31%	31%																											
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Environment & Regeneration; Safer Merton	SP 330 / MP 007 % perception of residents worried about drunk and rowdy behaviour (annual)	Low	NMTP	40%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 330 / MP 007 % perception of residents worried about drunk and rowdy behaviour (annual)</p> <table border="1"> <caption>SP 330 / MP 007 % perception of residents worried about drunk and rowdy behaviour (annual)</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>41%</td> <td>42%</td> </tr> <tr> <td>2014/15</td> <td>41%</td> <td>41%</td> </tr> <tr> <td>2015/16</td> <td>40%</td> <td>40%</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	41%	42%	2014/15	41%	41%	2015/16	40%	40%
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Environment & Regeneration; Safer Merton	SP 331 / MP 008 % perception of residents worried about crime (annual)	Low	NMTP	50%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 331 / MP 008 % perception of residents worried about crime (annual)</p> <table border="1"> <caption>SP 331 / MP 008 % perception of residents worried about crime (annual)</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>50%</td> <td>51%</td> </tr> <tr> <td>2014/15</td> <td>50%</td> <td>50%</td> </tr> <tr> <td>2015/16</td> <td>50%</td> <td>50%</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	50%	51%	2014/15	50%	50%	2015/16	50%	50%
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Environment & Regeneration; Leisure & Cultural Development	SP 015 Income generated - Merton Active Plus activity	High	£53,460	£55,000			<p>SP 015 Income generated - Merton Active Plus activity</p>  <table border="1"> <caption>SP 015 Income generated - Merton Active Plus activity (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£9,698</td><td>£8,000</td></tr> <tr><td>May 2015</td><td>£3,724</td><td>£4,000</td></tr> <tr><td>June 2015</td><td>£30</td><td>£2,000</td></tr> <tr><td>July 2015</td><td>£10,074</td><td>£9,000</td></tr> <tr><td>August 2015</td><td>£13,507</td><td>£11,000</td></tr> <tr><td>September 2015</td><td>£995</td><td>£4,000</td></tr> <tr><td>October 2015</td><td>£5,163</td><td>£5,000</td></tr> <tr><td>November 2015</td><td>£0</td><td>£2,000</td></tr> <tr><td>December 2015</td><td>£1,534</td><td>£2,000</td></tr> <tr><td>January 2016</td><td>£1,361</td><td>£2,000</td></tr> <tr><td>February 2016</td><td>£4,873</td><td>£5,000</td></tr> <tr><td>March 2016</td><td>£2,100</td><td>£2,000</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	£9,698	£8,000	May 2015	£3,724	£4,000	June 2015	£30	£2,000	July 2015	£10,074	£9,000	August 2015	£13,507	£11,000	September 2015	£995	£4,000	October 2015	£5,163	£5,000	November 2015	£0	£2,000	December 2015	£1,534	£2,000	January 2016	£1,361	£2,000	February 2016	£4,873	£5,000	March 2016	£2,100	£2,000
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Environment & Regeneration; Future Merton	SP 020 New Homes (annual)	High	459	411			<p>SP 020 New Homes (annual)</p>  <table border="1"> <caption>SP 020 New Homes (annual)</caption> <thead> <tr> <th>Year</th> <th>Actual (Years)</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>489</td><td>325</td></tr> <tr><td>2014/15</td><td>440</td><td>325</td></tr> <tr><td>2015/16</td><td>459</td><td>411</td></tr> </tbody> </table>	Year	Actual (Years)	Target (Years)	2013/14	489	325	2014/15	440	325	2015/16	459	411																											
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Environment & Regeneration; Property	SP 024 % Vacancy rate of property owned by the council (Quarterly)	Low	0.33%	3.5%	✓	↑	<p>SP 024 % Vacancy rate of property owned by the council (Quarterly)</p> <table border="1"> <caption>SP 024 % Vacancy rate of property owned by the council (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>0.5%</td> <td>3.5%</td> </tr> <tr> <td>Q2 2015/16</td> <td>0.4%</td> <td>3.5%</td> </tr> <tr> <td>Q3 2015/16</td> <td>0.4%</td> <td>3.5%</td> </tr> <tr> <td>Q4 2015/16</td> <td>0%</td> <td>3.5%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	0.5%	3.5%	Q2 2015/16	0.4%	3.5%	Q3 2015/16	0.4%	3.5%	Q4 2015/16	0%	3.5%
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Environment & Regeneration; Property	SP 025 % Debt owed to LBM by tenants inc businesses (Quarterly)	Low	6.43%	8%	✓	↑	<p>SP 025 % Debt owed to LBM by tenants inc businesses (Quarterly)</p> <table border="1"> <caption>SP 025 % Debt owed to LBM by tenants inc businesses (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>7%</td> <td>8%</td> </tr> <tr> <td>Q2 2015/16</td> <td>5.7%</td> <td>8%</td> </tr> <tr> <td>Q3 2015/16</td> <td>6.7%</td> <td>8%</td> </tr> <tr> <td>Q4 2015/16</td> <td>6.3%</td> <td>8%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1 2015/16	7%	8%	Q2 2015/16	5.7%	8%	Q3 2015/16	6.7%	8%	Q4 2015/16	6.3%	8%
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Environment & Regeneration; Parks & Green Spaces	SP 026 Residents % satisfaction with parks & green spaces (annual)	High	NMTP	73%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 026 Residents % satisfaction with parks & green spaces (annual)</p> <table border="1"> <caption>SP 026 Residents % satisfaction with parks & green spaces (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>70%</td> <td>73%</td> </tr> <tr> <td>2014/15</td> <td>72%</td> <td>73%</td> </tr> <tr> <td>2015/16</td> <td>73%</td> <td>73%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	70%	73%	2014/15	72%	73%	2015/16	73%	73%
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Environment & Regeneration; Parks & Green Spaces	SP 027 Young peoples % satisfaction with parks & green spaces (annual)	High	NMTP	72	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 027 Young peoples % satisfaction with parks & green spaces (annual)</p> <table border="1"> <caption>SP 027 Young peoples % satisfaction with parks & green spaces (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>70%</td> <td>72%</td> </tr> <tr> <td>2014/15</td> <td>77%</td> <td>72%</td> </tr> <tr> <td>2015/16</td> <td>72%</td> <td>72%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	70%	72%	2014/15	77%	72%	2015/16	72%	72%
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Environment & Regeneration; Parks & Green Spaces	SP 028 Total LBM cemeteries income	High	£397,683	£528,000			<p>SP 028 Total LBM cemeteries income</p> <table border="1"> <caption>SP 028 Total LBM cemeteries income - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£22,928</td><td>£22,928</td></tr> <tr><td>May 2015</td><td>£21,225</td><td>£21,225</td></tr> <tr><td>June 2015</td><td>£46,831</td><td>£46,831</td></tr> <tr><td>July 2015</td><td>£21,587</td><td>£21,587</td></tr> <tr><td>August 2015</td><td>£43,397</td><td>£43,397</td></tr> <tr><td>September 2015</td><td>£23,515</td><td>£23,515</td></tr> <tr><td>October 2015</td><td>£34,263</td><td>£34,263</td></tr> <tr><td>November 2015</td><td>£30,113</td><td>£30,113</td></tr> <tr><td>December 2015</td><td>£22,585</td><td>£22,585</td></tr> <tr><td>January 2016</td><td>£55,930</td><td>£55,930</td></tr> <tr><td>February 2016</td><td>£24,569</td><td>£24,569</td></tr> <tr><td>March 2016</td><td>£51,766</td><td>£51,766</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	£22,928	£22,928	May 2015	£21,225	£21,225	June 2015	£46,831	£46,831	July 2015	£21,587	£21,587	August 2015	£43,397	£43,397	September 2015	£23,515	£23,515	October 2015	£34,263	£34,263	November 2015	£30,113	£30,113	December 2015	£22,585	£22,585	January 2016	£55,930	£55,930	February 2016	£24,569	£24,569	March 2016	£51,766	£51,766
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Environment & Regeneration; Parks & Green Spaces)	SP 029 Total outdoor events income	High	£345,513	£328,000			<p>SP 029 Total outdoor events income</p> <table border="1"> <caption>SP 029 Total outdoor events income - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£10</td><td>£10</td></tr> <tr><td>May 2015</td><td>£33</td><td>£33</td></tr> <tr><td>June 2015</td><td>£116</td><td>£116</td></tr> <tr><td>July 2015</td><td>£109,118</td><td>£109,118</td></tr> <tr><td>August 2015</td><td>£15</td><td>£15</td></tr> <tr><td>September 2015</td><td>£0</td><td>£0</td></tr> <tr><td>October 2015</td><td>£0</td><td>£0</td></tr> <tr><td>November 2015</td><td>£193,960</td><td>£193,960</td></tr> <tr><td>December 2015</td><td>£0</td><td>£0</td></tr> <tr><td>January 2016</td><td>£0</td><td>£0</td></tr> <tr><td>February 2016</td><td>£0</td><td>£0</td></tr> <tr><td>March 2016</td><td>£0</td><td>£0</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	£10	£10	May 2015	£33	£33	June 2015	£116	£116	July 2015	£109,118	£109,118	August 2015	£15	£15	September 2015	£0	£0	October 2015	£0	£0	November 2015	£193,960	£193,960	December 2015	£0	£0	January 2016	£0	£0	February 2016	£0	£0	March 2016	£0	£0
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Environment & Regeneration; Parks & Green Spaces	SP 032 No. of Green Flags (annual)	High	4	5			<p>SP 032 No. of Green Flags (annual)</p>  <table border="1"> <caption>SP 032 No. of Green Flags (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>5</td> <td>5</td> </tr> <tr> <td>2014/15</td> <td>5</td> <td>5</td> </tr> <tr> <td>2015/16</td> <td>4</td> <td>5</td> </tr> </tbody> </table>	Year	Value	Target (Years)	2013/14	5	5	2014/15	5	5	2015/16	4	5																											
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Environment & Regeneration; Development & Building Control	SP 040 % Market share retained by LA (Building Control)	High	51.15%	66%			<p>SP 040 % Market share retained by LA (Building Control)</p>  <table border="1"> <caption>SP 040 % Market share retained by LA (Building Control)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>55.5%</td><td>66%</td></tr> <tr><td>May 2015</td><td>57.28%</td><td>66%</td></tr> <tr><td>June 2015</td><td>64.58%</td><td>66%</td></tr> <tr><td>July 2015</td><td>62.37%</td><td>66%</td></tr> <tr><td>August 2015</td><td>54.59%</td><td>66%</td></tr> <tr><td>September 2015</td><td>49.12%</td><td>66%</td></tr> <tr><td>October 2015</td><td>45.02%</td><td>66%</td></tr> <tr><td>November 2015</td><td>51.37%</td><td>66%</td></tr> <tr><td>December 2015</td><td>31.13%</td><td>66%</td></tr> <tr><td>January 2016</td><td>48.81%</td><td>66%</td></tr> <tr><td>February 2016</td><td>42.92%</td><td>66%</td></tr> <tr><td>March 2016</td><td>44.86%</td><td>66%</td></tr> </tbody> </table>	Month	Value	Target (Months)	April 2015	55.5%	66%	May 2015	57.28%	66%	June 2015	64.58%	66%	July 2015	62.37%	66%	August 2015	54.59%	66%	September 2015	49.12%	66%	October 2015	45.02%	66%	November 2015	51.37%	66%	December 2015	31.13%	66%	January 2016	48.81%	66%	February 2016	42.92%	66%	March 2016	44.86%	66%
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Environment & Regeneration; Regulatory Services	SP 041 % Service requests replied to in 5 working days (Regulatory Services)	High	92.75%	90%	✓	↑	<p>SP 041 % Service requests replied to in 5 working days (Regulatory Services)</p> <table border="1"> <caption>SP 041 Performance Data</caption> <thead> <tr> <th>Month</th> <th>Actual (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>93.21%</td><td>90%</td></tr> <tr><td>May 2015</td><td>94.12%</td><td>90%</td></tr> <tr><td>June 2015</td><td>92.08%</td><td>90%</td></tr> <tr><td>July 2015</td><td>94.08%</td><td>90%</td></tr> <tr><td>August 2015</td><td>91.63%</td><td>90%</td></tr> <tr><td>September 2015</td><td>91.67%</td><td>90%</td></tr> <tr><td>October 2015</td><td>95.82%</td><td>90%</td></tr> <tr><td>November 2015</td><td>90.16%</td><td>90%</td></tr> <tr><td>December 2015</td><td>90.07%</td><td>90%</td></tr> <tr><td>January 2016</td><td>93.53%</td><td>90%</td></tr> <tr><td>February 2016</td><td>96.08%</td><td>90%</td></tr> <tr><td>March 2016</td><td>89.72%</td><td>90%</td></tr> </tbody> </table>	Month	Actual (%)	Target (%)	April 2015	93.21%	90%	May 2015	94.12%	90%	June 2015	92.08%	90%	July 2015	94.08%	90%	August 2015	91.63%	90%	September 2015	91.67%	90%	October 2015	95.82%	90%	November 2015	90.16%	90%	December 2015	90.07%	90%	January 2016	93.53%	90%	February 2016	96.08%	90%	March 2016	89.72%	90%
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Environment & Regeneration; Regulatory Services	SP 042 Income generation by Regulatory Services	High	£381,257	£345,000	✓	↓	<p>SP 042 Income generation by Regulatory Services</p> <table border="1"> <caption>SP 042 Income Generation Data</caption> <thead> <tr> <th>Month</th> <th>Actual (£)</th> <th>Target (£)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£61,104</td><td>£61,104</td></tr> <tr><td>May 2015</td><td>£35,015</td><td>£35,015</td></tr> <tr><td>June 2015</td><td>£12,646</td><td>£12,646</td></tr> <tr><td>July 2015</td><td>£26,933</td><td>£26,933</td></tr> <tr><td>August 2015</td><td>£14,201</td><td>£14,201</td></tr> <tr><td>September 2015</td><td>£23,350</td><td>£23,350</td></tr> <tr><td>October 2015</td><td>£16,568</td><td>£16,568</td></tr> <tr><td>November 2015</td><td>£98,776</td><td>£98,776</td></tr> <tr><td>December 2015</td><td>£41,000</td><td>£41,000</td></tr> <tr><td>January 2016</td><td>£22,920</td><td>£22,920</td></tr> <tr><td>February 2016</td><td>£11,550</td><td>£11,550</td></tr> <tr><td>March 2016</td><td>£6,378</td><td>£6,378</td></tr> </tbody> </table>	Month	Actual (£)	Target (£)	April 2015	£61,104	£61,104	May 2015	£35,015	£35,015	June 2015	£12,646	£12,646	July 2015	£26,933	£26,933	August 2015	£14,201	£14,201	September 2015	£23,350	£23,350	October 2015	£16,568	£16,568	November 2015	£98,776	£98,776	December 2015	£41,000	£41,000	January 2016	£22,920	£22,920	February 2016	£11,550	£11,550	March 2016	£6,378	£6,378
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			Value	Target	Status	Long Trend	
Environment & Regeneration; Commercial Waste	SP 046 Total Income from commercial waste	High	£1,289,403	£1,176,000	✓	↑	<p>SP 046 Total Income from commercial waste</p>
Environment & Regeneration; Street Cleaning	SP 058 % Sites surveyed on street inspections for litter (using NI195 system) that are below standard (KBT) (Quarterly)	Low	9.01%	9.5%	✓	↓	<p>SP 058 % Sites surveyed on street inspections for litter (using NI195 system) that are below standard (KBT) (Quarterly)</p>

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
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Environment & Regeneration; Waste Management	SP 061 Days lost through sickness per FTE from snapshot report (street cleaning)	Low	12.25	15	✓	↓	<p>SP 061 Days lost through sickness per FTE from snapshot report (street cleaning)</p> <table border="1"> <caption>SP 061 Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0.63</td></tr> <tr><td>May 2015</td><td>0.49</td></tr> <tr><td>June 2015</td><td>0.91</td></tr> <tr><td>July 2015</td><td>0.93</td></tr> <tr><td>August 2015</td><td>0.94</td></tr> <tr><td>September 2015</td><td>1.43</td></tr> <tr><td>October 2015</td><td>1.74</td></tr> <tr><td>November 2015</td><td>1.42</td></tr> <tr><td>December 2015</td><td>0.93</td></tr> <tr><td>January 2016</td><td>1.32</td></tr> <tr><td>February 2016</td><td>0.82</td></tr> <tr><td>March 2016</td><td>0.69</td></tr> </tbody> </table>	Month	Value	April 2015	0.63	May 2015	0.49	June 2015	0.91	July 2015	0.93	August 2015	0.94	September 2015	1.43	October 2015	1.74	November 2015	1.42	December 2015	0.93	January 2016	1.32	February 2016	0.82	March 2016	0.69
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Environment & Regeneration; Street Cleaning	SP 062 % Sites surveyed below standard for graffiti (Quarterly)	Low	5.32%	5.5%	✓	↓	<p>SP 062 % Sites surveyed below standard for graffiti (Quarterly)</p> <table border="1"> <caption>SP 062 Quarterly Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>5.53%</td></tr> <tr><td>Q2 2015/16</td><td>4.66%</td></tr> <tr><td>Q3 2015/16</td><td>4.32%</td></tr> <tr><td>Q4 2015/16</td><td>6.65%</td></tr> </tbody> </table>	Quarter	Value	Q1 2015/16	5.53%	Q2 2015/16	4.66%	Q3 2015/16	4.32%	Q4 2015/16	6.65%																
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Environment & Regeneration; Street Cleaning	SP 063 % Sites surveyed below standard for flyposting (Quarterly)	Low	0.94%	1%	✓	↓	<p>SP 063 % Sites surveyed below standard for flyposting (Quarterly)</p> <table border="1"> <caption>SP 063 % Sites surveyed below standard for flyposting (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>1.05%</td> <td>1%</td> </tr> <tr> <td>Q2 2015/16</td> <td>1.04%</td> <td>1%</td> </tr> <tr> <td>Q3 2015/16</td> <td>0.81%</td> <td>1%</td> </tr> <tr> <td>Q4 2015/16</td> <td>0.86%</td> <td>1%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	1.05%	1%	Q2 2015/16	1.04%	1%	Q3 2015/16	0.81%	1%	Q4 2015/16	0.86%	1%
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Environment & Regeneration; Waste Management	SP 064 % Residents satisfied with refuse collection (annual)	High	NMTP	72%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 064 % Residents satisfied with refuse collection (annual)</p> <table border="1"> <caption>SP 064 % Residents satisfied with refuse collection (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>72%</td> <td>75%</td> </tr> <tr> <td>2014/15</td> <td>70%</td> <td>75%</td> </tr> <tr> <td>2015/16</td> <td>72%</td> <td>75%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	72%	75%	2014/15	70%	75%	2015/16	72%	75%			
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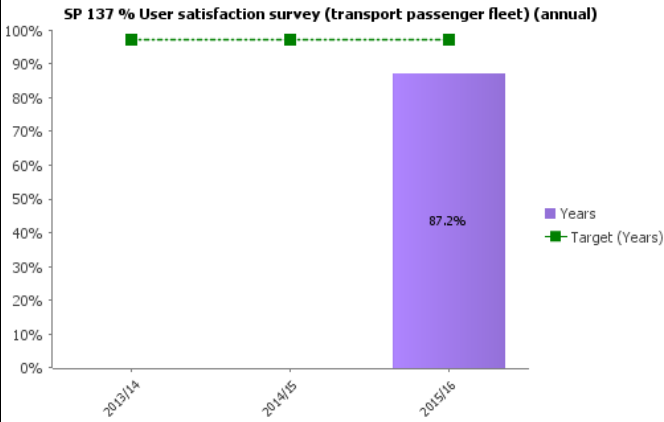


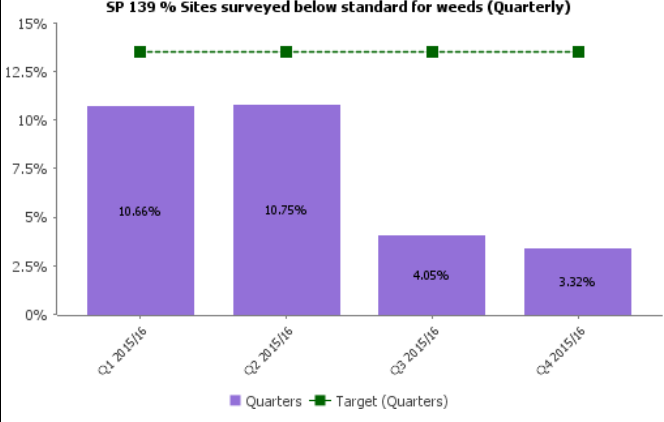
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Environment & Regeneration; Waste Management	SP 065 % Household waste recycled and composted	High	35.29%	38%			<p>SP 065 % Household waste recycled and composted</p>  <table border="1"> <caption>SP 065 % Household waste recycled and composted</caption> <thead> <tr> <th>Month</th> <th>Actual (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>37.47%</td><td>38%</td></tr> <tr><td>May 2015</td><td>38.22%</td><td>38%</td></tr> <tr><td>June 2015</td><td>38.55%</td><td>38%</td></tr> <tr><td>July 2015</td><td>35.4%</td><td>38%</td></tr> <tr><td>August 2015</td><td>37.53%</td><td>38%</td></tr> <tr><td>September 2015</td><td>33.15%</td><td>38%</td></tr> <tr><td>October 2015</td><td>35.7%</td><td>38%</td></tr> <tr><td>November 2015</td><td>36.48%</td><td>38%</td></tr> <tr><td>December 2015</td><td>34.73%</td><td>38%</td></tr> <tr><td>January 2016</td><td>31.1%</td><td>38%</td></tr> <tr><td>February 2016</td><td>34.69%</td><td>38%</td></tr> <tr><td>March 2016</td><td>30.5%</td><td>38%</td></tr> </tbody> </table>	Month	Actual (%)	Target (%)	April 2015	37.47%	38%	May 2015	38.22%	38%	June 2015	38.55%	38%	July 2015	35.4%	38%	August 2015	37.53%	38%	September 2015	33.15%	38%	October 2015	35.7%	38%	November 2015	36.48%	38%	December 2015	34.73%	38%	January 2016	31.1%	38%	February 2016	34.69%	38%	March 2016	30.5%	38%
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Environment & Regeneration; Waste Management	SP 066 Residual waste kg per household	Low	567.82	580			<p>SP 066 Residual waste kg per household</p>  <table border="1"> <caption>SP 066 Residual waste kg per household</caption> <thead> <tr> <th>Month</th> <th>Actual (kg)</th> <th>Target (kg)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>84.6</td><td>580</td></tr> <tr><td>May 2015</td><td>141.83</td><td>580</td></tr> <tr><td>June 2015</td><td>193.73</td><td>580</td></tr> <tr><td>July 2015</td><td>235.83</td><td>580</td></tr> <tr><td>August 2015</td><td>288.19</td><td>580</td></tr> <tr><td>September 2015</td><td>334.54</td><td>580</td></tr> <tr><td>October 2015</td><td>378.76</td><td>580</td></tr> <tr><td>November 2015</td><td>424.22</td><td>580</td></tr> <tr><td>December 2015</td><td>476.59</td><td>580</td></tr> <tr><td>January 2016</td><td>518.59</td><td>580</td></tr> <tr><td>February 2016</td><td>567.82</td><td>580</td></tr> <tr><td>March 2016</td><td>567.82</td><td>580</td></tr> </tbody> </table>	Month	Actual (kg)	Target (kg)	April 2015	84.6	580	May 2015	141.83	580	June 2015	193.73	580	July 2015	235.83	580	August 2015	288.19	580	September 2015	334.54	580	October 2015	378.76	580	November 2015	424.22	580	December 2015	476.59	580	January 2016	518.59	580	February 2016	567.82	580	March 2016	567.82	580
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Waste Management	SP 067 % Municipal solid waste sent to landfill (waste management & commercial waste)	Low	63%	60%			<p>SP 067 % Municipal solid waste sent to landfill (waste management & commercial waste)</p> <table border="1"> <caption>SP 067 % Municipal solid waste sent to landfill (waste management & commercial waste)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>56%</td><td>60%</td></tr> <tr><td>May 2015</td><td>60%</td><td>60%</td></tr> <tr><td>June 2015</td><td>58%</td><td>60%</td></tr> <tr><td>July 2015</td><td>63%</td><td>60%</td></tr> <tr><td>August 2015</td><td>61%</td><td>60%</td></tr> <tr><td>September 2015</td><td>66%</td><td>60%</td></tr> <tr><td>October 2015</td><td>65%</td><td>60%</td></tr> <tr><td>November 2015</td><td>61%</td><td>60%</td></tr> <tr><td>December 2015</td><td>65%</td><td>60%</td></tr> <tr><td>January 2016</td><td>70%</td><td>60%</td></tr> <tr><td>February 2016</td><td>66%</td><td>60%</td></tr> <tr><td>March 2016</td><td>70%</td><td>60%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	56%	60%	May 2015	60%	60%	June 2015	58%	60%	July 2015	63%	60%	August 2015	61%	60%	September 2015	66%	60%	October 2015	65%	60%	November 2015	61%	60%	December 2015	65%	60%	January 2016	70%	60%	February 2016	66%	60%	March 2016	70%	60%
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Environment & Regeneration; Waste Management	SP 071 Days lost from sickness per FTE from snapshot report (waste mgmt)	Low	34.88	15			<p>SP 071 Days lost from sickness per FTE from snapshot report (waste mgmt)</p> <table border="1"> <caption>SP 071 Days lost from sickness per FTE from snapshot report (waste mgmt)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>4.26</td><td>1.5</td></tr> <tr><td>May 2015</td><td>1.97</td><td>1.5</td></tr> <tr><td>June 2015</td><td>3.71</td><td>1.5</td></tr> <tr><td>July 2015</td><td>1.82</td><td>1.5</td></tr> <tr><td>August 2015</td><td>2.33</td><td>1.5</td></tr> <tr><td>September 2015</td><td>1.24</td><td>1.5</td></tr> <tr><td>October 2015</td><td>3.09</td><td>1.5</td></tr> <tr><td>November 2015</td><td>2.14</td><td>1.5</td></tr> <tr><td>December 2015</td><td>1.88</td><td>1.5</td></tr> <tr><td>January 2016</td><td>2.15</td><td>1.5</td></tr> <tr><td>February 2016</td><td>2.14</td><td>1.5</td></tr> <tr><td>March 2016</td><td>1.71</td><td>1.5</td></tr> </tbody> </table>	Month	Value	Target	April 2015	4.26	1.5	May 2015	1.97	1.5	June 2015	3.71	1.5	July 2015	1.82	1.5	August 2015	2.33	1.5	September 2015	1.24	1.5	October 2015	3.09	1.5	November 2015	2.14	1.5	December 2015	1.88	1.5	January 2016	2.15	1.5	February 2016	2.14	1.5	March 2016	1.71	1.5
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Environment & Regeneration; Regulatory Services	SP 111 No. of underage sales test purchases (Quarterly)	High	105	60	✓	↓	<p>SP 111 No. of underage sales test purchases (Quarterly)</p> <table border="1"> <caption>SP 111 Data</caption> <thead> <tr> <th>Quarter</th> <th>Actual (Quarters)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>34</td> <td>15</td> </tr> <tr> <td>Q2 2015/16</td> <td>18</td> <td>15</td> </tr> <tr> <td>Q3 2015/16</td> <td>0</td> <td>15</td> </tr> <tr> <td>Q4 2015/16</td> <td>53</td> <td>15</td> </tr> </tbody> </table>	Quarter	Actual (Quarters)	Target (Quarters)	Q1 2015/16	34	15	Q2 2015/16	18	15	Q3 2015/16	0	15	Q4 2015/16	53	15																								
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Environment & Regeneration; Development & Building Control	SP 113 No. of enforcement cases closed	High	895	600	✓	↑	<p>SP 113 No. of enforcement cases closed</p> <table border="1"> <caption>SP 113 Data</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>49</td> <td>50</td> </tr> <tr> <td>May 2015</td> <td>100</td> <td>50</td> </tr> <tr> <td>June 2015</td> <td>61</td> <td>50</td> </tr> <tr> <td>July 2015</td> <td>61</td> <td>50</td> </tr> <tr> <td>August 2015</td> <td>79</td> <td>50</td> </tr> <tr> <td>September 2015</td> <td>64</td> <td>50</td> </tr> <tr> <td>October 2015</td> <td>35</td> <td>50</td> </tr> <tr> <td>November 2015</td> <td>58</td> <td>50</td> </tr> <tr> <td>December 2015</td> <td>38</td> <td>50</td> </tr> <tr> <td>January 2016</td> <td>104</td> <td>50</td> </tr> <tr> <td>February 2016</td> <td>91</td> <td>50</td> </tr> <tr> <td>March 2016</td> <td>154</td> <td>50</td> </tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	49	50	May 2015	100	50	June 2015	61	50	July 2015	61	50	August 2015	79	50	September 2015	64	50	October 2015	35	50	November 2015	58	50	December 2015	38	50	January 2016	104	50	February 2016	91	50	March 2016	154	50
Month	Actual (Months)	Target (Months)																																												
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Environment & Regeneration; Development & Building Control	SP 117 % appeals lost (Development & Building Control) (Quarterly)	Low	27.25%	35%			<p>SP 117 % appeals lost (Development & Building Control) (Quarterly)</p> <table border="1"> <caption>SP 117 % appeals lost (Development & Building Control) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>29%</td> <td>35%</td> </tr> <tr> <td>Q2 2015/16</td> <td>20%</td> <td>35%</td> </tr> <tr> <td>Q3 2015/16</td> <td>30%</td> <td>35%</td> </tr> <tr> <td>Q4 2015/16</td> <td>30%</td> <td>35%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	29%	35%	Q2 2015/16	20%	35%	Q3 2015/16	30%	35%	Q4 2015/16	30%	35%																								
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Environment & Regeneration; Parking Services	SP 127 % Parking permits issued within 5 working days	High	94.58%	90%			<p>SP 127 % Parking permits issued within 5 working days</p> <table border="1"> <caption>SP 127 % Parking permits issued within 5 working days</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>95%</td><td>90%</td></tr> <tr><td>May 2015</td><td>95%</td><td>90%</td></tr> <tr><td>June 2015</td><td>95%</td><td>90%</td></tr> <tr><td>July 2015</td><td>95%</td><td>90%</td></tr> <tr><td>August 2015</td><td>90%</td><td>90%</td></tr> <tr><td>September 2015</td><td>95%</td><td>90%</td></tr> <tr><td>October 2015</td><td>95%</td><td>90%</td></tr> <tr><td>November 2015</td><td>95%</td><td>90%</td></tr> <tr><td>December 2015</td><td>95%</td><td>90%</td></tr> <tr><td>January 2016</td><td>95%</td><td>90%</td></tr> <tr><td>February 2016</td><td>95%</td><td>90%</td></tr> <tr><td>March 2016</td><td>95%</td><td>90%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	95%	90%	May 2015	95%	90%	June 2015	95%	90%	July 2015	95%	90%	August 2015	90%	90%	September 2015	95%	90%	October 2015	95%	90%	November 2015	95%	90%	December 2015	95%	90%	January 2016	95%	90%	February 2016	95%	90%	March 2016	95%	90%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
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Environment & Regeneration; Transport Passenger Fleet	SP 135 % MOT vehicle pass rate (transport passenger fleet) (Quarterly)	High	97.38%	95%	✓	↑	<p>SP 135 % MOT vehicle pass rate (transport passenger fleet) (Quarterly)</p> <table border="1"> <caption>SP 135 % MOT vehicle pass rate (transport passenger fleet) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>92.5%</td> <td>95%</td> </tr> <tr> <td>Q2 2015/16</td> <td>97%</td> <td>95%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>95%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>95%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	92.5%	95%	Q2 2015/16	97%	95%	Q3 2015/16	100%	95%	Q4 2015/16	100%	95%
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Q2 2015/16	97%	95%																				
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Q4 2015/16	100%	95%																				
Environment & Regeneration; Transport Passenger Fleet	SP 136 Average % time passenger vehicles in use (transport passenger fleet) (Annual)	High	90%	85%	✓	↓	<p>SP 136 Average % time passenger vehicles in use (transport passenger fleet) (Annual)</p> <table border="1"> <caption>SP 136 Average % time passenger vehicles in use (transport passenger fleet) (Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>90.34%</td> <td>85%</td> </tr> <tr> <td>2014/15</td> <td>91%</td> <td>85%</td> </tr> <tr> <td>2015/16</td> <td>90%</td> <td>85%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	90.34%	85%	2014/15	91%	85%	2015/16	90%	85%			
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
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Environment & Regeneration; Transport Passenger Fleet	SP 137 % User satisfaction survey (transport passenger fleet) (annual)	High	87.2%	97%		N/a	<p>SP 137 % User satisfaction survey (transport passenger fleet) (annual)</p>  <table border="1"> <caption>SP 137 % User satisfaction survey (transport passenger fleet) (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>~95%</td> <td>97%</td> </tr> <tr> <td>2014/15</td> <td>~95%</td> <td>97%</td> </tr> <tr> <td>2015/16</td> <td>87.2%</td> <td>97%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	~95%	97%	2014/15	~95%	97%	2015/16	87.2%	97%			
Year	Value	Target																				
2013/14	~95%	97%																				
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Environment & Regeneration; Street Cleaning	SP 139 % Sites surveyed below standard for weeds (Quarterly)	Low	7.17%	13.5%			<p>SP 139 % Sites surveyed below standard for weeds (Quarterly)</p>  <table border="1"> <caption>SP 139 % Sites surveyed below standard for weeds (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>10.66%</td> <td>13.5%</td> </tr> <tr> <td>Q2 2015/16</td> <td>10.75%</td> <td>13.5%</td> </tr> <tr> <td>Q3 2015/16</td> <td>4.05%</td> <td>13.5%</td> </tr> <tr> <td>Q4 2015/16</td> <td>3.32%</td> <td>13.5%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	10.66%	13.5%	Q2 2015/16	10.75%	13.5%	Q3 2015/16	4.05%	13.5%	Q4 2015/16	3.32%	13.5%
Quarter	Value	Target																				
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Environment & Regeneration; Street Cleaning	SP 140 % Sites surveyed below standard for Detritus (Quarterly)	Low	12.65%	15%	✓	↓	<p>SP 140 % Sites surveyed below standard for Detritus (Quarterly)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>11.97%</td> <td>15%</td> </tr> <tr> <td>Q2 2015/16</td> <td>13.86%</td> <td>15%</td> </tr> <tr> <td>Q3 2015/16</td> <td>10.81%</td> <td>15%</td> </tr> <tr> <td>Q4 2015/16</td> <td>13.79%</td> <td>15%</td> </tr> </tbody> </table>	Quarter	Value (%)	Target (%)	Q1 2015/16	11.97%	15%	Q2 2015/16	13.86%	15%	Q3 2015/16	10.81%	15%	Q4 2015/16	13.79%	15%																								
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Environment & Regeneration; Safer Merton	SP 145 No. of cases discussed at Multi Agency Risk Assessment (domestic abuse)	High	278	144	✓	↑	<p>SP 145 No. of cases discussed at Multi Agency Risk Assessment (domestic abuse)</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>14</td> <td>12</td> </tr> <tr> <td>May 2015</td> <td>15</td> <td>12</td> </tr> <tr> <td>June 2015</td> <td>32</td> <td>12</td> </tr> <tr> <td>July 2015</td> <td>9</td> <td>12</td> </tr> <tr> <td>August 2015</td> <td>43</td> <td>12</td> </tr> <tr> <td>September 2015</td> <td>17</td> <td>12</td> </tr> <tr> <td>October 2015</td> <td>30</td> <td>12</td> </tr> <tr> <td>November 2015</td> <td>20</td> <td>12</td> </tr> <tr> <td>December 2015</td> <td>22</td> <td>12</td> </tr> <tr> <td>January 2016</td> <td>37</td> <td>12</td> </tr> <tr> <td>February 2016</td> <td>17</td> <td>12</td> </tr> <tr> <td>March 2016</td> <td>22</td> <td>12</td> </tr> </tbody> </table>	Month	Value	Target	April 2015	14	12	May 2015	15	12	June 2015	32	12	July 2015	9	12	August 2015	43	12	September 2015	17	12	October 2015	30	12	November 2015	20	12	December 2015	22	12	January 2016	37	12	February 2016	17	12	March 2016	22	12
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
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Environment & Regeneration; Safer Merton	SP 146 % perception of resident worried about drug users (annual)	Low	NMTP	32%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 146 % perception of resident worried about drug users (annual)</p> <table border="1"> <caption>SP 146 % perception of resident worried about drug users (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>33%</td> <td>32%</td> </tr> <tr> <td>2014/15</td> <td>32%</td> <td>32%</td> </tr> <tr> <td>2015/16</td> <td>32%</td> <td>32%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	33%	32%	2014/15	32%	32%	2015/16	32%	32%
Year	Value	Target																	
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Environment & Regeneration; Safer Merton	SP 150 % perception of residents worried about Anti Social Behaviour (annual)	Low	NMTP	43%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 150 % perception of residents worried about Anti Social Behaviour (annual)</p> <table border="1"> <caption>SP 150 % perception of residents worried about Anti Social Behaviour (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>44%</td> <td>43%</td> </tr> <tr> <td>2014/15</td> <td>42%</td> <td>43%</td> </tr> <tr> <td>2015/16</td> <td>43%</td> <td>43%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	44%	43%	2014/15	42%	43%	2015/16	43%	43%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
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Environment & Regeneration; Parking Services	SP 247 % CCTV cameras operational	High	96.74%	95%	✓	↑	<p>SP 247 % CCTV cameras operational</p> <table border="1"> <caption>SP 247 % CCTV cameras operational (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>99%</td></tr> <tr><td>May 2015</td><td>97.74%</td></tr> <tr><td>June 2015</td><td>96.89%</td></tr> <tr><td>July 2015</td><td>93.1%</td></tr> <tr><td>August 2015</td><td>91.56%</td></tr> <tr><td>September 2015</td><td>94.52%</td></tr> <tr><td>October 2015</td><td>96.42%</td></tr> <tr><td>November 2015</td><td>97.99%</td></tr> <tr><td>December 2015</td><td>98.81%</td></tr> <tr><td>January 2016</td><td>98.85%</td></tr> <tr><td>February 2016</td><td>98.06%</td></tr> <tr><td>March 2016</td><td>97.89%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	99%	May 2015	97.74%	June 2015	96.89%	July 2015	93.1%	August 2015	91.56%	September 2015	94.52%	October 2015	96.42%	November 2015	97.99%	December 2015	98.81%	January 2016	98.85%	February 2016	98.06%	March 2016	97.89%
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Environment & Regeneration; Safer Merton	SP 248 No of one stop shop sessions (Quarterly)	High	109	99	✓	↑	<p>SP 248 No of one stop shop sessions (Quarterly)</p> <table border="1"> <caption>SP 248 No of one stop shop sessions (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>10</td></tr> <tr><td>Q2 2015/16</td><td>12</td></tr> <tr><td>Q3 2015/16</td><td>74</td></tr> <tr><td>Q4 2015/16</td><td>13</td></tr> </tbody> </table>	Quarter	Value	Q1 2015/16	10	Q2 2015/16	12	Q3 2015/16	74	Q4 2015/16	13																
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Leisure & Cultural Development	SP 251 Income from Watersports Centre	High	£358,661	£367,000			<p>SP 251 Income from Watersports Centre</p>  <table border="1"> <caption>SP 251 Income from Watersports Centre (Monthly)</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>May 2015</td><td>£21,000</td><td>£21,000</td></tr> <tr><td>June 2015</td><td>£20,510</td><td>£20,510</td></tr> <tr><td>July 2015</td><td>£156,950</td><td>£156,950</td></tr> <tr><td>August 2015</td><td>£98,750</td><td>£98,750</td></tr> <tr><td>September 2015</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>October 2015</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>November 2015</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>December 2015</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>January 2016</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>February 2016</td><td>£10,000</td><td>£10,000</td></tr> <tr><td>March 2016</td><td>£10,000</td><td>£10,000</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	£10,000	£10,000	May 2015	£21,000	£21,000	June 2015	£20,510	£20,510	July 2015	£156,950	£156,950	August 2015	£98,750	£98,750	September 2015	£10,000	£10,000	October 2015	£10,000	£10,000	November 2015	£10,000	£10,000	December 2015	£10,000	£10,000	January 2016	£10,000	£10,000	February 2016	£10,000	£10,000	March 2016	£10,000	£10,000
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Environment & Regeneration; Regulatory Services	SP 254 % Data capture from air pollution monitoring sites (Quarterly)	High	73.75%	86.25%			<p>SP 254 % Data capture from air pollution monitoring sites (Quarterly)</p>  <table border="1"> <caption>SP 254 % Data capture from air pollution monitoring sites (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Actual (Quarters)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>85%</td><td>85%</td></tr> <tr><td>Q2 2015/16</td><td>55%</td><td>85%</td></tr> <tr><td>Q3 2015/16</td><td>75%</td><td>85%</td></tr> <tr><td>Q4 2015/16</td><td>80%</td><td>85%</td></tr> </tbody> </table>	Quarter	Actual (Quarters)	Target (Quarters)	Q1 2015/16	85%	85%	Q2 2015/16	55%	85%	Q3 2015/16	75%	85%	Q4 2015/16	80%	85%																								
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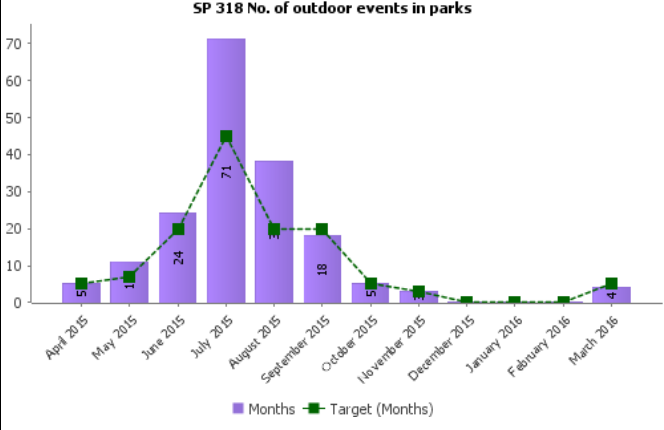
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Environment & Regeneration; Regulatory Services	SP 255 % licensing apps. processed within 21 days (Quarterly)	High	100%	96%	✓	↑	<p>SP 255 % licensing apps. processed within 21 days (Quarterly)</p> <table border="1"> <caption>SP 255 % licensing apps. processed within 21 days (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>96%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>96%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>96%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>96%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	100%	96%	Q2 2015/16	100%	96%	Q3 2015/16	100%	96%	Q4 2015/16	100%	96%
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Environment & Regeneration; Future Merton	SP 257 % Town centre vacancy rates (Quarterly)	Low	4.99%	10%	✓	↑	<p>SP 257 % Town centre vacancy rates (Quarterly)</p> <table border="1"> <caption>SP 257 % Town centre vacancy rates (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>4.9%</td> <td>10%</td> </tr> <tr> <td>Q2 2015/16</td> <td>4.7%</td> <td>10%</td> </tr> <tr> <td>Q3 2015/16</td> <td>5.1%</td> <td>10%</td> </tr> <tr> <td>Q4 2015/16</td> <td>5.24%</td> <td>10%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	4.9%	10%	Q2 2015/16	4.7%	10%	Q3 2015/16	5.1%	10%	Q4 2015/16	5.24%	10%
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Environment & Regeneration; Parking Services	SP 258 Sickness- No of days per FTE from snapshot report (parking)	Low	15.57	10			<p>SP 258 Sickness- No of days per FTE from snapshot report (parking)</p>  <table border="1"> <caption>SP 258 Sickness - No of days per FTE from snapshot report (parking)</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0.72</td><td>0.75</td></tr> <tr><td>May 2015</td><td>1.93</td><td>0.75</td></tr> <tr><td>June 2015</td><td>1.28</td><td>0.75</td></tr> <tr><td>July 2015</td><td>1.05</td><td>0.75</td></tr> <tr><td>August 2015</td><td>1.43</td><td>0.75</td></tr> <tr><td>September 2015</td><td>1.2</td><td>0.75</td></tr> <tr><td>October 2015</td><td>1.28</td><td>0.75</td></tr> <tr><td>November 2015</td><td>0.97</td><td>0.75</td></tr> <tr><td>December 2015</td><td>0.84</td><td>0.75</td></tr> <tr><td>January 2016</td><td>1.7</td><td>0.75</td></tr> <tr><td>February 2016</td><td>1.6</td><td>0.75</td></tr> <tr><td>March 2016</td><td>1.05</td><td>0.75</td></tr> </tbody> </table>	Month	Value	Target	April 2015	0.72	0.75	May 2015	1.93	0.75	June 2015	1.28	0.75	July 2015	1.05	0.75	August 2015	1.43	0.75	September 2015	1.2	0.75	October 2015	1.28	0.75	November 2015	0.97	0.75	December 2015	0.84	0.75	January 2016	1.7	0.75	February 2016	1.6	0.75	March 2016	1.05	0.75
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Environment & Regeneration; Future Merton	SP 260 % Streetworks inspections completed (Quarterly)	High	42.2%	37%			<p>SP 260 % Streetworks inspections completed (Quarterly)</p>  <table border="1"> <caption>SP 260 % Streetworks inspections completed (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>47%</td><td>37%</td></tr> <tr><td>Q2 2015/16</td><td>38%</td><td>37%</td></tr> <tr><td>Q3 2015/16</td><td>38%</td><td>37%</td></tr> <tr><td>Q4 2015/16</td><td>45.8%</td><td>37%</td></tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	47%	37%	Q2 2015/16	38%	37%	Q3 2015/16	38%	37%	Q4 2015/16	45.8%	37%																								
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Environment & Regeneration; Waste Management	SP 262 % Residents satisfied with recycling facilities (annual)	High	NMTP	73%	NMTP		<p>SP 262 % Residents satisfied with recycling facilities (annual)</p> <table border="1"> <caption>SP 262 % Residents satisfied with recycling facilities (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>69%</td> <td>73%</td> </tr> <tr> <td>2014/15</td> <td>72%</td> <td>73%</td> </tr> <tr> <td>2015/16</td> <td>73%</td> <td>73%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	69%	73%	2014/15	72%	73%	2015/16	73%	73%
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Environment & Regeneration; Future Merton	SP 263 % modal share for walking and cycling in the borough (annual)	High	34	36.4			<p>SP 263 % modal share for walking and cycling in the borough (annual)</p> <table border="1"> <caption>SP 263 % modal share for walking and cycling in the borough (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>35.7</td> <td>36.4</td> </tr> <tr> <td>2014/15</td> <td>33</td> <td>36.4</td> </tr> <tr> <td>2015/16</td> <td>34</td> <td>36.4</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	35.7	36.4	2014/15	33	36.4	2015/16	34	36.4
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Environment & Regeneration; Future Merton	SP 265 Reduce total no. killed or seriously injured in road traffic accidents (annual)	Low	34	50	✓	↑	<p>SP 265 Reduce total no. killed or seriously injured in road traffic accidents (annual)</p> <table border="1"> <caption>SP 265 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>60</td> <td>50</td> </tr> <tr> <td>2014/15</td> <td>32</td> <td>50</td> </tr> <tr> <td>2015/16</td> <td>34</td> <td>50</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	60	50	2014/15	32	50	2015/16	34	50
Year	Value	Target																	
2013/14	60	50																	
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Environment & Regeneration; Street Cleaning	SP 269 % Residents satisfied with street cleanliness (annual)	High	NMTP	56%	NMTP	Indicator is linked to the Annual Residents Survey	<p>SP 269 % Residents satisfied with street cleanliness (annual)</p> <table border="1"> <caption>SP 269 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>54%</td> <td>60%</td> </tr> <tr> <td>2014/15</td> <td>54%</td> <td>60%</td> </tr> <tr> <td>2015/16</td> <td>56%</td> <td>60%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	54%	60%	2014/15	54%	60%	2015/16	56%	60%
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			Value	Target	Status	Long Trend																
Environment & Regeneration; Transport Passenger Fleet	SP 271 In-house journey that meet timescales (transport passenger fleet) (Annual)	High	84%	85%			<p>SP 271 In-house journey that meet timescales (transport passenger fleet) (Annual)</p>  <table border="1"> <caption>SP 271 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>70%</td> <td>85%</td> </tr> <tr> <td>2014/15</td> <td>91%</td> <td>85%</td> </tr> <tr> <td>2015/16</td> <td>84%</td> <td>85%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	70%	85%	2014/15	91%	85%	2015/16	84%	85%			
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Environment & Regeneration; Leisure & Cultural Development	SP 314 External funding and internal investment (Quarterly)	High	£128,432	£100,000			<p>SP 314 External funding and internal investment £ (Quarterly)</p>  <table border="1"> <caption>SP 314 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value (£)</th> <th>Target (£)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>£109,356</td> <td>£100,000</td> </tr> <tr> <td>Q2 2015/16</td> <td>£0</td> <td>£0</td> </tr> <tr> <td>Q3 2015/16</td> <td>£17,876</td> <td>£100,000</td> </tr> <tr> <td>Q4 2015/16</td> <td>£1,700</td> <td>£0</td> </tr> </tbody> </table>	Quarter	Value (£)	Target (£)	Q1 2015/16	£109,356	£100,000	Q2 2015/16	£0	£0	Q3 2015/16	£17,876	£100,000	Q4 2015/16	£1,700	£0
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Environment & Regeneration; Regulatory Services	SP 316 % Inspection category A,B & C food premises (annual)	High	87	96			<p>SP 316 % Inspection category A,B & C food premises (annual)</p>  <table border="1"> <caption>SP 316 % Inspection category A,B & C food premises (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>91</td> <td>96</td> </tr> <tr> <td>2014/15</td> <td>97</td> <td>96</td> </tr> <tr> <td>2015/16</td> <td>87</td> <td>96</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	91	96	2014/15	97	96	2015/16	87	96																											
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2013/14	91	96																																												
2014/15	97	96																																												
2015/16	87	96																																												
Environment & Regeneration; Parks & Green Spaces	SP 318 No. of outdoor events in parks	High	179	130			<p>SP 318 No. of outdoor events in parks</p>  <table border="1"> <caption>SP 318 No. of outdoor events in parks</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>5</td><td>5</td></tr> <tr><td>May 2015</td><td>11</td><td>11</td></tr> <tr><td>June 2015</td><td>24</td><td>24</td></tr> <tr><td>July 2015</td><td>71</td><td>71</td></tr> <tr><td>August 2015</td><td>38</td><td>20</td></tr> <tr><td>September 2015</td><td>18</td><td>20</td></tr> <tr><td>October 2015</td><td>5</td><td>5</td></tr> <tr><td>November 2015</td><td>4</td><td>4</td></tr> <tr><td>December 2015</td><td>1</td><td>1</td></tr> <tr><td>January 2016</td><td>1</td><td>1</td></tr> <tr><td>February 2016</td><td>1</td><td>1</td></tr> <tr><td>March 2016</td><td>4</td><td>4</td></tr> </tbody> </table>	Month	Value	Target	April 2015	5	5	May 2015	11	11	June 2015	24	24	July 2015	71	71	August 2015	38	20	September 2015	18	20	October 2015	5	5	November 2015	4	4	December 2015	1	1	January 2016	1	1	February 2016	1	1	March 2016	4	4
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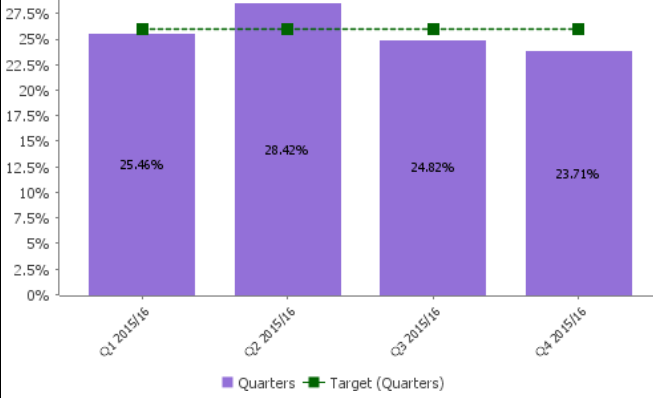

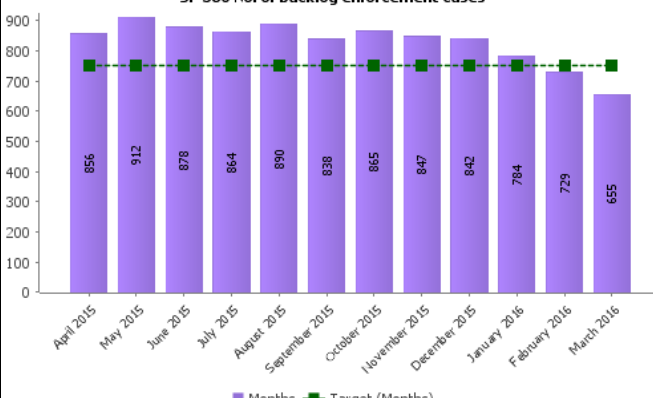
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Leisure & Cultural Development	SP 325 % Residents rating Leisure & Sports facilities Good to Excellent (annual)	High	NMTP	45%			<p>SP 325 % Residents rating Leisure & Sports facilities Good to Excellent (annual)</p> <table border="1"> <caption>SP 325 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>51%</td> <td>45%</td> </tr> <tr> <td>2014/15</td> <td>44%</td> <td>45%</td> </tr> <tr> <td>2015/16</td> <td>45%</td> <td>45%</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	51%	45%	2014/15	44%	45%	2015/16	45%	45%																											
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2015/16	45%	45%																																												
Environment & Regeneration; Future Merton	SP 327 % Emergency callouts attended within 2 hours (traffic & highways)	High	100%	100%			<p>SP 327 % Emergency callouts attended within 2 hours (traffic & highways)</p> <table border="1"> <caption>SP 327 Performance Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>100%</td><td>100%</td></tr> <tr><td>May 2015</td><td>100%</td><td>100%</td></tr> <tr><td>June 2015</td><td>100%</td><td>100%</td></tr> <tr><td>July 2015</td><td>100%</td><td>100%</td></tr> <tr><td>August 2015</td><td>100%</td><td>100%</td></tr> <tr><td>September 2015</td><td>100%</td><td>100%</td></tr> <tr><td>October 2015</td><td>100%</td><td>100%</td></tr> <tr><td>November 2015</td><td>100%</td><td>100%</td></tr> <tr><td>December 2015</td><td>100%</td><td>100%</td></tr> <tr><td>January 2016</td><td>100%</td><td>100%</td></tr> <tr><td>February 2016</td><td>100%</td><td>100%</td></tr> <tr><td>March 2016</td><td>100%</td><td>100%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	100%	100%	May 2015	100%	100%	June 2015	100%	100%	July 2015	100%	100%	August 2015	100%	100%	September 2015	100%	100%	October 2015	100%	100%	November 2015	100%	100%	December 2015	100%	100%	January 2016	100%	100%	February 2016	100%	100%	March 2016	100%	100%
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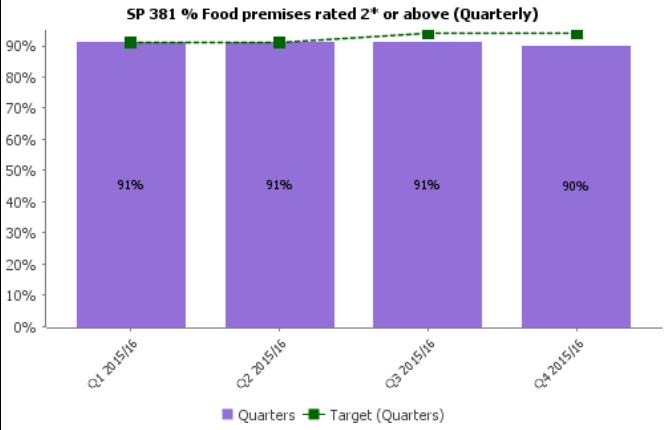


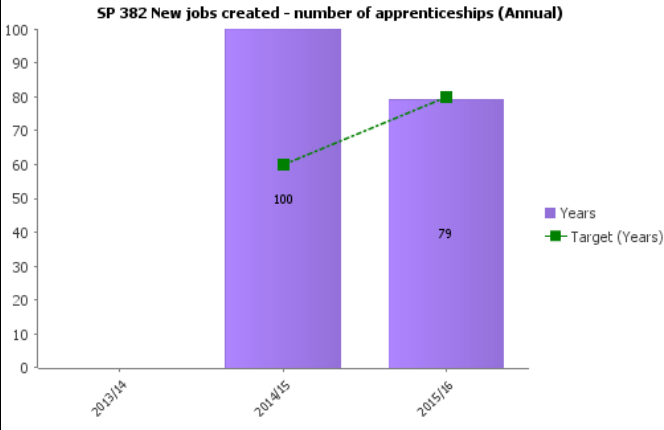
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Future Merton	SP 328 % Streetworks permitting determined	High	99.57%	98%	✓	↑	<p>SP 328 % Streetworks permitting determined</p> <table border="1"> <caption>SP 328 % Streetworks permitting determined</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>100%</td><td>98%</td></tr> <tr><td>May 2015</td><td>100%</td><td>98%</td></tr> <tr><td>June 2015</td><td>100%</td><td>98%</td></tr> <tr><td>July 2015</td><td>100%</td><td>98%</td></tr> <tr><td>August 2015</td><td>100%</td><td>98%</td></tr> <tr><td>September 2015</td><td>100%</td><td>98%</td></tr> <tr><td>October 2015</td><td>100%</td><td>98%</td></tr> <tr><td>November 2015</td><td>100%</td><td>98%</td></tr> <tr><td>December 2015</td><td>100%</td><td>98%</td></tr> <tr><td>January 2016</td><td>100%</td><td>98%</td></tr> <tr><td>February 2016</td><td>96.59%</td><td>98%</td></tr> <tr><td>March 2016</td><td>98.3%</td><td>98%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	100%	98%	May 2015	100%	98%	June 2015	100%	98%	July 2015	100%	98%	August 2015	100%	98%	September 2015	100%	98%	October 2015	100%	98%	November 2015	100%	98%	December 2015	100%	98%	January 2016	100%	98%	February 2016	96.59%	98%	March 2016	98.3%	98%
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Environment & Regeneration; Future Merton	SP 329 Percentage of Condition Surveys completed on time (traffic and highways) (annual)	High	100%	95%	✓	↑	<p>SP 329 Percentage of Condition Surveys completed on time (traffic and highways) (annual)</p> <table border="1"> <caption>SP 329 Percentage of Condition Surveys completed on time (traffic and highways) (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>2013/14</td><td>92%</td><td>95%</td></tr> <tr><td>2014/15</td><td>95.35%</td><td>95%</td></tr> <tr><td>2015/16</td><td>100%</td><td>95%</td></tr> </tbody> </table>	Year	Value	Target	2013/14	92%	95%	2014/15	95.35%	95%	2015/16	100%	95%																											
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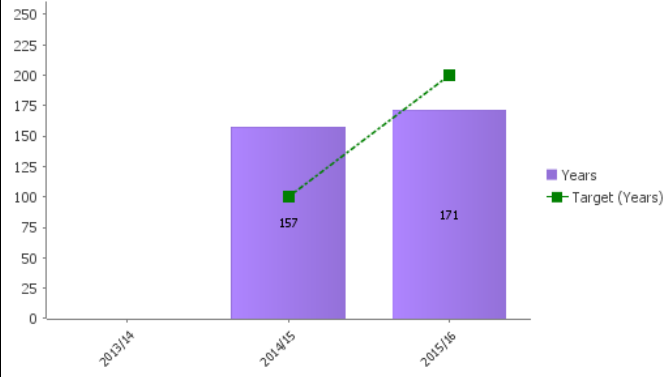


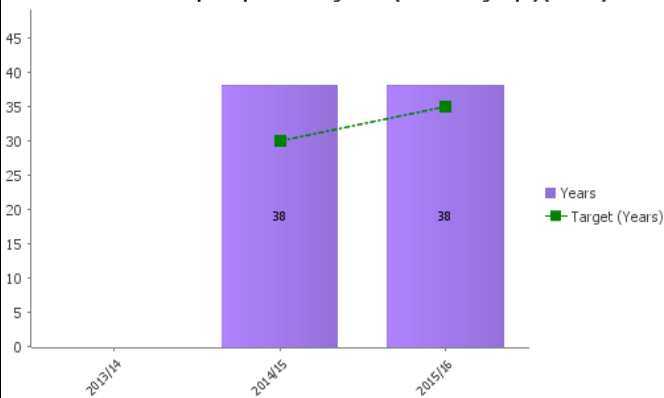
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Safer Merton	SP 332 No. of local multi agency problem solving meetings (Quarterly)	High	20	24			<p>SP 332 No. of local multi agency problem solving meetings (Quarterly)</p>  <table border="1"> <caption>SP 332 No. of local multi agency problem solving meetings (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>6</td> <td>6</td> </tr> <tr> <td>Q2 2015/16</td> <td>6</td> <td>6</td> </tr> <tr> <td>Q3 2015/16</td> <td>4</td> <td>6</td> </tr> <tr> <td>Q4 2015/16</td> <td>4</td> <td>6</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	6	6	Q2 2015/16	6	6	Q3 2015/16	4	6	Q4 2015/16	4	6																								
Quarter	Value	Target																																												
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Q2 2015/16	6	6																																												
Q3 2015/16	4	6																																												
Q4 2015/16	4	6																																												
Environment & Regeneration; Leisure & Cultural Development	SP 349 14 to 25 year old fitness centre participation at leisure centres	High	114,122	102,930			<p>SP 349 14 to 25 year old fitness centre participation at leisure centres</p>  <table border="1"> <caption>SP 349 14 to 25 year old fitness centre participation at leisure centres</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>9,415</td> <td>10,000</td> </tr> <tr> <td>May 2015</td> <td>9,427</td> <td>10,000</td> </tr> <tr> <td>June 2015</td> <td>10,016</td> <td>10,000</td> </tr> <tr> <td>July 2015</td> <td>9,988</td> <td>10,000</td> </tr> <tr> <td>August 2015</td> <td>9,793</td> <td>10,000</td> </tr> <tr> <td>September 2015</td> <td>8,604</td> <td>10,000</td> </tr> <tr> <td>October 2015</td> <td>9,332</td> <td>10,000</td> </tr> <tr> <td>November 2015</td> <td>8,938</td> <td>10,000</td> </tr> <tr> <td>December 2015</td> <td>8,318</td> <td>10,000</td> </tr> <tr> <td>January 2016</td> <td>9,624</td> <td>10,000</td> </tr> <tr> <td>February 2016</td> <td>10,572</td> <td>10,000</td> </tr> <tr> <td>March 2016</td> <td>10,095</td> <td>10,000</td> </tr> </tbody> </table>	Month	Value	Target	April 2015	9,415	10,000	May 2015	9,427	10,000	June 2015	10,016	10,000	July 2015	9,988	10,000	August 2015	9,793	10,000	September 2015	8,604	10,000	October 2015	9,332	10,000	November 2015	8,938	10,000	December 2015	8,318	10,000	January 2016	9,624	10,000	February 2016	10,572	10,000	March 2016	10,095	10,000
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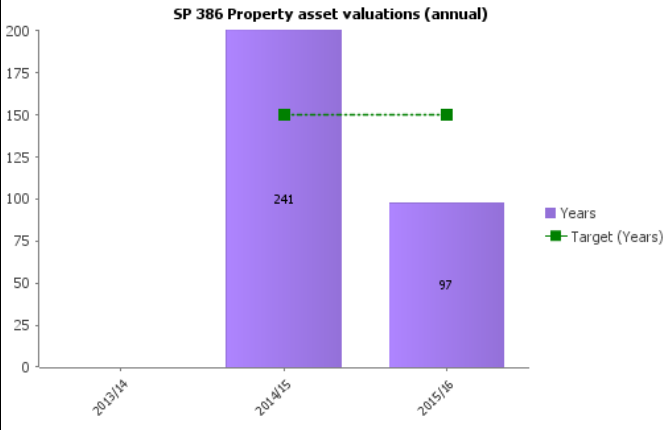


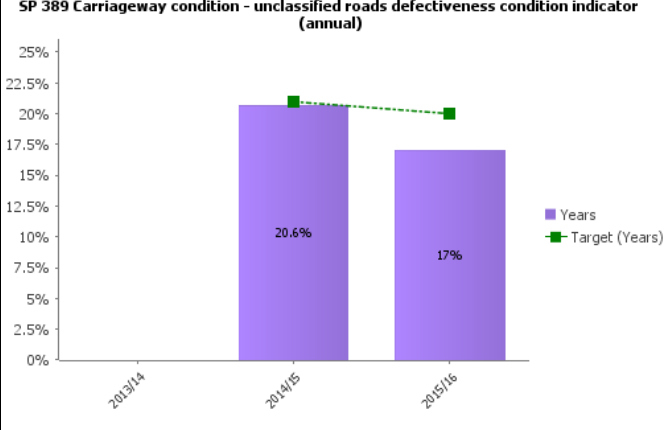
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Future Merton	SP 350 Percentage of jobs completed where no Fixed Penalty Notice issued	High	95%	93%	✓	↑	<p>SP 350 Percentage of jobs completed where no Fixed Penalty Notice issued</p> <table border="1"> <caption>SP 350 Percentage of jobs completed where no Fixed Penalty Notice issued</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>96.35%</td><td>93%</td></tr> <tr><td>May 2015</td><td>95.29%</td><td>93%</td></tr> <tr><td>June 2015</td><td>94%</td><td>93%</td></tr> <tr><td>July 2015</td><td>91%</td><td>93%</td></tr> <tr><td>August 2015</td><td>96%</td><td>93%</td></tr> <tr><td>September 2015</td><td>95%</td><td>93%</td></tr> <tr><td>October 2015</td><td>97%</td><td>93%</td></tr> <tr><td>November 2015</td><td>96%</td><td>93%</td></tr> <tr><td>December 2015</td><td>92%</td><td>93%</td></tr> <tr><td>January 2016</td><td>94%</td><td>93%</td></tr> <tr><td>February 2016</td><td>96.59%</td><td>93%</td></tr> <tr><td>March 2016</td><td>96.82%</td><td>93%</td></tr> </tbody> </table>	Month	Months (%)	Target (%)	April 2015	96.35%	93%	May 2015	95.29%	93%	June 2015	94%	93%	July 2015	91%	93%	August 2015	96%	93%	September 2015	95%	93%	October 2015	97%	93%	November 2015	96%	93%	December 2015	92%	93%	January 2016	94%	93%	February 2016	96.59%	93%	March 2016	96.82%	93%
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March 2016	96.82%	93%																																												
Environment & Regeneration; Waste Management	SP 354 Total waste arising per households (KGs)	Low	877.54	910	✓	↓	<p>SP 354 Total waste arising per households (KGs)</p> <table border="1"> <caption>SP 354 Total waste arising per households (KGs)</caption> <thead> <tr> <th>Month</th> <th>Months (KGs)</th> <th>Target (KGs)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>77</td><td>910</td></tr> <tr><td>May 2015</td><td>74.51</td><td>910</td></tr> <tr><td>June 2015</td><td>76.4</td><td>910</td></tr> <tr><td>July 2015</td><td>79.94</td><td>910</td></tr> <tr><td>August 2015</td><td>67.06</td><td>910</td></tr> <tr><td>September 2015</td><td>77.95</td><td>910</td></tr> <tr><td>October 2015</td><td>71.72</td><td>910</td></tr> <tr><td>November 2015</td><td>69.27</td><td>910</td></tr> <tr><td>December 2015</td><td>72.53</td><td>910</td></tr> <tr><td>January 2016</td><td>76.02</td><td>910</td></tr> <tr><td>February 2016</td><td>64.3</td><td>910</td></tr> <tr><td>March 2016</td><td>70.84</td><td>910</td></tr> </tbody> </table>	Month	Months (KGs)	Target (KGs)	April 2015	77	910	May 2015	74.51	910	June 2015	76.4	910	July 2015	79.94	910	August 2015	67.06	910	September 2015	77.95	910	October 2015	71.72	910	November 2015	69.27	910	December 2015	72.53	910	January 2016	76.02	910	February 2016	64.3	910	March 2016	70.84	910
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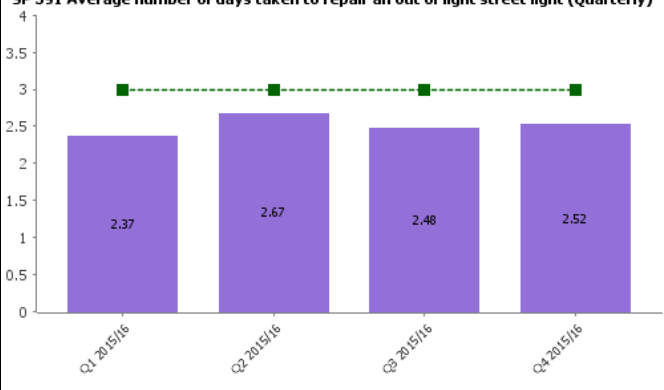
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart
			Value	Target	Status	Long Trend	
Environment & Regeneration; Transport Commissioning	SP 355 Spot checks on contractors (Transport Commissioning)	High	60	50			<p>SP 355 Spot checks on contractors (Transport Commissioning)</p> 
Environment & Regeneration; Commercial Waste	SP 377 % customer satisfaction with commercial waste service (annual)	High	69%	87%			<p>SP 377 % customer satisfaction with commercial waste service (annual)</p> 

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Commercial Waste	SP 378 % market share for commercial waste (Quarterly)	High	25.6%	26%			<p>SP 378 % market share for commercial waste (Quarterly)</p>  <table border="1"> <caption>SP 378 % market share for commercial waste (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>25.46%</td> <td>26%</td> </tr> <tr> <td>Q2 2015/16</td> <td>28.42%</td> <td>26%</td> </tr> <tr> <td>Q3 2015/16</td> <td>24.82%</td> <td>26%</td> </tr> <tr> <td>Q4 2015/16</td> <td>23.71%</td> <td>26%</td> </tr> </tbody> </table>	Quarter	Value (%)	Target (%)	Q1 2015/16	25.46%	26%	Q2 2015/16	28.42%	26%	Q3 2015/16	24.82%	26%	Q4 2015/16	23.71%	26%																								
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Q3 2015/16	24.82%	26%																																												
Q4 2015/16	23.71%	26%																																												
Environment & Regeneration; Development & Building Control	SP 380 No. of backlog enforcement cases	Low	655	750		N/a	<p>SP 380 No. of backlog enforcement cases</p>  <table border="1"> <caption>SP 380 No. of backlog enforcement cases</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>856</td> <td>750</td> </tr> <tr> <td>May 2015</td> <td>912</td> <td>750</td> </tr> <tr> <td>June 2015</td> <td>878</td> <td>750</td> </tr> <tr> <td>July 2015</td> <td>864</td> <td>750</td> </tr> <tr> <td>August 2015</td> <td>890</td> <td>750</td> </tr> <tr> <td>September 2015</td> <td>838</td> <td>750</td> </tr> <tr> <td>October 2015</td> <td>865</td> <td>750</td> </tr> <tr> <td>November 2015</td> <td>847</td> <td>750</td> </tr> <tr> <td>December 2015</td> <td>842</td> <td>750</td> </tr> <tr> <td>January 2016</td> <td>784</td> <td>750</td> </tr> <tr> <td>February 2016</td> <td>729</td> <td>750</td> </tr> <tr> <td>March 2016</td> <td>655</td> <td>750</td> </tr> </tbody> </table>	Month	Value	Target	April 2015	856	750	May 2015	912	750	June 2015	878	750	July 2015	864	750	August 2015	890	750	September 2015	838	750	October 2015	865	750	November 2015	847	750	December 2015	842	750	January 2016	784	750	February 2016	729	750	March 2016	655	750
Month	Value	Target																																												
April 2015	856	750																																												
May 2015	912	750																																												
June 2015	878	750																																												
July 2015	864	750																																												
August 2015	890	750																																												
September 2015	838	750																																												
October 2015	865	750																																												
November 2015	847	750																																												
December 2015	842	750																																												
January 2016	784	750																																												
February 2016	729	750																																												
March 2016	655	750																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Environment & Regeneration; Regulatory Services	SP 381 % Food premises rated 2* or above (Quarterly)	High	90.75%	92.5%			<p>SP 381 % Food premises rated 2* or above (Quarterly)</p>  <table border="1"> <caption>SP 381 % Food premises rated 2* or above (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Quarters (%)</th> <th>Target (Quarters) (%)</th> </tr> </thead> <tbody> <tr> <td>Q1-2015/16</td> <td>91%</td> <td>92.5%</td> </tr> <tr> <td>Q2-2015/16</td> <td>91%</td> <td>92.5%</td> </tr> <tr> <td>Q3-2015/16</td> <td>91%</td> <td>92.5%</td> </tr> <tr> <td>Q4-2015/16</td> <td>90%</td> <td>92.5%</td> </tr> </tbody> </table>	Quarter	Quarters (%)	Target (Quarters) (%)	Q1-2015/16	91%	92.5%	Q2-2015/16	91%	92.5%	Q3-2015/16	91%	92.5%	Q4-2015/16	90%	92.5%
Quarter	Quarters (%)	Target (Quarters) (%)																				
Q1-2015/16	91%	92.5%																				
Q2-2015/16	91%	92.5%																				
Q3-2015/16	91%	92.5%																				
Q4-2015/16	90%	92.5%																				
Environment & Regeneration; Future Merton	SP 382 New jobs created - number of apprenticeships (Annual)	High	79	80			<p>SP 382 New jobs created - number of apprenticeships (Annual)</p>  <table border="1"> <caption>SP 382 New jobs created - number of apprenticeships (Annual)</caption> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>100</td> <td>80</td> </tr> <tr> <td>2014/15</td> <td>79</td> <td>80</td> </tr> <tr> <td>2015/16</td> <td>80</td> <td>80</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	100	80	2014/15	79	80	2015/16	80	80			
Year	Years	Target (Years)																				
2013/14	100	80																				
2014/15	79	80																				
2015/16	80	80																				





Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Environment & Regeneration; Future Merton	SP 383 No. of new businesses created through the Economic Development Strategy (EDS) (Annual)	High	171	200			<p>SP 383 No. of new businesses created through the Economic Development Strategy (EDS) (Annual)</p>  <table border="1"> <caption>SP 383 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Actual Value</th> <th>Target Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>0</td> </tr> <tr> <td>2014/15</td> <td>157</td> <td>157</td> </tr> <tr> <td>2015/16</td> <td>171</td> <td>200</td> </tr> </tbody> </table>	Year	Actual Value	Target Value	2013/14	0	0	2014/15	157	157	2015/16	171	200
Year	Actual Value	Target Value																	
2013/14	0	0																	
2014/15	157	157																	
2015/16	171	200																	
Environment & Regeneration; Parks & Green Spaces	SP 385 Volunteer input in parks management (number of groups) (Annual)	High	38	35			<p>SP 385 Volunteer input in parks management (number of groups) (Annual)</p>  <table border="1"> <caption>SP 385 Performance Data</caption> <thead> <tr> <th>Year</th> <th>Actual Value</th> <th>Target Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>0</td> </tr> <tr> <td>2014/15</td> <td>38</td> <td>30</td> </tr> <tr> <td>2015/16</td> <td>38</td> <td>35</td> </tr> </tbody> </table>	Year	Actual Value	Target Value	2013/14	0	0	2014/15	38	30	2015/16	38	35
Year	Actual Value	Target Value																	
2013/14	0	0																	
2014/15	38	30																	
2015/16	38	35																	




Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart									
			Value	Target	Status	Long Trend										
Environment & Regeneration; Property	SP 386 Property asset valuations (annual)	High	97	150			<p>SP 386 Property asset valuations (annual)</p>  <table border="1"> <caption>SP 386 Property asset valuations (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>241</td> <td>150</td> </tr> <tr> <td>2015/16</td> <td>97</td> <td>150</td> </tr> </tbody> </table>	Year	Value	Target	2014/15	241	150	2015/16	97	150
Year	Value	Target														
2014/15	241	150														
2015/16	97	150														
Environment & Regeneration; Future Merton	SP 389 Carriageway condition - unclassified roads defectiveness condition indicator (annual)	Low	17%	20%			<p>SP 389 Carriageway condition - unclassified roads defectiveness condition indicator (annual)</p>  <table border="1"> <caption>SP 389 Carriageway condition - unclassified roads defectiveness condition indicator (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>20.6%</td> <td>20%</td> </tr> <tr> <td>2015/16</td> <td>17%</td> <td>20%</td> </tr> </tbody> </table>	Year	Value	Target	2014/15	20.6%	20%	2015/16	17%	20%
Year	Value	Target														
2014/15	20.6%	20%														
2015/16	17%	20%														


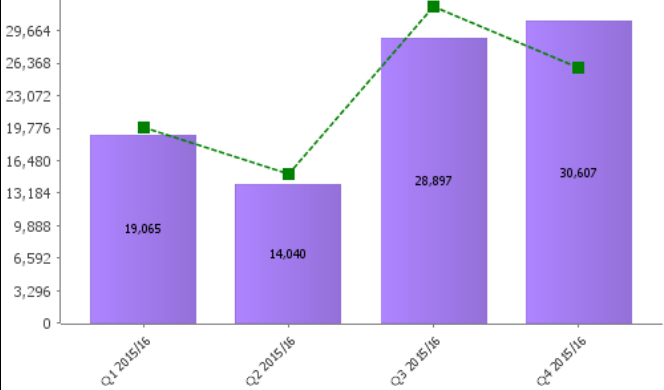

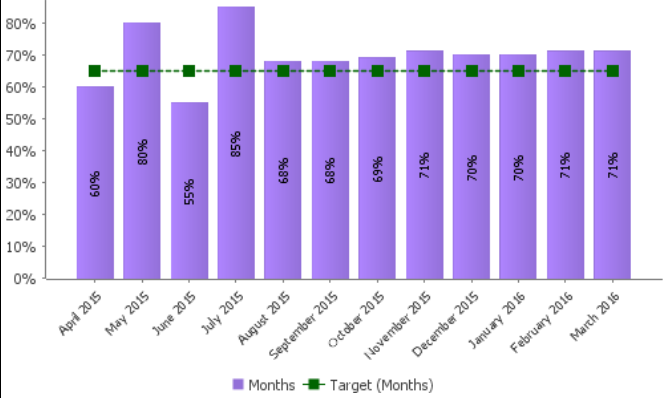
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Environment & Regeneration; Future Merton	SP 390 Footway condition - defectiveness condition indicator (annual)	Low	22%	20%			<p>SP 390 Footway condition - defectiveness condition indicator (annual)</p>  <table border="1"> <caption>SP 390 Footway condition - defectiveness condition indicator (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>22.7%</td> <td>20%</td> </tr> <tr> <td>2015/16</td> <td>22%</td> <td>20%</td> </tr> </tbody> </table>	Year	Value	Target	2014/15	22.7%	20%	2015/16	22%	20%						
Year	Value	Target																				
2014/15	22.7%	20%																				
2015/16	22%	20%																				
Environment & Regeneration; Future Merton	SP 391 Average number of days taken to repair an out of light street light (Quarterly)	Low	2.51	3			<p>SP 391 Average number of days taken to repair an out of light street light (Quarterly)</p>  <table border="1"> <caption>SP 391 Average number of days taken to repair an out of light street light (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>2.37</td> <td>3</td> </tr> <tr> <td>Q2 2015/16</td> <td>2.67</td> <td>3</td> </tr> <tr> <td>Q3 2015/16</td> <td>2.48</td> <td>3</td> </tr> <tr> <td>Q4 2015/16</td> <td>2.52</td> <td>3</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	2.37	3	Q2 2015/16	2.67	3	Q3 2015/16	2.48	3	Q4 2015/16	2.52	3
Quarter	Value	Target																				
Q1 2015/16	2.37	3																				
Q2 2015/16	2.67	3																				
Q3 2015/16	2.48	3																				
Q4 2015/16	2.52	3																				

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Transport Commissioning	SP 392 % Satisfaction of parents / carers on taxi journeys (annual)	High	92.8%	75%	✓	↑	<p>SP 392 % Satisfaction of parents / carers on taxi journeys (annual)</p> <table border="1"> <caption>SP 392 % Satisfaction of parents / carers on taxi journeys (annual)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>~0</td> <td>75</td> </tr> <tr> <td>2014/15</td> <td>~0</td> <td>75</td> </tr> <tr> <td>2015/16</td> <td>92.8</td> <td>75</td> </tr> </tbody> </table>	Year	Value (%)	Target (%)	2013/14	~0	75	2014/15	~0	75	2015/16	92.8	75																											
Year	Value (%)	Target (%)																																												
2013/14	~0	75																																												
2014/15	~0	75																																												
2015/16	92.8	75																																												
Environment & Regeneration; Transport Passenger Fleet	SP 393 Average sickness days per FTE from snapshot report (transport fleet)	Low	13.9	12.5	⛔	↑	<p>SP 393 Average sickness days per FTE from snapshot report (transport fleet)</p> <table border="1"> <caption>SP 393 Average sickness days per FTE from snapshot report (transport fleet)</caption> <thead> <tr> <th>Month</th> <th>Value (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>1.40</td><td>1.25</td></tr> <tr><td>May 2015</td><td>1.01</td><td>1.25</td></tr> <tr><td>June 2015</td><td>1.25</td><td>1.25</td></tr> <tr><td>July 2015</td><td>0.9</td><td>1.25</td></tr> <tr><td>August 2015</td><td>0.6</td><td>1.25</td></tr> <tr><td>September 2015</td><td>1.06</td><td>1.25</td></tr> <tr><td>October 2015</td><td>1.27</td><td>1.25</td></tr> <tr><td>November 2015</td><td>0.57</td><td>1.25</td></tr> <tr><td>December 2015</td><td>1.2</td><td>1.25</td></tr> <tr><td>January 2016</td><td>1.72</td><td>1.25</td></tr> <tr><td>February 2016</td><td>1.69</td><td>1.25</td></tr> <tr><td>March 2016</td><td>1.19</td><td>1.25</td></tr> </tbody> </table>	Month	Value (Months)	Target (Months)	April 2015	1.40	1.25	May 2015	1.01	1.25	June 2015	1.25	1.25	July 2015	0.9	1.25	August 2015	0.6	1.25	September 2015	1.06	1.25	October 2015	1.27	1.25	November 2015	0.57	1.25	December 2015	1.2	1.25	January 2016	1.72	1.25	February 2016	1.69	1.25	March 2016	1.19	1.25
Month	Value (Months)	Target (Months)																																												
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March 2016	1.19	1.25																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Environment & Regeneration; Future Merton	SP 395 No. of new jobs created through the Economic Development Strategy (EDS) (annual)	High	454	450	✓	↑	<p>SP 395 No. of new jobs created through the Economic Development Strategy (EDS) (annual)</p> <table border="1"> <caption>SP 395 No. of new jobs created through the Economic Development Strategy (EDS) (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>0</td> </tr> <tr> <td>2014/15</td> <td>176</td> <td>300</td> </tr> <tr> <td>2015/16</td> <td>454</td> <td>450</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	0	0	2014/15	176	300	2015/16	454	450
Year	Value	Target																	
2013/14	0	0																	
2014/15	176	300																	
2015/16	454	450																	
Environment & Regeneration; Future Merton	SP 396 % Modal increase in cycling from 2% baseline in the borough (annual)	High	1%	0.5%	✓	↓	<p>SP 396 % Modal increase in cycling from 2% baseline in the borough (annual)</p> <table border="1"> <caption>SP 396 % Modal increase in cycling from 2% baseline in the borough (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0%</td> <td>0%</td> </tr> <tr> <td>2014/15</td> <td>3%</td> <td>0.5%</td> </tr> <tr> <td>2015/16</td> <td>1%</td> <td>0.5%</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	0%	0%	2014/15	3%	0.5%	2015/16	1%	0.5%
Year	Value	Target																	
2013/14	0%	0%																	
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2015/16	1%	0.5%																	

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Environment & Regeneration; Parking Services	SP 397 % Cases won at PATAS	High	56.47%	52%			<p>SP 397 % Cases won at PATAS</p> <table border="1"> <caption>SP 397 % Cases won at PATAS</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>35.59%</td></tr> <tr><td>May 2015</td><td>48.61%</td></tr> <tr><td>June 2015</td><td>62.5%</td></tr> <tr><td>July 2015</td><td>67.65%</td></tr> <tr><td>August 2015</td><td>70.18%</td></tr> <tr><td>September 2015</td><td>50.68%</td></tr> <tr><td>October 2015</td><td>64.62%</td></tr> <tr><td>November 2015</td><td>56.25%</td></tr> <tr><td>December 2015</td><td>52.27%</td></tr> <tr><td>January 2016</td><td>56.14%</td></tr> <tr><td>February 2016</td><td>57.97%</td></tr> <tr><td>March 2016</td><td>58.33%</td></tr> </tbody> </table>	Month	Value	April 2015	35.59%	May 2015	48.61%	June 2015	62.5%	July 2015	67.65%	August 2015	70.18%	September 2015	50.68%	October 2015	64.62%	November 2015	56.25%	December 2015	52.27%	January 2016	56.14%	February 2016	57.97%	March 2016	58.33%
Month	Value																																
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January 2016	56.14%																																
February 2016	57.97%																																
March 2016	58.33%																																
Environment & Regeneration; Parking Services	SP 398 % Cases lost at PATAS	Low	23.18%	22%			<p>SP 398 % Cases lost at PATAS</p> <table border="1"> <caption>SP 398 % Cases lost at PATAS</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>37.29%</td></tr> <tr><td>May 2015</td><td>19.44%</td></tr> <tr><td>June 2015</td><td>22.73%</td></tr> <tr><td>July 2015</td><td>29.41%</td></tr> <tr><td>August 2015</td><td>26.32%</td></tr> <tr><td>September 2015</td><td>28.77%</td></tr> <tr><td>October 2015</td><td>9.23%</td></tr> <tr><td>November 2015</td><td>23.44%</td></tr> <tr><td>December 2015</td><td>15.91%</td></tr> <tr><td>January 2016</td><td>22.81%</td></tr> <tr><td>February 2016</td><td>18.84%</td></tr> <tr><td>March 2016</td><td>26.67%</td></tr> </tbody> </table>	Month	Value	April 2015	37.29%	May 2015	19.44%	June 2015	22.73%	July 2015	29.41%	August 2015	26.32%	September 2015	28.77%	October 2015	9.23%	November 2015	23.44%	December 2015	15.91%	January 2016	22.81%	February 2016	18.84%	March 2016	26.67%
Month	Value																																
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Parking Services	SP 399 % Cases where council does not contest at PATAS	Low	20.08%	26%			<p>SP 399 % Cases where council does not contest at PATAS</p> <table border="1"> <caption>SP 399 % Cases where council does not contest at PATAS</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>27.12%</td><td>26%</td></tr> <tr><td>May 2015</td><td>31.94%</td><td>26%</td></tr> <tr><td>June 2015</td><td>14.77%</td><td>26%</td></tr> <tr><td>July 2015</td><td>-9.4%</td><td>26%</td></tr> <tr><td>August 2015</td><td>-5.1%</td><td>26%</td></tr> <tr><td>September 2015</td><td>20.55%</td><td>26%</td></tr> <tr><td>October 2015</td><td>26.15%</td><td>26%</td></tr> <tr><td>November 2015</td><td>20.31%</td><td>26%</td></tr> <tr><td>December 2015</td><td>31.82%</td><td>26%</td></tr> <tr><td>January 2016</td><td>17.54%</td><td>26%</td></tr> <tr><td>February 2016</td><td>23.19%</td><td>26%</td></tr> <tr><td>March 2016</td><td>15%</td><td>26%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	27.12%	26%	May 2015	31.94%	26%	June 2015	14.77%	26%	July 2015	-9.4%	26%	August 2015	-5.1%	26%	September 2015	20.55%	26%	October 2015	26.15%	26%	November 2015	20.31%	26%	December 2015	31.82%	26%	January 2016	17.54%	26%	February 2016	23.19%	26%	March 2016	15%	26%
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Environment & Regeneration; Leisure & Cultural Development	SP 405 No. of Leisure Centre users	High	830,790	832,668		N/a	<p>SP 405 No. of Leisure Centre users</p> <table border="1"> <caption>SP 405 No. of Leisure Centre users</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>69,523</td><td>832,668</td></tr> <tr><td>May 2015</td><td>64,084</td><td>832,668</td></tr> <tr><td>June 2015</td><td>73,796</td><td>832,668</td></tr> <tr><td>July 2015</td><td>75,447</td><td>832,668</td></tr> <tr><td>August 2015</td><td>60,641</td><td>832,668</td></tr> <tr><td>September 2015</td><td>64,802</td><td>832,668</td></tr> <tr><td>October 2015</td><td>72,607</td><td>832,668</td></tr> <tr><td>November 2015</td><td>68,243</td><td>832,668</td></tr> <tr><td>December 2015</td><td>49,106</td><td>832,668</td></tr> <tr><td>January 2016</td><td>77,153</td><td>832,668</td></tr> <tr><td>February 2016</td><td>79,606</td><td>832,668</td></tr> <tr><td>March 2016</td><td>75,782</td><td>832,668</td></tr> </tbody> </table>	Month	Value	Target	April 2015	69,523	832,668	May 2015	64,084	832,668	June 2015	73,796	832,668	July 2015	75,447	832,668	August 2015	60,641	832,668	September 2015	64,802	832,668	October 2015	72,607	832,668	November 2015	68,243	832,668	December 2015	49,106	832,668	January 2016	77,153	832,668	February 2016	79,606	832,668	March 2016	75,782	832,668
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Leisure & Cultural Development	SP 406 No. of Polka Theatre users (Quarterly)	High	92,609	92,928		N/a	<p>SP 406 No. of Polka Theatre users (Quarterly)</p>  <table border="1"> <caption>SP 406 No. of Polka Theatre users (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>19,065</td> </tr> <tr> <td>Q2 2015/16</td> <td>14,040</td> </tr> <tr> <td>Q3 2015/16</td> <td>28,897</td> </tr> <tr> <td>Q4 2015/16</td> <td>30,607</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	19,065	Q2 2015/16	14,040	Q3 2015/16	28,897	Q4 2015/16	30,607																													
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Environment & Regeneration; Waste Management	SP 407 % FPN's issued that have been paid	High	69.83%	65%		N/a	<p>SP 407 % FPN's issued that have been paid</p>  <table border="1"> <caption>SP 407 % FPN's issued that have been paid</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>60%</td><td>65%</td></tr> <tr><td>May 2015</td><td>80%</td><td>65%</td></tr> <tr><td>June 2015</td><td>55%</td><td>65%</td></tr> <tr><td>July 2015</td><td>85%</td><td>65%</td></tr> <tr><td>August 2015</td><td>68%</td><td>65%</td></tr> <tr><td>September 2015</td><td>68%</td><td>65%</td></tr> <tr><td>October 2015</td><td>69%</td><td>65%</td></tr> <tr><td>November 2015</td><td>71%</td><td>65%</td></tr> <tr><td>December 2015</td><td>70%</td><td>65%</td></tr> <tr><td>January 2016</td><td>70%</td><td>65%</td></tr> <tr><td>February 2016</td><td>71%</td><td>65%</td></tr> <tr><td>March 2016</td><td>71%</td><td>65%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	60%	65%	May 2015	80%	65%	June 2015	55%	65%	July 2015	85%	65%	August 2015	68%	65%	September 2015	68%	65%	October 2015	69%	65%	November 2015	71%	65%	December 2015	70%	65%	January 2016	70%	65%	February 2016	71%	65%	March 2016	71%	65%
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March 2016	71%	65%																																												
Environment & Regeneration; Development & Building Control	SP 408 % of residents satisfied with planning services (annual)	High	NMTP	29%	NMTP Indicator is linked to the Annual Residents Survey																																									

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Development & Building Control	SP 414 Volume of planning applications	High	2,462	2,040	✓	N/a	<p>SP 414 Volume of planning applications</p> <table border="1"> <caption>SP 414 Volume of planning applications (Monthly Data)</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>222</td><td>175</td></tr> <tr><td>May 2015</td><td>194</td><td>175</td></tr> <tr><td>June 2015</td><td>204</td><td>175</td></tr> <tr><td>July 2015</td><td>264</td><td>175</td></tr> <tr><td>August 2015</td><td>198</td><td>175</td></tr> <tr><td>September 2015</td><td>203</td><td>175</td></tr> <tr><td>October 2015</td><td>199</td><td>175</td></tr> <tr><td>November 2015</td><td>179</td><td>175</td></tr> <tr><td>December 2015</td><td>190</td><td>175</td></tr> <tr><td>January 2016</td><td>199</td><td>175</td></tr> <tr><td>February 2016</td><td>200</td><td>175</td></tr> <tr><td>March 2016</td><td>210</td><td>175</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	222	175	May 2015	194	175	June 2015	204	175	July 2015	264	175	August 2015	198	175	September 2015	203	175	October 2015	199	175	November 2015	179	175	December 2015	190	175	January 2016	199	175	February 2016	200	175	March 2016	210	175
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February 2016	200	175																																												
March 2016	210	175																																												

End of Year Performance 2015-16 Corporate Set



Corporate Indicator Set

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	CRP 013 / SP 431 % of positive and neutral coverage tone	High	94.75%	92%			<p>CRP 013 / SP 431 % of positive and neutral coverage tone</p> <table border="1"> <caption>Performance Data Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Months (%)</th> <th>Target (Months) (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>97.53%</td><td>92%</td></tr> <tr><td>May 2015</td><td>98.08%</td><td>92%</td></tr> <tr><td>June 2015</td><td>97.65%</td><td>92%</td></tr> <tr><td>July 2015</td><td>97.25%</td><td>92%</td></tr> <tr><td>August 2015</td><td>95.92%</td><td>92%</td></tr> <tr><td>September 2015</td><td>91.43%</td><td>92%</td></tr> <tr><td>October 2015</td><td>92.31%</td><td>92%</td></tr> <tr><td>November 2015</td><td>94.87%</td><td>92%</td></tr> <tr><td>December 2015</td><td>96.47%</td><td>92%</td></tr> <tr><td>January 2016</td><td>87.95%</td><td>92%</td></tr> <tr><td>February 2016</td><td>93.04%</td><td>92%</td></tr> <tr><td>March 2016</td><td>95.38%</td><td>92%</td></tr> </tbody> </table>	Month	Months (%)	Target (Months) (%)	April 2015	97.53%	92%	May 2015	98.08%	92%	June 2015	97.65%	92%	July 2015	97.25%	92%	August 2015	95.92%	92%	September 2015	91.43%	92%	October 2015	92.31%	92%	November 2015	94.87%	92%	December 2015	96.47%	92%	January 2016	87.95%	92%	February 2016	93.04%	92%	March 2016	95.38%	92%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	CRP 014 / SP 426 % Ombudsman complaints answered in time (monthly in arrears)	High	75%	90%			<p>CRP 014 / SP 426 % Ombudsman complaints answered in time (monthly in arrears)</p> <table border="1"> <caption>Monthly Performance Data for CRP 014 / SP 426</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>100%</td><td>90%</td></tr> <tr><td>May 2015</td><td>100%</td><td>90%</td></tr> <tr><td>June 2015</td><td>100%</td><td>90%</td></tr> <tr><td>July 2015</td><td>100%</td><td>90%</td></tr> <tr><td>August 2015</td><td>100%</td><td>90%</td></tr> <tr><td>September 2015</td><td>75%</td><td>90%</td></tr> <tr><td>October 2015</td><td>88.89%</td><td>90%</td></tr> <tr><td>November 2015</td><td>80%</td><td>90%</td></tr> <tr><td>December 2015</td><td>100%</td><td>90%</td></tr> <tr><td>January 2016</td><td>25%</td><td>90%</td></tr> <tr><td>February 2016</td><td>25%</td><td>90%</td></tr> <tr><td>March 2016</td><td>100%</td><td>90%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	100%	90%	May 2015	100%	90%	June 2015	100%	90%	July 2015	100%	90%	August 2015	100%	90%	September 2015	75%	90%	October 2015	88.89%	90%	November 2015	80%	90%	December 2015	100%	90%	January 2016	25%	90%	February 2016	25%	90%	March 2016	100%	90%
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Corporate Services	CRP 016 / SP 401 The level of CO2 emissions from the council's buildings (tonnes) (Quarterly in arrears)	Low	3,537.53	2,925	NMTF Q4 data not yet available due to time lag		<p>CRP 016 / SP 401 The level of CO2 emissions from the council's buildings (tonnes) (Quarterly in arrears)</p> <table border="1"> <caption>Quarterly Performance Data for CRP 016 / SP 401</caption> <thead> <tr> <th>Quarter</th> <th>Value (tonnes)</th> <th>Target (tonnes)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>1,236.24</td><td>1,000</td></tr> <tr><td>Q2 2015/16</td><td>906.84</td><td>1,000</td></tr> <tr><td>Q3 2015/16</td><td>1,394.45</td><td>1,000</td></tr> <tr><td>Q4 2015/16</td><td>Not available</td><td>1,000</td></tr> </tbody> </table>	Quarter	Value (tonnes)	Target (tonnes)	Q1 2015/16	1,236.24	1,000	Q2 2015/16	906.84	1,000	Q3 2015/16	1,394.45	1,000	Q4 2015/16	Not available	1,000																								
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Q4 2015/16	Not available	1,000																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart
			Value	Target	Status	Long Trend	
Corporate Services	CRP 018 / SP 154 % Council Tax collected	High	97.49%	97.25%			<p>CRP 018 / SP 154 % Council Tax collected</p> 
Corporate Services	CRP 036 / SP 155 % Business Rates collected	High	97.71%	97.5%			<p>CRP 036 / SP 155 % Business Rates collected</p> 

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Corporate Services	CRP 037 / SP 352 % complaints progressed to stage 2 (Quarterly)	Low	7.95%	9%			<p>CRP 037 / SP 352 % complaints progressed to stage 2 (Quarterly)</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>6.25%</td> <td>9%</td> </tr> <tr> <td>Q2 2015/16</td> <td>9.59%</td> <td>9%</td> </tr> <tr> <td>Q3 2015/16</td> <td>12.24%</td> <td>9%</td> </tr> <tr> <td>Q4 2015/16</td> <td>3.28%</td> <td>9%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	6.25%	9%	Q2 2015/16	9.59%	9%	Q3 2015/16	12.24%	9%	Q4 2015/16	3.28%	9%																								
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Corporate Services	CRP 041 / SP 192 % FOI requests dealt with in time (Monthly in arrears)	High	84.33%	90%			<p>CRP 041 / SP 192 % FOI requests dealt with in time (Monthly in arrears)</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>April 2015</td> <td>84.54%</td> <td>90%</td> </tr> <tr> <td>May 2015</td> <td>83.33%</td> <td>90%</td> </tr> <tr> <td>June 2015</td> <td>88.37%</td> <td>90%</td> </tr> <tr> <td>July 2015</td> <td>83.82%</td> <td>90%</td> </tr> <tr> <td>August 2015</td> <td>79.65%</td> <td>90%</td> </tr> <tr> <td>September 2015</td> <td>86.88%</td> <td>90%</td> </tr> <tr> <td>October 2015</td> <td>86.33%</td> <td>90%</td> </tr> <tr> <td>November 2015</td> <td>84.62%</td> <td>90%</td> </tr> <tr> <td>December 2015</td> <td>89.17%</td> <td>90%</td> </tr> <tr> <td>January 2016</td> <td>83.76%</td> <td>90%</td> </tr> <tr> <td>February 2016</td> <td>81.37%</td> <td>90%</td> </tr> <tr> <td>March 2016</td> <td>80.85%</td> <td>90%</td> </tr> </tbody> </table>	Month	Value	Target	April 2015	84.54%	90%	May 2015	83.33%	90%	June 2015	88.37%	90%	July 2015	83.82%	90%	August 2015	79.65%	90%	September 2015	86.88%	90%	October 2015	86.33%	90%	November 2015	84.62%	90%	December 2015	89.17%	90%	January 2016	83.76%	90%	February 2016	81.37%	90%	March 2016	80.85%	90%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Corporate Services	CRP 042 % FOI requests (where information requested is not exempt) answered in full inc. information already published or not held (monthly in arrears)	High	84.13%	85%			<p>CRP 042 % FOI requests (where information requested is not exempt) answered in full inc. information already published or not held (monthly in arrears)</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Actual (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>78.18%</td><td>85%</td></tr> <tr><td>May 2015</td><td>82.29%</td><td>85%</td></tr> <tr><td>June 2015</td><td>87.6%</td><td>85%</td></tr> <tr><td>July 2015</td><td>91.91%</td><td>85%</td></tr> <tr><td>August 2015</td><td>79.65%</td><td>85%</td></tr> <tr><td>September 2015</td><td>77.87%</td><td>85%</td></tr> <tr><td>October 2015</td><td>90.58%</td><td>85%</td></tr> <tr><td>November 2015</td><td>88.89%</td><td>85%</td></tr> <tr><td>December 2015</td><td>77.5%</td><td>85%</td></tr> <tr><td>January 2016</td><td>78.63%</td><td>85%</td></tr> <tr><td>February 2016</td><td>84.47%</td><td>85%</td></tr> <tr><td>March 2016</td><td>87.94%</td><td>85%</td></tr> </tbody> </table>	Month	Actual (%)	Target (%)	April 2015	78.18%	85%	May 2015	82.29%	85%	June 2015	87.6%	85%	July 2015	91.91%	85%	August 2015	79.65%	85%	September 2015	77.87%	85%	October 2015	90.58%	85%	November 2015	88.89%	85%	December 2015	77.5%	85%	January 2016	78.63%	85%	February 2016	84.47%	85%	March 2016	87.94%	85%
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Environment & Regeneration; Parking Services	CRP 044 Parking services estimated revenue	High	12,297,026	15,480,549			<p>CRP 044 Parking services estimated revenue</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>1,011,204</td><td>1,000,000</td></tr> <tr><td>May 2015</td><td>1,035,090</td><td>1,000,000</td></tr> <tr><td>June 2015</td><td>1,008,906</td><td>1,000,000</td></tr> <tr><td>July 2015</td><td>1,150,861</td><td>1,000,000</td></tr> <tr><td>August 2015</td><td>910,617</td><td>1,000,000</td></tr> <tr><td>September 2015</td><td>977,526</td><td>1,000,000</td></tr> <tr><td>October 2015</td><td>1,066,842</td><td>1,000,000</td></tr> <tr><td>November 2015</td><td>1,056,461</td><td>1,000,000</td></tr> <tr><td>December 2015</td><td>955,371</td><td>1,000,000</td></tr> <tr><td>January 2016</td><td>1,040,635</td><td>1,000,000</td></tr> <tr><td>February 2016</td><td>1,009,714</td><td>1,000,000</td></tr> <tr><td>March 2016</td><td>1,073,739</td><td>1,000,000</td></tr> </tbody> </table>	Month	Actual	Target	April 2015	1,011,204	1,000,000	May 2015	1,035,090	1,000,000	June 2015	1,008,906	1,000,000	July 2015	1,150,861	1,000,000	August 2015	910,617	1,000,000	September 2015	977,526	1,000,000	October 2015	1,066,842	1,000,000	November 2015	1,056,461	1,000,000	December 2015	955,371	1,000,000	January 2016	1,040,635	1,000,000	February 2016	1,009,714	1,000,000	March 2016	1,073,739	1,000,000
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October 2015	1,066,842	1,000,000																																												
November 2015	1,056,461	1,000,000																																												
December 2015	955,371	1,000,000																																												
January 2016	1,040,635	1,000,000																																												
February 2016	1,009,714	1,000,000																																												
March 2016	1,073,739	1,000,000																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Development & Building Control	CRP 045 / SP 118 Income (Development and Building Control)	High	1,893,972	2,039,000			<p>CRP 045 / SP 118 Income (Development and Building Control)</p> <table border="1"> <caption>CRP 045 / SP 118 Income (Development and Building Control) - Monthly Data</caption> <thead> <tr> <th>Month</th> <th>Actual (Months)</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>154,890</td><td>160,000</td></tr> <tr><td>May 2015</td><td>118,845</td><td>160,000</td></tr> <tr><td>June 2015</td><td>216,055</td><td>160,000</td></tr> <tr><td>July 2015</td><td>149,082</td><td>160,000</td></tr> <tr><td>August 2015</td><td>85,652</td><td>160,000</td></tr> <tr><td>September 2015</td><td>180,488</td><td>160,000</td></tr> <tr><td>October 2015</td><td>172,543</td><td>160,000</td></tr> <tr><td>November 2015</td><td>102,495</td><td>160,000</td></tr> <tr><td>December 2015</td><td>231,741</td><td>160,000</td></tr> <tr><td>January 2016</td><td>141,201</td><td>160,000</td></tr> <tr><td>February 2016</td><td>94,730</td><td>160,000</td></tr> <tr><td>March 2016</td><td>246,850</td><td>160,000</td></tr> </tbody> </table>	Month	Actual (Months)	Target (Months)	April 2015	154,890	160,000	May 2015	118,845	160,000	June 2015	216,055	160,000	July 2015	149,082	160,000	August 2015	85,652	160,000	September 2015	180,488	160,000	October 2015	172,543	160,000	November 2015	102,495	160,000	December 2015	231,741	160,000	January 2016	141,201	160,000	February 2016	94,730	160,000	March 2016	246,850	160,000
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Environment & Regeneration; Property	CRP 046 / SP 023 Maintain level of Capital receipts to support the financial strategy (excluding Merton Priory Homes) (Quarterly)	High	£3.3m	£0.5m			<p>CRP 046 / SP 023 Maintain level of Capital receipts to support the financial strategy (excluding Merton Priory Homes) (Quarterly)</p> <table border="1"> <caption>CRP 046 / SP 023 Maintain level of Capital receipts to support the financial strategy (excluding Merton Priory Homes) (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Actual (Quarters)</th> <th>Target (Quarters)</th> </tr> </thead> <tbody> <tr><td>Q1 2015/16</td><td>£0m</td><td>£0.5m</td></tr> <tr><td>Q2 2015/16</td><td>£0.8m</td><td>£0.5m</td></tr> <tr><td>Q3 2015/16</td><td>£1.7m</td><td>£0.5m</td></tr> <tr><td>Q4 2015/16</td><td>£0.8m</td><td>£0.5m</td></tr> </tbody> </table>	Quarter	Actual (Quarters)	Target (Quarters)	Q1 2015/16	£0m	£0.5m	Q2 2015/16	£0.8m	£0.5m	Q3 2015/16	£1.7m	£0.5m	Q4 2015/16	£0.8m	£0.5m																								
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Waste Management	CRP 047 / SP 068 No. of refuse collections including recycling and kitchen waste missed per 100,000	Low	50.56	55.00			<p>CRP 047 / SP 068 No. of refuse collections including recycling and kitchen waste missed per 100,000</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>56.12</td><td>55.00</td></tr> <tr><td>May 2015</td><td>54.43</td><td>55.00</td></tr> <tr><td>June 2015</td><td>64.56</td><td>55.00</td></tr> <tr><td>July 2015</td><td>70.89</td><td>55.00</td></tr> <tr><td>August 2015</td><td>56.96</td><td>55.00</td></tr> <tr><td>September 2015</td><td>45.99</td><td>55.00</td></tr> <tr><td>October 2015</td><td>43.04</td><td>55.00</td></tr> <tr><td>November 2015</td><td>45.15</td><td>55.00</td></tr> <tr><td>December 2015</td><td>34.60</td><td>55.00</td></tr> <tr><td>January 2016</td><td>58.23</td><td>55.00</td></tr> <tr><td>February 2016</td><td>40.08</td><td>55.00</td></tr> <tr><td>March 2016</td><td>36.71</td><td>55.00</td></tr> </tbody> </table>	Month	Value	Target	April 2015	56.12	55.00	May 2015	54.43	55.00	June 2015	64.56	55.00	July 2015	70.89	55.00	August 2015	56.96	55.00	September 2015	45.99	55.00	October 2015	43.04	55.00	November 2015	45.15	55.00	December 2015	34.60	55.00	January 2016	58.23	55.00	February 2016	40.08	55.00	March 2016	36.71	55.00
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Environment & Regeneration; Street Cleaning	CRP 048 % of sites surveyed on local street inspections for litter that are below standard	Low	7.86%	8%			<p>CRP 048 % of sites surveyed on local street inspections for litter that are below standard</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>6.55%</td><td>8%</td></tr> <tr><td>May 2015</td><td>5.249%</td><td>8%</td></tr> <tr><td>June 2015</td><td>6.9%</td><td>8%</td></tr> <tr><td>July 2015</td><td>10.05%</td><td>8%</td></tr> <tr><td>August 2015</td><td>7.62%</td><td>8%</td></tr> <tr><td>September 2015</td><td>5.95%</td><td>8%</td></tr> <tr><td>October 2015</td><td>5.6%</td><td>8%</td></tr> <tr><td>November 2015</td><td>13.1%</td><td>8%</td></tr> <tr><td>December 2015</td><td>8.1%</td><td>8%</td></tr> <tr><td>January 2016</td><td>6.19%</td><td>8%</td></tr> <tr><td>February 2016</td><td>7.64%</td><td>8%</td></tr> <tr><td>March 2016</td><td>10.83%</td><td>8%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	6.55%	8%	May 2015	5.249%	8%	June 2015	6.9%	8%	July 2015	10.05%	8%	August 2015	7.62%	8%	September 2015	5.95%	8%	October 2015	5.6%	8%	November 2015	13.1%	8%	December 2015	8.1%	8%	January 2016	6.19%	8%	February 2016	7.64%	8%	March 2016	10.83%	8%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration; Street Cleaning	CRP 049 / SP 059 No. of fly tips reported in streets and parks	Low	3,372	3,696			<p>CRP 049 / SP 059 No. of fly tips reported in streets and parks</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>297</td><td>300</td></tr> <tr><td>May 2015</td><td>260</td><td>300</td></tr> <tr><td>June 2015</td><td>316</td><td>300</td></tr> <tr><td>July 2015</td><td>288</td><td>300</td></tr> <tr><td>August 2015</td><td>268</td><td>300</td></tr> <tr><td>September 2015</td><td>299</td><td>300</td></tr> <tr><td>October 2015</td><td>276</td><td>300</td></tr> <tr><td>November 2015</td><td>284</td><td>300</td></tr> <tr><td>December 2015</td><td>266</td><td>300</td></tr> <tr><td>January 2016</td><td>263</td><td>300</td></tr> <tr><td>February 2016</td><td>242</td><td>300</td></tr> <tr><td>March 2016</td><td>313</td><td>300</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	297	300	May 2015	260	300	June 2015	316	300	July 2015	288	300	August 2015	268	300	September 2015	299	300	October 2015	276	300	November 2015	284	300	December 2015	266	300	January 2016	263	300	February 2016	242	300	March 2016	313	300
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Environment & Regeneration Development & Building Control	CRP 050 Volume of planning applications	High	2,462	2,040			<p>CRP 050 Volume of planning applications</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>222</td><td>175</td></tr> <tr><td>May 2015</td><td>194</td><td>175</td></tr> <tr><td>June 2015</td><td>204</td><td>175</td></tr> <tr><td>July 2015</td><td>264</td><td>175</td></tr> <tr><td>August 2015</td><td>198</td><td>175</td></tr> <tr><td>September 2015</td><td>203</td><td>175</td></tr> <tr><td>October 2015</td><td>199</td><td>175</td></tr> <tr><td>November 2015</td><td>179</td><td>175</td></tr> <tr><td>December 2015</td><td>190</td><td>175</td></tr> <tr><td>January 2016</td><td>199</td><td>175</td></tr> <tr><td>February 2016</td><td>200</td><td>175</td></tr> <tr><td>March 2016</td><td>210</td><td>175</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	222	175	May 2015	194	175	June 2015	204	175	July 2015	264	175	August 2015	198	175	September 2015	203	175	October 2015	199	175	November 2015	179	175	December 2015	190	175	January 2016	199	175	February 2016	200	175	March 2016	210	175
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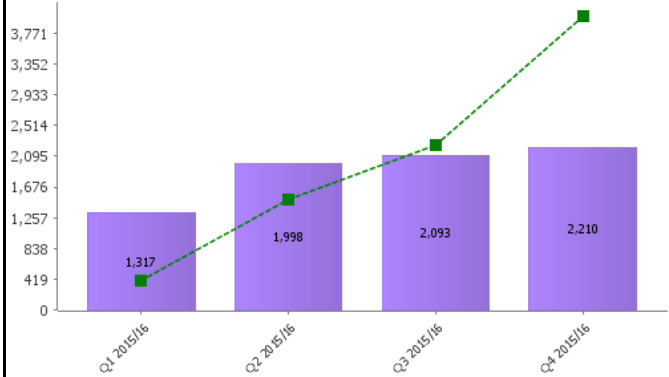


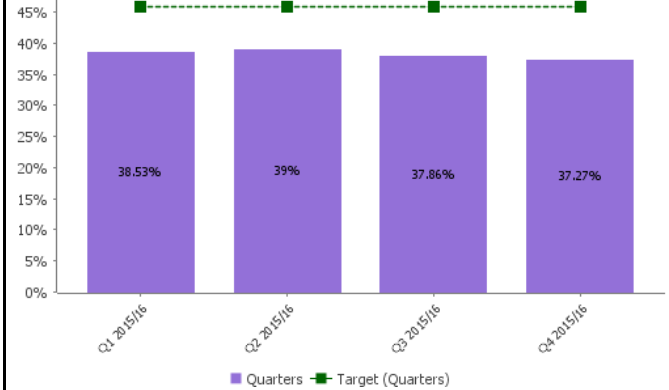
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Environment & Regeneration Development & Building Control)	CRP 051 / SP 114 % Major applications processed within 13 weeks	High	55.57%	55%			<p>CRP 051 / SP 114 % Major applications processed within 13 weeks</p> <table border="1"> <caption>CRP 051 / SP 114 % Major applications processed within 13 weeks</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0%</td><td>55%</td></tr> <tr><td>May 2015</td><td>100%</td><td>55%</td></tr> <tr><td>June 2015</td><td>50%</td><td>55%</td></tr> <tr><td>July 2015</td><td>0%</td><td>55%</td></tr> <tr><td>August 2015</td><td>66.67%</td><td>55%</td></tr> <tr><td>September 2015</td><td>100%</td><td>55%</td></tr> <tr><td>October 2015</td><td>25%</td><td>55%</td></tr> <tr><td>November 2015</td><td>100%</td><td>55%</td></tr> <tr><td>December 2015</td><td>66.67%</td><td>55%</td></tr> <tr><td>January 2016</td><td>0%</td><td>55%</td></tr> <tr><td>February 2016</td><td>66.67%</td><td>55%</td></tr> <tr><td>March 2016</td><td>66.67%</td><td>55%</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	0%	55%	May 2015	100%	55%	June 2015	50%	55%	July 2015	0%	55%	August 2015	66.67%	55%	September 2015	100%	55%	October 2015	25%	55%	November 2015	100%	55%	December 2015	66.67%	55%	January 2016	0%	55%	February 2016	66.67%	55%	March 2016	66.67%	55%
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Environment & Regeneration Development & Building Control	CRP 052 / SP 115 % of minor planning applications determined within 8 weeks	High	57.8%	60%			<p>CRP 052 / SP 115 % of minor planning applications determined within 8 weeks</p> <table border="1"> <caption>CRP 052 / SP 115 % of minor planning applications determined within 8 weeks</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>53.85%</td><td>60%</td></tr> <tr><td>May 2015</td><td>68.75%</td><td>60%</td></tr> <tr><td>June 2015</td><td>62.16%</td><td>60%</td></tr> <tr><td>July 2015</td><td>66.67%</td><td>60%</td></tr> <tr><td>August 2015</td><td>57.69%</td><td>60%</td></tr> <tr><td>September 2015</td><td>64%</td><td>60%</td></tr> <tr><td>October 2015</td><td>48%</td><td>60%</td></tr> <tr><td>November 2015</td><td>48.15%</td><td>60%</td></tr> <tr><td>December 2015</td><td>60%</td><td>60%</td></tr> <tr><td>January 2016</td><td>65.22%</td><td>60%</td></tr> <tr><td>February 2016</td><td>46.88%</td><td>60%</td></tr> <tr><td>March 2016</td><td>50%</td><td>60%</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	53.85%	60%	May 2015	68.75%	60%	June 2015	62.16%	60%	July 2015	66.67%	60%	August 2015	57.69%	60%	September 2015	64%	60%	October 2015	48%	60%	November 2015	48.15%	60%	December 2015	60%	60%	January 2016	65.22%	60%	February 2016	46.88%	60%	March 2016	50%	60%
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Environment & Regeneration Development & Building Control	CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)	High	82.57%	81%			<p>CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)</p> <table border="1"> <caption>CRP 053 / SP 116 % of 'other' planning applications determined within 8 weeks (Development Control)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>84.53%</td></tr> <tr><td>May 2015</td><td>86.75%</td></tr> <tr><td>June 2015</td><td>86.91%</td></tr> <tr><td>July 2015</td><td>86.6%</td></tr> <tr><td>August 2015</td><td>80.36%</td></tr> <tr><td>September 2015</td><td>87.5%</td></tr> <tr><td>October 2015</td><td>81.76%</td></tr> <tr><td>November 2015</td><td>78.2%</td></tr> <tr><td>December 2015</td><td>82.72%</td></tr> <tr><td>January 2016</td><td>76.57%</td></tr> <tr><td>February 2016</td><td>69.09%</td></tr> <tr><td>March 2016</td><td>82.7%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	84.53%	May 2015	86.75%	June 2015	86.91%	July 2015	86.6%	August 2015	80.36%	September 2015	87.5%	October 2015	81.76%	November 2015	78.2%	December 2015	82.72%	January 2016	76.57%	February 2016	69.09%	March 2016	82.7%
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Community & Housing Adult Social Care	CRP 054 / SP039 % People with 'long term' services receiving Self-Directed Support (SDS)	High	98%	95%			<p>CRP 054 / SP039 % People with 'long term' services receiving Self-Directed Support (SDS)</p> <table border="1"> <caption>CRP 054 / SP039 % People with 'long term' services receiving Self-Directed Support (SDS)</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>97.7%</td></tr> <tr><td>May 2015</td><td>97.7%</td></tr> <tr><td>June 2015</td><td>97.9%</td></tr> <tr><td>July 2015</td><td>98%</td></tr> <tr><td>August 2015</td><td>98.2%</td></tr> <tr><td>September 2015</td><td>98%</td></tr> <tr><td>October 2015</td><td>98.6%</td></tr> <tr><td>November 2015</td><td>99.6%</td></tr> <tr><td>December 2015</td><td>99.6%</td></tr> <tr><td>January 2016</td><td>100%</td></tr> <tr><td>February 2016</td><td>100%</td></tr> <tr><td>March 2016</td><td>98%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	97.7%	May 2015	97.7%	June 2015	97.9%	July 2015	98%	August 2015	98.2%	September 2015	98%	October 2015	98.6%	November 2015	99.6%	December 2015	99.6%	January 2016	100%	February 2016	100%	March 2016	98%
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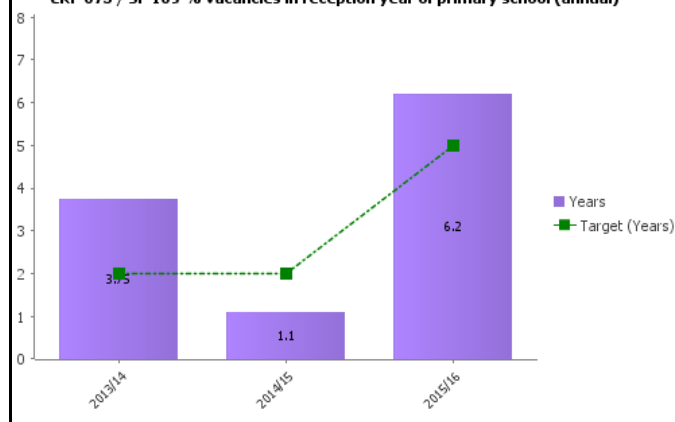


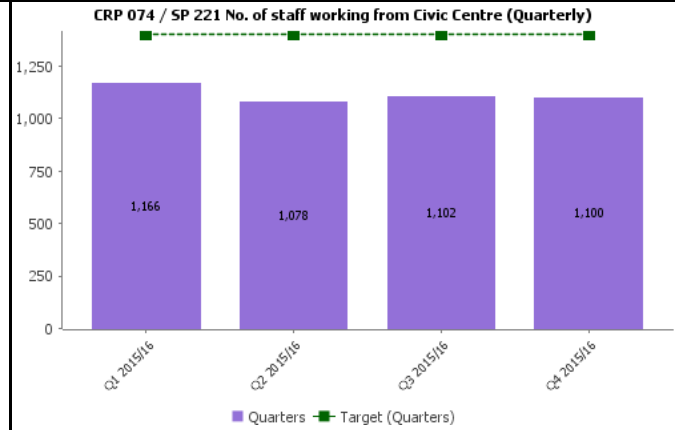
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Community & Housing Adult Social Care	CRP 055 / SP275 The rate of delayed transfers of care from hospital (both Merton & NHS responsible)	Low	8.4	5			<p>CRP 055 / SP275 The rate of delayed transfers of care from hospital (both Merton & NHS responsible)</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>0.0</td><td>5.0</td></tr> <tr><td>May 2015</td><td>7.6</td><td>5.0</td></tr> <tr><td>June 2015</td><td>9.3</td><td>5.0</td></tr> <tr><td>July 2015</td><td>8.2</td><td>5.0</td></tr> <tr><td>August 2015</td><td>7.9</td><td>5.0</td></tr> <tr><td>September 2015</td><td>7.5</td><td>5.0</td></tr> <tr><td>October 2015</td><td>7.8</td><td>5.0</td></tr> <tr><td>November 2015</td><td>8.3</td><td>5.0</td></tr> <tr><td>December 2015</td><td>8.8</td><td>5.0</td></tr> <tr><td>January 2016</td><td>8.7</td><td>5.0</td></tr> <tr><td>February 2016</td><td>8.7</td><td>5.0</td></tr> <tr><td>March 2016</td><td>8.4</td><td>5.0</td></tr> </tbody> </table>	Month	Value	Target	April 2015	0.0	5.0	May 2015	7.6	5.0	June 2015	9.3	5.0	July 2015	8.2	5.0	August 2015	7.9	5.0	September 2015	7.5	5.0	October 2015	7.8	5.0	November 2015	8.3	5.0	December 2015	8.8	5.0	January 2016	8.7	5.0	February 2016	8.7	5.0	March 2016	8.4	5.0
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Community & Housing Adult Social Care	CRP 056SP054MP21 No. of Carers receiving services and / or information and advice	High	967	930			<p>CRP 056SP054MP21 No. of Carers receiving services and / or information and advice</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>298</td><td>100</td></tr> <tr><td>May 2015</td><td>387</td><td>150</td></tr> <tr><td>June 2015</td><td>463</td><td>200</td></tr> <tr><td>July 2015</td><td>462</td><td>250</td></tr> <tr><td>August 2015</td><td>493</td><td>300</td></tr> <tr><td>September 2015</td><td>541</td><td>350</td></tr> <tr><td>October 2015</td><td>599</td><td>400</td></tr> <tr><td>November 2015</td><td>699</td><td>450</td></tr> <tr><td>December 2015</td><td>765</td><td>500</td></tr> <tr><td>January 2016</td><td>957</td><td>550</td></tr> <tr><td>February 2016</td><td>967</td><td>600</td></tr> <tr><td>March 2016</td><td>967</td><td>650</td></tr> </tbody> </table>	Month	Value	Target	April 2015	298	100	May 2015	387	150	June 2015	463	200	July 2015	462	250	August 2015	493	300	September 2015	541	350	October 2015	599	400	November 2015	699	450	December 2015	765	500	January 2016	957	550	February 2016	967	600	March 2016	967	650
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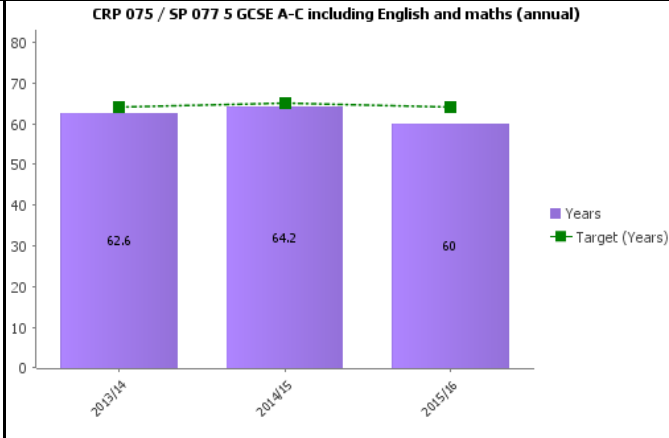


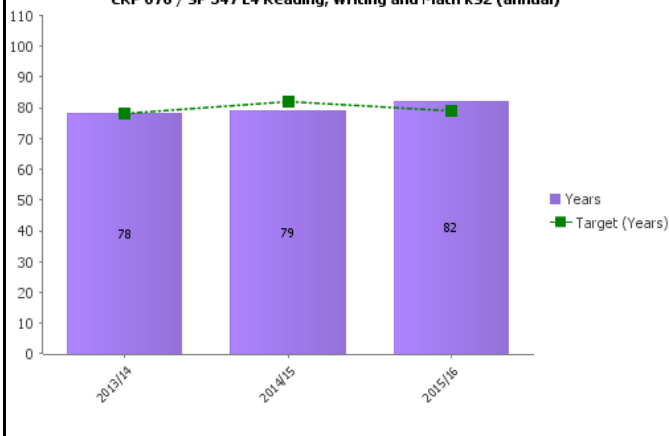
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Community & Housing Adult Social Care	CRP 057 / SP274 % people receiving 'long term' community services	High	80%	71%			<p>CRP 057 / SP274 % people receiving 'long term' community services</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>77%</td></tr> <tr><td>May 2015</td><td>77%</td></tr> <tr><td>June 2015</td><td>78%</td></tr> <tr><td>July 2015</td><td>79%</td></tr> <tr><td>August 2015</td><td>79%</td></tr> <tr><td>September 2015</td><td>80%</td></tr> <tr><td>October 2015</td><td>81%</td></tr> <tr><td>November 2015</td><td>81%</td></tr> <tr><td>December 2015</td><td>81%</td></tr> <tr><td>January 2016</td><td>82%</td></tr> <tr><td>February 2016</td><td>82%</td></tr> <tr><td>March 2016</td><td>80%</td></tr> </tbody> </table>	Month	Value (%)	April 2015	77%	May 2015	77%	June 2015	78%	July 2015	79%	August 2015	79%	September 2015	80%	October 2015	81%	November 2015	81%	December 2015	81%	January 2016	82%	February 2016	82%	March 2016	80%
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February 2016	82%																																
March 2016	80%																																
Community & Housing; Libraries	CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months	High	65,269	55,000			<p>CRP 059 / SP 008 No. of people accessing the library by borrowing an item or using a peoples network terminal at least once in the previous 12 months</p> <table border="1"> <thead> <tr> <th>Month</th> <th>Value (No. of people)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>62,525</td></tr> <tr><td>May 2015</td><td>61,948</td></tr> <tr><td>June 2015</td><td>61,319</td></tr> <tr><td>July 2015</td><td>65,591</td></tr> <tr><td>August 2015</td><td>65,128</td></tr> <tr><td>September 2015</td><td>65,108</td></tr> <tr><td>October 2015</td><td>65,362</td></tr> <tr><td>November 2015</td><td>66,219</td></tr> <tr><td>December 2015</td><td>63,493</td></tr> <tr><td>January 2016</td><td>63,540</td></tr> <tr><td>February 2016</td><td>65,979</td></tr> <tr><td>March 2016</td><td>65,269</td></tr> </tbody> </table>	Month	Value (No. of people)	April 2015	62,525	May 2015	61,948	June 2015	61,319	July 2015	65,591	August 2015	65,128	September 2015	65,108	October 2015	65,362	November 2015	66,219	December 2015	63,493	January 2016	63,540	February 2016	65,979	March 2016	65,269
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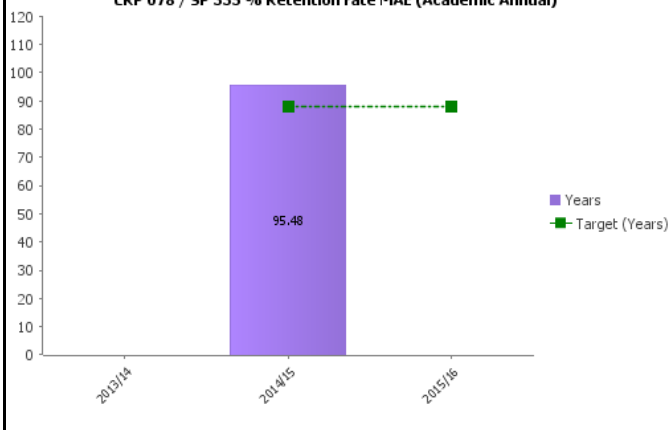
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Community & Housing; Libraries	CRP 060 / SP 009 No. of visitors accessing the library service on line	High	232,472	170,000	✓	↑	<p>CRP 060 / SP 009 No. of visitors accessing the library service on line</p> <table border="1"> <caption>CRP 060 / SP 009 No. of visitors accessing the library service on line</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>10,000</td><td>10,000</td></tr> <tr><td>May 2015</td><td>35,700</td><td>35,700</td></tr> <tr><td>June 2015</td><td>53,200</td><td>53,200</td></tr> <tr><td>July 2015</td><td>73,480</td><td>73,480</td></tr> <tr><td>August 2015</td><td>92,612</td><td>92,612</td></tr> <tr><td>September 2015</td><td>112,314</td><td>112,314</td></tr> <tr><td>October 2015</td><td>132,147</td><td>132,147</td></tr> <tr><td>November 2015</td><td>151,342</td><td>151,342</td></tr> <tr><td>December 2015</td><td>169,370</td><td>169,370</td></tr> <tr><td>January 2016</td><td>190,634</td><td>190,634</td></tr> <tr><td>February 2016</td><td>211,317</td><td>211,317</td></tr> <tr><td>March 2016</td><td>232,472</td><td>232,472</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	10,000	10,000	May 2015	35,700	35,700	June 2015	53,200	53,200	July 2015	73,480	73,480	August 2015	92,612	92,612	September 2015	112,314	112,314	October 2015	132,147	132,147	November 2015	151,342	151,342	December 2015	169,370	169,370	January 2016	190,634	190,634	February 2016	211,317	211,317	March 2016	232,472	232,472
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Community & Housing; Housing Needs & Enabling	CRP 062 / SP 035 No. of homelessness preventions	High	561	550	✓	↓	<p>CRP 062 / SP 035 No. of homelessness preventions</p> <table border="1"> <caption>CRP 062 / SP 035 No. of homelessness preventions</caption> <thead> <tr> <th>Month</th> <th>Months</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>60</td><td>60</td></tr> <tr><td>May 2015</td><td>110</td><td>110</td></tr> <tr><td>June 2015</td><td>139</td><td>139</td></tr> <tr><td>July 2015</td><td>191</td><td>191</td></tr> <tr><td>August 2015</td><td>259</td><td>259</td></tr> <tr><td>September 2015</td><td>284</td><td>284</td></tr> <tr><td>October 2015</td><td>333</td><td>333</td></tr> <tr><td>November 2015</td><td>391</td><td>391</td></tr> <tr><td>December 2015</td><td>439</td><td>439</td></tr> <tr><td>January 2016</td><td>460</td><td>460</td></tr> <tr><td>February 2016</td><td>509</td><td>509</td></tr> <tr><td>March 2016</td><td>561</td><td>561</td></tr> </tbody> </table>	Month	Months	Target (Months)	April 2015	60	60	May 2015	110	110	June 2015	139	139	July 2015	191	191	August 2015	259	259	September 2015	284	284	October 2015	333	333	November 2015	391	391	December 2015	439	439	January 2016	460	460	February 2016	509	509	March 2016	561	561
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March 2016	561	561																																												

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart										
			Value	Target	Status	Long Trend											
Community & Housing; Merton Adult Education	CRP 063 / SP 242 No. of enrolments funded by SFA on non-accredited courses (CL - Community Learning) (Academic) (Quarterly)	High	2,210	4,000			<p>CRP 063 / SP 242 No. of enrolments funded by SFA on non-accredited courses (CL - Community Learning) (Academic) (Quarterly)</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>1,317</td> </tr> <tr> <td>Q2 2015/16</td> <td>1,998</td> </tr> <tr> <td>Q3 2015/16</td> <td>2,093</td> </tr> <tr> <td>Q4 2015/16</td> <td>2,210</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	1,317	Q2 2015/16	1,998	Q3 2015/16	2,093	Q4 2015/16	2,210
Quarter	Value																
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Q4 2015/16	2,210																
Children, Schools & Families; Comm. Strategy & Performance	CRP 066 / SP 290 % Looked After Children in external foster care placements (Quarterly)	Low	37.27%	46%			<p>CRP 066 / SP 290 % Looked After Children in external foster care placements (Quarterly)</p>  <table border="1"> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>38.53%</td> </tr> <tr> <td>Q2 2015/16</td> <td>39%</td> </tr> <tr> <td>Q3 2015/16</td> <td>37.86%</td> </tr> <tr> <td>Q4 2015/16</td> <td>37.27%</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	38.53%	Q2 2015/16	39%	Q3 2015/16	37.86%	Q4 2015/16	37.27%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Children, Schools & Families; Education	CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)	High	100%	100%			<p>CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)</p> <table border="1"> <caption>CRP 068 / SP 084 % of Good or outstanding Ofsted inspections in children's centres (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q2 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q3 2015/16</td> <td>100%</td> <td>100%</td> </tr> <tr> <td>Q4 2015/16</td> <td>100%</td> <td>100%</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	100%	100%	Q2 2015/16	100%	100%	Q3 2015/16	100%	100%	Q4 2015/16	100%	100%																								
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Q4 2015/16	100%	100%																																												
Children, Schools & Families; Education	CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding	High	88.68%	86%			<p>CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding</p> <table border="1"> <caption>CRP 069 / SP 078 % outcome of Ofsted Inspection schools rated Good or Outstanding</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>May 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>June 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>July 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>August 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>September 2015</td><td>84.51%</td><td>86%</td></tr> <tr><td>October 2015</td><td>86.79%</td><td>86%</td></tr> <tr><td>November 2015</td><td>88.68%</td><td>86%</td></tr> <tr><td>December 2015</td><td>88.68%</td><td>86%</td></tr> <tr><td>January 2016</td><td>88.68%</td><td>86%</td></tr> <tr><td>February 2016</td><td>88.68%</td><td>86%</td></tr> <tr><td>March 2016</td><td>88.68%</td><td>86%</td></tr> </tbody> </table>	Month	Value	Target	April 2015	84.51%	86%	May 2015	84.51%	86%	June 2015	84.51%	86%	July 2015	84.51%	86%	August 2015	84.51%	86%	September 2015	84.51%	86%	October 2015	86.79%	86%	November 2015	88.68%	86%	December 2015	88.68%	86%	January 2016	88.68%	86%	February 2016	88.68%	86%	March 2016	88.68%	86%
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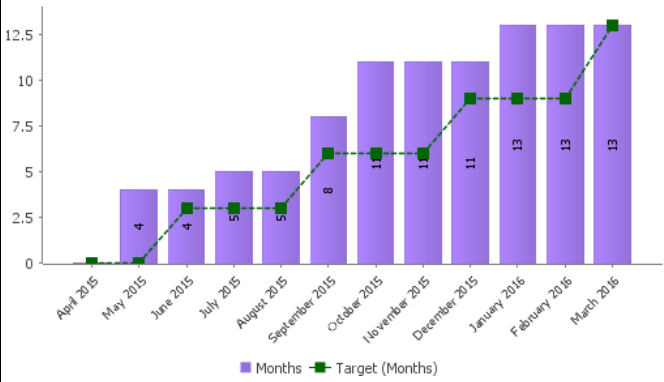

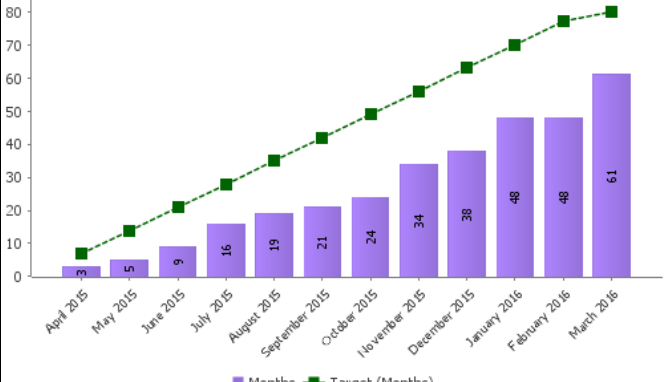
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart															
			Value	Target	Status	Long Trend																
Children, Schools & Families; Comm. Strategy & Performance	CRP 073 / SP 109 % vacancies in reception year of primary school (annual)	Low	6.2	5			<p>CRP 073 / SP 109 % vacancies in reception year of primary school (annual)</p>  <table border="1"> <caption>CRP 073 / SP 109 % vacancies in reception year of primary school (annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>3.5</td> <td>5</td> </tr> <tr> <td>2014/15</td> <td>1.1</td> <td>5</td> </tr> <tr> <td>2015/16</td> <td>6.2</td> <td>5</td> </tr> </tbody> </table>	Year	Value	Target	2013/14	3.5	5	2014/15	1.1	5	2015/16	6.2	5			
Year	Value	Target																				
2013/14	3.5	5																				
2014/15	1.1	5																				
2015/16	6.2	5																				
Corporate Services	CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)	High	1,100	1,400			<p>CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)</p>  <table border="1"> <caption>CRP 074 / SP 221 No. of staff working from Civic Centre (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> <th>Target</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>1,166</td> <td>1,400</td> </tr> <tr> <td>Q2 2015/16</td> <td>1,078</td> <td>1,400</td> </tr> <tr> <td>Q3 2015/16</td> <td>1,102</td> <td>1,400</td> </tr> <tr> <td>Q4 2015/16</td> <td>1,100</td> <td>1,400</td> </tr> </tbody> </table>	Quarter	Value	Target	Q1 2015/16	1,166	1,400	Q2 2015/16	1,078	1,400	Q3 2015/16	1,102	1,400	Q4 2015/16	1,100	1,400
Quarter	Value	Target																				
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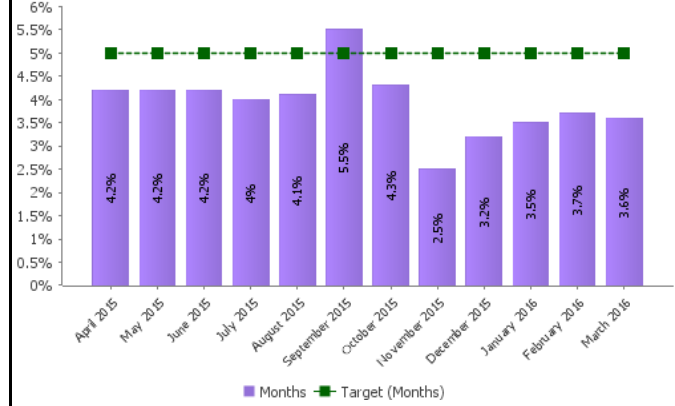
Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart												
			Value	Target	Status	Long Trend													
Children, Schools & Families; Education	CRP 075 / SP 077 5 GCSE A-C including English and maths (annual)	High	60	64			<p>CRP 075 / SP 077 5 GCSE A-C including English and maths (annual)</p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>62.6</td> <td>~65</td> </tr> <tr> <td>2014/15</td> <td>64.2</td> <td>~65</td> </tr> <tr> <td>2015/16</td> <td>60</td> <td>~65</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	62.6	~65	2014/15	64.2	~65	2015/16	60	~65
Year	Years	Target (Years)																	
2013/14	62.6	~65																	
2014/15	64.2	~65																	
2015/16	60	~65																	
Children, Schools & Families; Education	CRP 076 / SP 347 L4 Reading, Writing and Math KS2 (annual)	High	82	79			<p>CRP 076 / SP 347 L4 Reading, Writing and Math KS2 (annual)</p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Years</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>78</td> <td>~80</td> </tr> <tr> <td>2014/15</td> <td>79</td> <td>~80</td> </tr> <tr> <td>2015/16</td> <td>82</td> <td>~80</td> </tr> </tbody> </table>	Year	Years	Target (Years)	2013/14	78	~80	2014/15	79	~80	2015/16	82	~80
Year	Years	Target (Years)																	
2013/14	78	~80																	
2014/15	79	~80																	
2015/16	82	~80																	






Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart										
			Value	Target	Status	Long Trend											
Children, Schools & Families; Comm. Strategy & Performance	CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)	High	13	20			<p>CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)</p>  <table border="1"> <caption>CRP 077 / SP 374 No. of in-house foster carers recruited (Quarterly)</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2015/16</td> <td>4</td> </tr> <tr> <td>Q2 2015/16</td> <td>7</td> </tr> <tr> <td>Q3 2015/16</td> <td>10</td> </tr> <tr> <td>Q4 2015/16</td> <td>13</td> </tr> </tbody> </table>	Quarter	Value	Q1 2015/16	4	Q2 2015/16	7	Q3 2015/16	10	Q4 2015/16	13
Quarter	Value																
Q1 2015/16	4																
Q2 2015/16	7																
Q3 2015/16	10																
Q4 2015/16	13																
Community & Housing; Merton Adult Education	CRP 078 / SP 335 % Retention rate MAE (Academic Annual)	High	NMTP	88	<p>NMTP</p> <p>Time lag in data provision Data will be available July 2016</p>		<p>CRP 078 / SP 335 % Retention rate MAE (Academic Annual)</p>  <table border="1"> <caption>CRP 078 / SP 335 % Retention rate MAE (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>-</td> </tr> <tr> <td>2014/15</td> <td>95.48</td> </tr> <tr> <td>2015/16</td> <td>-</td> </tr> </tbody> </table>	Year	Value	2013/14	-	2014/15	95.48	2015/16	-		
Year	Value																
2013/14	-																
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
			Value	Target	Status	Long Trend																																								
Community & Housing; Merton Adult Education	CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)	High	NMTP	96	NMTP		<p>CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)</p> <table border="1"> <caption>CRP 079 / SP 334 % Achievement rate MAE (Academic Annual)</caption> <thead> <tr> <th>Year</th> <th>Value</th> <th>Target (Years)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0</td> <td>100</td> </tr> <tr> <td>2014/15</td> <td>93.16</td> <td>100</td> </tr> <tr> <td>2015/16</td> <td>0</td> <td>100</td> </tr> </tbody> </table> <p>Time lag in data provision Data will be available July 2016</p>	Year	Value	Target (Years)	2013/14	0	100	2014/15	93.16	100	2015/16	0	100																											
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2014/15	93.16	100																																												
2015/16	0	100																																												
Corporate Services;	CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools	Low	9.37	8			<p>CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools</p> <table border="1"> <caption>CRP 080 / SP 413 No. of working days per FTE lost to sickness absence excluding schools</caption> <thead> <tr> <th>Month</th> <th>Value</th> <th>Target (Months)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>9.07</td><td>8</td></tr> <tr><td>May 2015</td><td>8.64</td><td>8</td></tr> <tr><td>June 2015</td><td>8.85</td><td>8</td></tr> <tr><td>July 2015</td><td>8.68</td><td>8</td></tr> <tr><td>August 2015</td><td>8.91</td><td>8</td></tr> <tr><td>September 2015</td><td>9.26</td><td>8</td></tr> <tr><td>October 2015</td><td>9.25</td><td>8</td></tr> <tr><td>November 2015</td><td>8.99</td><td>8</td></tr> <tr><td>December 2015</td><td>9.31</td><td>8</td></tr> <tr><td>January 2016</td><td>9.51</td><td>8</td></tr> <tr><td>February 2016</td><td>9.3</td><td>8</td></tr> <tr><td>March 2016</td><td>9.37</td><td>8</td></tr> </tbody> </table>	Month	Value	Target (Months)	April 2015	9.07	8	May 2015	8.64	8	June 2015	8.85	8	July 2015	8.68	8	August 2015	8.91	8	September 2015	9.26	8	October 2015	9.25	8	November 2015	8.99	8	December 2015	9.31	8	January 2016	9.51	8	February 2016	9.3	8	March 2016	9.37	8
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																										
			Value	Target	Status	Long Trend																											
Community & Housing; Housing Needs & Enabling	CRP 61 SP036 MP045 No. of households in temporary accommodation	Low	158.17	130			<p>CRP 61SP036MP045 No. of households in temporary accommodation</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>139</td></tr> <tr><td>May 2015</td><td>139</td></tr> <tr><td>June 2015</td><td>142</td></tr> <tr><td>July 2015</td><td>161</td></tr> <tr><td>August 2015</td><td>160</td></tr> <tr><td>September 2015</td><td>157</td></tr> <tr><td>October 2015</td><td>170</td></tr> <tr><td>November 2015</td><td>165</td></tr> <tr><td>December 2015</td><td>168</td></tr> <tr><td>January 2016</td><td>161</td></tr> <tr><td>February 2016</td><td>161</td></tr> <tr><td>March 2016</td><td>175</td></tr> </tbody> </table>	Month	Value	April 2015	139	May 2015	139	June 2015	142	July 2015	161	August 2015	160	September 2015	157	October 2015	170	November 2015	165	December 2015	168	January 2016	161	February 2016	161	March 2016	175
Month	Value																																
April 2015	139																																
May 2015	139																																
June 2015	142																																
July 2015	161																																
August 2015	160																																
September 2015	157																																
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November 2015	165																																
December 2015	168																																
January 2016	161																																
February 2016	161																																
March 2016	175																																
Children, Schools & Families; Childrens Social Care	CRP 64 SP075 MP030 % of children who become subject of a Child Protection Plan for a second or subsequent time	Low	24.02%	13%			<p>CRP 64SP075MP030 % of children who become subject of a Child Protection Plan for a second or subsequent time</p>  <table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>22.22%</td></tr> <tr><td>May 2015</td><td>22.22%</td></tr> <tr><td>June 2015</td><td>21.74%</td></tr> <tr><td>July 2015</td><td>21.15%</td></tr> <tr><td>August 2015</td><td>25.00%</td></tr> <tr><td>September 2015</td><td>24.20%</td></tr> <tr><td>October 2015</td><td>24.70%</td></tr> <tr><td>November 2015</td><td>25.00%</td></tr> <tr><td>December 2015</td><td>26.40%</td></tr> <tr><td>January 2016</td><td>25.00%</td></tr> <tr><td>February 2016</td><td>25.00%</td></tr> <tr><td>March 2016</td><td>24.00%</td></tr> </tbody> </table>	Month	Value	April 2015	22.22%	May 2015	22.22%	June 2015	21.74%	July 2015	21.15%	August 2015	25.00%	September 2015	24.20%	October 2015	24.70%	November 2015	25.00%	December 2015	26.40%	January 2016	25.00%	February 2016	25.00%	March 2016	24.00%
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Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart
			Value	Target	Status	Long Trend	
Children, Schools & Families; Childrens Social Care	CRP 65 SP095 MP012 No. of special guardianship orders and adoptions finalised during the year ending 31 March	High	13	13			<p>CRP 65SP095MP012 No. of special guardianship orders and adoptions finalised during the year ending 31 March</p> 
Children, Schools & Families; Childrens Social Care	CRP 71 SP091 MP014 First time entrants to the Youth Justice System aged 10-17 years	Low	61	80			<p>CRP 71SP091MP014 First time entrants to the Youth Justice System aged 10-17 years</p> 

Dept.	PI Code & Description	Polarity	2015/16				Performance Data Trend Chart																																							
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Children, Schools & Families; Childrens Social Care	CRP 72 SP319 MP034 % 16-19 year olds Not in Education, Employment or Training (NEET)	Low	3.6%	5%			<p>CRP 72SP319MP034 % 16-19 year olds Not in Education, Employment or Training (NEET)</p>  <table border="1"> <caption>Monthly NEET Data</caption> <thead> <tr> <th>Month</th> <th>Value (%)</th> <th>Target (%)</th> </tr> </thead> <tbody> <tr><td>April 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>May 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>June 2015</td><td>4.2%</td><td>5%</td></tr> <tr><td>July 2015</td><td>4%</td><td>5%</td></tr> <tr><td>August 2015</td><td>4.1%</td><td>5%</td></tr> <tr><td>September 2015</td><td>5.5%</td><td>5%</td></tr> <tr><td>October 2015</td><td>4.3%</td><td>5%</td></tr> <tr><td>November 2015</td><td>2.5%</td><td>5%</td></tr> <tr><td>December 2015</td><td>3.2%</td><td>5%</td></tr> <tr><td>January 2016</td><td>3.5%</td><td>5%</td></tr> <tr><td>February 2016</td><td>3.7%</td><td>5%</td></tr> <tr><td>March 2016</td><td>3.6%</td><td>5%</td></tr> </tbody> </table>	Month	Value (%)	Target (%)	April 2015	4.2%	5%	May 2015	4.2%	5%	June 2015	4.2%	5%	July 2015	4%	5%	August 2015	4.1%	5%	September 2015	5.5%	5%	October 2015	4.3%	5%	November 2015	2.5%	5%	December 2015	3.2%	5%	January 2016	3.5%	5%	February 2016	3.7%	5%	March 2016	3.6%	5%
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Key	
C&H	Community & Housing
CS	CS
CSF	Children Schools & Families
E&R	Environment & Regeneration
	Red signifies that current YTD performance is below target by more than the specified target deviation.
	Amber signifies that current YTD performance is below target, but remains within the specified target deviation.
	Green signifies that the current YTD target has been met, or exceeded.
DNR	DNR signifies that data was not received by deadline.
NMTP	NMTP signifies not measured this period.
Short trend arrows	 Show whether performance for the period is improving (up) or deteriorating (down) compared to last month.
Long trend arrows	 Show whether performance for the period is improving (up) or deteriorating (down) compared to the average past two years performance (where available)